# *1999 - 2000*

# OCCUPATIONAL OUTLOOK AND TRAINING DIRECTORY

# SIERRA, NEVADA, PLACER, EL DORADO, ALPINE COUNTIES

product of:

# CALIFORNIA COOPERATIVE OCCUPATIONAL INFORMATION SYSTEM

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GOLDEN SIERRA JOB TRAINING AGENCY

STATE OF CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT

CALIFORNIA OCCUPATIONAL INFORMATION COORDINATING COMMITTEE

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# INTRODUCTION

The Labor Market Information and Vocational Training Information in this annual publication have been compiled through a cooperative effort between Golden Sierra Job Training Agency and Labor Market Information Division of the State of California Employment Development Department, as part of the California Cooperative Occupational Information System (CCOIS). Agencies such as California Community Colleges, Council for Private Postsecondary and Vocational Education, California Department of Commerce, Department of Rehabilitation, Department of Social Services, Employment Training Panel, State Department of Education, and State Job Training Coordinating Council have a vital role in the operation of the CCOIS.

Should you have any questions regarding the information in this report, please contact Carol Viola, Golden Sierra Job Training Agency, at (530) 265-3201.

# **Occupational Outlook Summaries**

The information included in the Occupational Outlook summaries is based on confidential surveys with employers within the Golden Sierra area (*Alpine, El Dorado, Nevada, Placer, and Sierra Counties*). The methods used to collect this information were designed and followed with the intention of collecting accurate and unbiased data.

The occupations summarized in this publication are listed in alphabetical order on the Table of Contents page. If you are a first time user of this publication, please read the section in the appendix entitled *Definitions and Terminology*. Those who want a thorough understanding of the data and its strengths and limitations will also want to read the section on *Program Methods*.

The information reported in the occupational summaries can be used by a variety of organizations and individuals for many different purposes. Some possible uses are listed below:

#### **Career Decisions**

Career counselors and job seekers can make informed occupational choices based on skills, abilities, interests, education, and personal needs. The localized information is easy to read and includes employer requirements and preferences, wages, labor demand, and sources of employment.

# **Program Planning**

This report provides local planners and administrators with information on employment and training, as well as occupational size and expected growth rate. Program planners can use this data to evaluate, improve, and eliminate programs or to plan new programs.

# Curriculum Design

Training providers can assess and update their curriculums based on current employer needs and projected trends, as indicated in this report.

# **Economic Development**

Local government agencies and economic development organizations will find information on the labor pool, such as occupational size, expected growth rates, and wages, useful in determining the potential for business growth and development in our labor market area.

## **Program Marketing**

Training providers can effectively market their programs by informing students, employers, and others that the chances of job placement are much greater because their training programs are developed using reliable local occupational data.

# **Human Resource Management**

Small business owners and large corporate human resource directors alike can use this report to help determine competitive wages and benefits, improve their recruitment methods, and assess the availability of qualified workers for business relocation or expansion purposes.

# **Vocational Training Directory**

The Vocational Training Directory is intended to be a "first reference" resource with basic information on vocational training programs available within the Golden Sierra area. It should be a valuable asset to career counselors, vocational planners, recruitment personnel, and others. This directory includes information on training programs offered through Community Colleges, Regional Occupational Programs (ROP's), Adult Education, and Private Schools. Data was collected for this directory in May of 1999.

The validity of this information is based solely on the honesty of the training provider. Individuals who use this information are encouraged to contact the training provider to verify the accuracy of the information.

We'd like to thank Nevada County artist Gregg Schiffner for the cover photo of the Yuba River.

# 1999 OCCUPATIONAL SUMMARIES

# **1999 Occupational Summaries**

**Cashiers** 

**Cooks - Restaurant** 

**Counter and Rental Clerks** 

**Forklift Operators** 

**General Office Clerks** 

**Home Health Aides** 

**Internet Web Site Designers/Developers (Webmasters)** 

**Janitors and Cleaners** 

**Licensed Vocational Nurses** 

**Machinists** 

**Maids and Housekeeping Cleaners** 

**Maintenance Repairers – General Utility** 

**Medical and Clinical Laboratory Assistants** 

**Paralegal Personnel** 

**Physical Therapists** 

**Sales Agents – Selected Business Services** 

**Social Workers** 

**Software Engineers** 

Stock Clerks - Stockroom, Warehouse, Storage Yard

**Tellers** 

# **Cashiers**

OES Code 490230

# **DESCRIPTION**

Cashiers receive and disburse cash payments, handle credit transactions, make change, issue receipts, and balance the tender drawer in a variety of establishments. Their work usually involves the use of adding machines, cash registers, and change makers.

# WAGES AND BENEFITS

# **SUPPLY AND DEMAND**

#### **WAGES**

Retirement

Child Care

Plan

Non-Union/Collective	Low	High	Median
Bargaining			
New Hire, No Experience	\$5.75	\$8.71	\$6.50
New Hire, Experienced	\$5.75	\$8.50	\$6.85
Experienced, 3 Yrs w/firm	\$6.25	\$9.75	\$8.00

Firms report it is not difficult to find qualified applicants who have no prior experience. Applicants encounter a very competitive job market.

## BENEFITS – Full-time Employment

Employer

Pays All

Medical Insurance	20%	60%	0%	7%
Dental Insurance	13%	60%	0%	13%
Vision Insurance	13%	33%	0%	40%
Life Insurance	13%	53%	0%	20%
Sick Leave	47%	13%	0%	27%
Vacation	53%	27%	0%	7%

Share

Cost

Employee

Pays All

0%

0%

Not

Provided

13%

80%

# HIRING METHODS

Employee Referrals	29%
Colleges/Universities	0%
Internet	14%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	71%
Newspaper Ads	50%
School/Program Referrals	7%
EDD	21%
In-house Promotion/Transfer	29%
Other	14%

# SIZE OF OCCUPATION

53%

7%

*RANGE* - Very Large – More than 996 workers

GENDER - Male 32%, Female 68%

20%

0%

# **PROJECTIONS**

GROWTH RATE - Slower than average (3.5% annually)

# Cashiers, cont.

15 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Grocery stores	33.3%
Eating places	17.7%
Gasoline service stations	12.6%
Drug stores and proprietary stores	7.0%
Amusement and recreation	4.4%
Other	25.0%

# **OTHER INFORMATION**

#### **SHIFTS**

Day	100%
Swing	47%
Graveyard	13%

#### **HOURS**

Almost all employers offer work on a full time basis averaging 39 hours per week. Almost all employers offer work on a part time basis averaging 21 hours per week. Some employers offer work on a seasonal basis averaging 30 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 211.362-010 CA Occupational Guide # 31

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	0%	67%
No	100%	33%

## **QUALIFICATIONS**

*Technical:* Ability to follow check cashing procedures. Ability to operate a cash register. Record keeping skills. Cash handling skills. Grocery checking skills. Bondable.

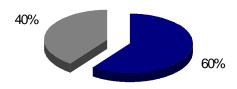
*Physical:* Ability to stand continuously for 2 or more hours.

*Personal:* Ability to work independently. Ability to work under pressure. Willingness to work with close supervision. Public contact skills.

Legally Mandated Requirements: None identified

## **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



■ Less than high school - 60%

■ High school or equivalent - 40%

# Cooks - Restaurant

OES Code 650260

# **DESCRIPTION**

Restaurant Cooks prepare, season, and cook soups, meats, vegetables, desserts, and other foodstuffs in restaurants. They may order supplies, keep records and accounts, price items on a menu, or plan the menu.

# WAGES AND BENEFITS

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#### **WAGES**

Non-Union/Collective	Low	High	Median
Bargaining			
New Hire, No Experience	\$5.75	\$8.00	\$6.75
New Hire,			
Experienced	\$6.00	\$11.50	\$8.00
Experienced, 3 Yrs w/firm	\$7.50	\$13.00	\$10.00

## BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	21%	43%	0%	36%
Dental Insurance	14%	36%	0%	50%
Vision Insurance	7%	7%	0%	86%
Life Insurance	0%	21%	0%	79%
Sick Leave	21%	0%	0%	79%
Vacation	43%	7%	0%	50%
Retirement Plan	7%	21%	0%	71%
Child Care	0%	0%	0%	100%

# **SUPPLY AND DEMAND**

Firms report it is very difficult to find qualified applicants who have prior experience. Applicants encounter little competition in their job search.

Firms report it is very difficult to find qualified applicants who have no prior experience. Applicants encounter little competition in their job search.

#### HIRING METHODS

Employee Referrals	67%
Colleges/Universities	7%
Internet	0%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	73%
Newspaper Ads	80%
Private Employment Agencies	0%
School/Program Referrals	7%
In-house Promotion/Transfer	27%
Other	7%

# **SIZE OF OCCUPATION**

*RANGE* - Very Large – More than 996 workers

GENDER - Male 85%, Female 15%

# **PROJECTIONS**

GROWTH RATE - Slower than average (3.0% annually)

# Cooks - Restaurant, cont.

15 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Eating places	82.7%
Hotels and motels	9.7%
Other	7.6%

# **OTHER INFORMATION**

#### **SHIFTS**

Day	87%
Swing	93%
Graveyard	13%
Other	7%

#### **HOURS**

Almost all employers offer work on a full time basis averaging 41 hours per week. Many employers offer work on a part time basis averaging 23 hours per week. Few employers offer work on a seasonal basis averaging 40 hours per week.

All = 100%, Almost All = 80% to 99%, Most = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Wages: Many employers offer tips and bonuses ranging from \$.02 to \$1.25 per hour.

## OTHER RELATED INFORMATION SOURCES

DOT Code # 313.361-014 CA Occupational Guide # 95

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	100%	27%
No	0%	73%

## **QUALIFICATIONS**

Technical: Ability to plan and organize the work of others. Ability to cook ethnic foods. Ability to write effectively. Sauce making skills. Food baking skills. Pastry making skills. Meat carving skills. Food buying skills. Menu planning skills.

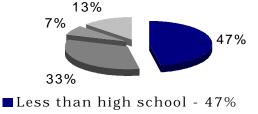
Physical: Ability to pass a pre-employment medical examination. Ability to stand continuously for 2 or more hours. Ability to lift at least 30 lbs. repeatedly.

Personal: Ability to work independently. Ability to work under pressure. Willingness to work with close supervision.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



- High school or equivalent 33%
- Associate degree 7%
- ■Bachelor degree -13%

# Counter and Rental Clerks

OES Code 490170

# **DESCRIPTION**

Counter and Rental Clerks receive articles and/or orders for services, such as rentals, repairs, dry-cleaning, and storage. They may compute cost and accept payment.

# WAGES AND BENEFITS

# **SUPPLY AND DEMAND**

## **WAGES**

Non-Union/Collective	Low	High	Median
Bargaining			
New Hire, No Experience	\$5.75	\$8.00	\$6.00
New Hire, Experienced	\$5.75	\$9.00	\$6.50
Experienced, 3 Yrs w/firm	\$5.75	\$10.00	\$7.50

Firms report it is moderately difficult to find qualified applicants who have no prior experience. Applicants encounter little competition in their job search.

# BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	14%	14%	7%	29%
Dental Insurance	7%	7%	7%	43%
Vision Insurance	0%	21%	0%	43%
Life Insurance	14%	7%	0%	43%
Sick Leave	21%	14%	0%	29%
Vacation	21%	7%	0%	36%
Retirement Plan	7%	7%	7%	43%
Child Care	0%	7%	7%	50%

#### HIRING METHODS

Employee Referrals	71%
Colleges/Universities	12%
Internet	0%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	65%
Newspaper Ads	53%
Private Employment Agencies	0%
School/Program Referrals	6%
In-house Promotion/Transfer	24%
Other	12%

# **SIZE OF OCCUPATION**

*RANGE* - Large – 460 to 996 workers

GENDER - Male 64%, Female 36%

# **PROJECTIONS**

GROWTH RATE - Faster than average (4.4% annually)

# Counter and Rental Clerks, cont.

17 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Video tape rental	37.7%
Amusement and recreation	20.3%
Help supply services	5.3%
Drycleaning plants	5.2%
Department stores	4.2%
Other	27.3%

# OTHER INFORMATION

#### **SHIFTS**

Day	94%
Swing	.41%
Graveyard	. 0%

#### **HOURS**

Many employers offer work on a full time basis averaging 41 hours per week. Many employers offer work on a part time basis averaging 20 hours per week. Some employers offer work on a seasonal basis averaging 32 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

*Wages*: Few employers offer a bonus from \$.09 to \$.61 per hour.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 249.362-010 CA Occupational Guide # 511

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	0%	75%
No	100%	25%

## **QUALIFICATIONS**

*Technical:* Ability to use a calculator. Ability to operate a cash register. Cash handling skills. Bondable.

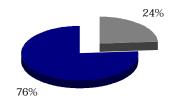
*Physical:* Ability to stand continuously for 2 or more hours.

*Personal:* Ability to work independently. Willingness to work with close supervision. Customer service skills.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



■ Less than high school - 24%

■ High school or equivalent - 76%

# Forklift Operators

OES Code 921683999

# **DESCRIPTION**

Forklift Operators operate forklift to push, pull, lift, stack, tier or move products, equipment, or materials in warehouse, storage yard, or factory.

# WAGES AND BENEFITS

#### WAGES AND DENETITS

#### **WAGES**

Non-Union/Collective	Low	High	Median
Bargaining			
New Hire, No Experience	\$5.75	\$11.51	\$8.00
New Hire, Experienced	\$6.00	\$13.42	\$8.50
Experienced, 3 Yrs w/firm	\$7.00	\$14.51	\$11.25

# BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	36%	50%	0%	14%
Dental Insurance	29%	43%	7%	21%
Vision Insurance	14%	21%	7%	57%
Life Insurance	29%	43%	0%	29%
Sick Leave	57%	21%	0%	21%
Vacation	79%	14%	0%	7%
Retirement Plan	36%	43%	7%	14%
Child Care	0%	7%	7%	86%

# **SUPPLY AND DEMAND**

Firms report it is very difficult to find qualified applicants who have prior experience. Applicants encounter little competition in their job search.

Firms report it is not difficult to find qualified applicants who have no prior experience. Applicants encounter a very competitive job market.

#### HIRING METHODS

Employee Referrals	40%
Colleges/Universities	0%
Internet	0%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	60%
Newspaper Ads	53%
Private Employment Agencies	0%
School/Program Referrals	0%
EDD	20%
In-house Promotion/Transfer	33%

# SIZE OF OCCUPATION

RANGE - Medium - 230 to 459

GENDER - Male 74%, Female 26%

# **PROJECTIONS**

GROWTH RATE - Faster than average (4.5% annually)

# Forklift Operators, cont.

15 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Structural clay products	24.5%
Lumber and other building materials	15.6%
Department stores	9.1%
Sawmills and planing mills	7.0%
Other	43.8%

# **OTHER INFORMATION**

#### **SHIFTS**

Day	100%
Swing	20%
Graveyard	13%

#### **HOURS**

Almost all employers offer work on a full time basis averaging 40 hours per week. Many employers offer work on a part time basis averaging 24 hours per week. Few employers offer work on a temporary/on call basis averaging 25 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

*Wages:* Some employers offer bonuses ranging from \$.05 to \$1.15 per hour.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 921.683-050 CA Occupational Guide # 190

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	67%	75%
No	33%	25%

## **QUALIFICATIONS**

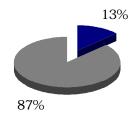
*Technical:* Ability to follow safe truck operating procedures. Ability to keep accurate records of materials moved. Ability to operate hand or electric pallet jack. Good hand, eye, foot coordination. Knowledge of loading pallets skids and boxes.

*Physical:* Ability to do physically demanding work. Ability to lift 50 lbs. Ability to pass forklift operators safety test. Possession of a CA drivers license. Clean DMV record.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



- Less than high school 13%
- High school or equivalent 87%

# General Office Clerks

OES Code 553470

# **DESCRIPTION**

General Office Clerks perform a wide variety of tasks. Clerical duties may be assigned in accordance with the office procedures of individual establishments and may include a combination of bookkeeping, typing, stenography, office machine operation, and filing.

# WAGES AND BENEFITS

## **WAGES**

Non-Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$7.20	\$10.29	\$8.75
New Hire, Experienced	\$7.50	\$10.29	\$8.00
Experienced, 3 Yrs w/firm	\$9.00	\$15.62	\$11.00

Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$7.00	\$10.41	\$8.64
New Hire, Experienced	\$7.00	\$11.58	\$9.37
Experienced, 3 Yrs w/firm	\$8.00	\$14.61	\$10.93

#### BENEFITS – Full-time Employment

	Employer	Share	Employee	Not
	Pays All	Cost	Pays All	Provided
Medical Insurance	56%	44%	0%	0%
Dental Insurance	56%	44%	0%	0%
Vision Insurance	44%	33%	6%	17%
Life Insurance	56%	11%	11%	22%
Sick Leave	83%	6%	0%	11%
Vacation	89%	6%	0%	6%
Retirement Plan	50%	28%	11%	11%
Child Care	0%	0%	0%	100%

# SIZE OF OCCUPATION

*RANGE* - Very Large – More than 996 workers

GENDER - Male 4%, Female 96%

# **SUPPLY AND DEMAND**

Firms report it is moderately difficult to find qualified applicants who have prior experience. Applicants encounter some competition in their job search.

Firms report it is not difficult to find qualified applicants who have no prior experience. Applicants encounter a very competitive job market.

#### HIRING METHODS

Employee Referrals	56%
Colleges/Universities	6%
Internet	22%
Trade Journals	0%
Union Hall Referrals	6%
Walk-in Applicants	39%
Newspaper Ads	94%
Private Employment Agencies	11%
School/Program Referrals	11%
EDD	0%
In-house Promotion/Transfer	50%

# **PROJECTIONS**

GROWTH RATE - Slower than average (3.0% annually)

# General Office Clerks, cont.

18 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Local government	10.0%
Elementary and secondary schools	6.8%
General medical and surgical hospital	5.7%
Computer terminals	3.1%
Other	74.4%

# **OTHER INFORMATION**

#### **SHIFTS**

Day1	00%
Swing	0%
Graveyard	0%

#### **HOURS**

Almost all employers offer work on a full time basis averaging 40 hours per week. Many employers offer work on a part time basis averaging 21 hours per week. Few employers offer work on a seasonal basis averaging 35 hours per week.

All = 100%, Almost All = 80% to 99%, Most = 60% to 79%, Many = 40% to 59%, Some = 20% to 39%, Few = less than 20%.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 209.562-010 CA Occupational Guide # 295

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	82%	62%
No	18%	38%

### **QUALIFICATIONS**

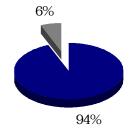
Technical: Ability to operate 10-key adding machine by touch. Ability to operate a transcribing machine. Ability to write effectively. Ability to type at least 45 wpm. Record keeping skills. Alphabetic and numeric filing skills. English grammar, spelling. and punctuation skills. Telephone answering skills.

Personal: Ability to work independently. Ability to perform routine, repetitive work. Public contact skills. Willingness to work with close supervision.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



■ High school or equivalent - 94%

■ Associate Degree - 6%

# Home Health Aides

OES Code 660110

# **DESCRIPTION**

Home Health Aides care for elderly, convalescent, or handicapped persons in their homes. They perform duties for patients such as changing bed linens, preparing meals, assisting in and out of bed, bathing, dressing, grooming, and assisting with medications under doctors' orders or direction of nurse.

# WAGES AND BENEFITS

#### WAGES

Non-Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$6.00	\$9.21	\$8.50
New Hire, Experienced	\$7.50	\$10.30	\$8.50
Experienced, 3 Yrs w/firm	\$8.00	\$12.00	\$10.45

## BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	23%	62%	0%	8%
Dental Insurance	23%	46%	0%	23%
Vision Insurance	23%	38%	0%	31%
Life Insurance	31%	31%	0%	31%
Sick Leave	54%	0%	0%	38%
Vacation	46%	15%	0%	31%
Retirement Plan	23%	46%	8%	15%
Child Care	0%	0%	0%	92%

# SIZE OF OCCUPATION

*RANGE* - Medium – 230 to 459 workers

GENDER - Male 6%, Female 94%

# SUPPLY AND DEMAND

Firms report it is moderately difficult to find qualified applicants who have prior experience. Applicants encounter some competition in their job search.

Firms report it is very difficult to find qualified applicants who have no prior experience. Applicants encounter little competition in their job search.

## HIRING METHODS

Employee Referrals	71%
Colleges/Universities	0%
Internet	0%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	50%
Newspaper Ads	79%
Private Employment Agencies	0%
School/Program Referrals	7%
EDD	14%
In-house Promotion/Transfer	21%

# **PROJECTIONS**

GROWTH RATE - Much faster than average (7.1% annually)

# Home Health Aides, cont.

14 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Home health care services	33.3%
Help supply services	22.2%
General medical and surgical hospitals	15.8%
Residential care	13.8%
Nursing and personal care	6.7%
Other	8.2%

# **OTHER INFORMATION**

#### **SHIFTS**

Day	100%
Swing	64%
Graveyard	50%
Other	7%

#### **HOURS**

Most employers offer work on a full time basis averaging 41 hours per week. Most employers offer work on a part time basis averaging 21 hours per week. Many employers offer work on a temporary/on call basis averaging 21 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 354.377-014 CA Occupational Guide # 461

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	88%	54%
No	12%	46%

## **QUALIFICATIONS**

*Technical:* Ability to prepare meals. Ability to apply transferring techniques moving patients. Ability to write effectively. Possession of a valid driver's license.

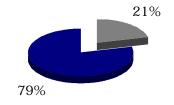
*Physical:* Ability to pass a pre-employment medical examination.

Personal: Ability to work independently. Willingness to work with close supervision. Possession of a reliable vehicle.

Legally Mandated Requirements: Home Health Aide Certificate (legislation in progress). Certification as a Nursing Assistant.

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



■ Less than high school - 21%

■ High school or equivalent - 79%

# Internet Web Site Designers/Developers (Webmasters)

OES Code 031064999

# **DESCRIPTION**

Internet Web Site Designers/Developers (Webmasters) are responsible for managing the content of an organization's Internet web site. Usually using specialized software; they create, design and maintain web pages to communicate an organization's message to Internet users.

# WAGES AND BENEFITS

#### WAGES AND DENETITE

#### WAGES

Non-Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$5.75	\$5.75	\$5.75
New Hire, Experienced	\$7.00	\$21.58	\$12.02
Experienced, 3 Yrs w/firm	\$10.00	\$34.52	\$18.59

## BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	46%	33%	0%	13%
Dental Insurance	40%	33%	0%	20%
Vision Insurance	14%	33%	0%	40%
Life Insurance	40%	13%	0%	40%
Sick Leave	66%	6%	0%	20%
Vacation	73%	6%	0%	13%
Retirement Plan	14%	26%	20%	26%
Child Care	0%	0%	0%	0%

# **SUPPLY AND DEMAND**

Firms report it is very difficult to find qualified applicants who have prior experience. Applicants encounter little competition in their job search.

Firms report it is very difficult to find qualified applicants who have no prior experience. Applicants encounter little competition in their job search.

#### HIRING METHODS

Employee Referrals	66%
± •	0070
Colleges/Universities	13%
Internet	33%
Trade Journals	6%
Union Hall Referrals	0%
Walk-in Applicants	26%
Newspaper Ads	40%
Private Employment Agencies	20%
School/Program Referrals	0%
EDD	0%
In-house Promotion/Transfer	13%

# **SIZE OF OCCUPATION**

*RANGE* - Medium – 230 to 459 workers

GENDER - Male 100%, Female 0%

# **PROJECTIONS**

GROWTH RATE - Much faster than average (18.4% annually)

# Internet Designers (Webmasters), cont.

15 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Computer related services	*
Information retrieval services	*
Computer maintenance and repair	*
Computer programming services	*

<sup>\*</sup> Projections not available as this is a new and emerging occupation.

# OTHER INFORMATION

#### **SHIFTS**

Day	93%
Swing	0%
Graveyard	0%
Other	.7%

#### **HOURS**

Almost all employers offer work on a full time basis averaging 40 hours per week. Few employers offer work on a part time basis averaging 10 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 030.167-014

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	93%	21%
No	7%	79%

## **QUALIFICATIONS**

*Technical:* Ability to create web pages using JAVA, HTML, and VRML. Ability to use various database applications. Ability to use various CGI languages (e.g. C, C++, and PERL). Ability to develop various electronic and database linkages. Understanding of various operating systems (e.g. UNIX). Computer graphic design skills. File management skills. Desktop publishing skills.

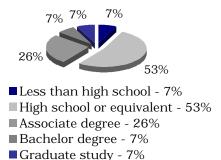
*Physical:* Ability to sit continuously for 2 or more hours.

*Personal:* Ability to work independently. Ability to work under pressure. Willingness to work with close supervision. Willingness to work as part of a team.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



# Janitors and Cleaners - Except Maids and Housekeeping

OES Code 670050

# **DESCRIPTION**

Janitors and Cleaners, except Maids and Housekeeping Cleaners, keep buildings in clean and orderly condition. They perform heavy cleaning duties, such as operating motor-driven cleaning equipment, mopping floors, washing walls and glass, and removing rubbish. They may have additional duties and responsibilities, such as tending furnaces and boilers, performing routine maintenance activities, notifying management of need for repairs and additions, and cleaning snow or debris from sidewalks.

# WAGES AND BENEFITS

# **SIZE OF OCCUPATION**

## **WAGES**

Non-Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$5.75	\$10.89	\$9.51
New Hire, Experienced	\$6.26	\$11.64	\$9.59
Experienced, 3 Yrs w/firm	\$7.00	\$14.23	\$11.52

Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$7.72	\$10.89	\$9.57
New Hire, Experienced	\$7.80	\$11.64	\$9.61
Experienced, 3 Yrs w/firm	\$7.80	\$14.23	\$11.69

## BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	63%	25%	0%	0%
Dental Insurance	56%	25%	0%	6%
Vision Insurance	56%	19%	0%	13%
Life Insurance	31%	6%	13%	38%
Sick Leave	88%	0%	0%	0%
Vacation	88%	0%	0%	0%
Retirement Plan	44%	38%	0%	6%
Child Care	0%	0%	0%	88%

*RANGE* - Very Large – More than 996 workers

GENDER - Male 89%, Female 11%

# SUPPLY AND DEMAND

Firms report it is moderately difficult to find qualified applicants who have prior experience. Applicants encounter some competition in their job search.

Firms report it is not difficult to find qualified applicants who have no prior experience. Applicants encounter a very competitive job market.

#### HIRING METHODS

Employee Referrals	50%
Colleges/Universities	0%
Internet	0%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	56%
Newspaper Ads	81%
Private Employment Agencies	0%
School/Program Referrals	13%
In-house Promotion/Transfer	44%
Other	6%

# **PROJECTIONS**

GROWTH RATE - Slower than average (2.9% annually)

# Janitors and Cleaners, cont.

16 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Elementary and secondary schools	23.8%
Building maintenance services	18.5%
Grocery stores	7.8%
Hotels and motels	6.0%
Eating places	5.4%
Other	38.5%

# OTHER INFORMATION

#### **SHIFTS**

Day	88%
Swing	63%
Graveyard	25%

#### **HOURS**

Almost all employers offer work on a full time basis averaging 40 hours per week. Some employers offer work on a part time basis averaging 27 hours per week. Few employers offer work on a temporary/on call basis averaging 30 hours per week. Few employers offer work on a seasonal basis averaging 21 hours per week.

*Wages:* Few employers offer a shift differential of \$.39 per hour.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 382.664-010 CA Occupational Guide # 84

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	44%	55%
No	56%	45%

## **QUALIFICATIONS**

Technical: Ability to operate floor polishing equipment. **Ability** to shampoo carpets. Understanding of cleaning compounds and solutions. Brush painting skills. Lawn and garden Window washing skills. skills. extermination skills. Painting skills. Ceramic or floor tile repair skills. Carpentry skills. Bondable. Possession of a valid driver's license.

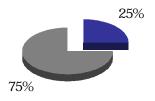
Physical: Ability to lift at least 100 lbs. repeatedly.

Personal: Ability to work independently. Willingness to work with close supervision. Possession of a reliable vehicle.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



■ Less than high school - 25%

■ High school or equivalent - 75%

# Licensed Vocational Nurses

OES Code 325050

# **DESCRIPTION**

Licensed Vocational Nurses care for ill, injured, convalescent, and handicapped persons in hospitals, clinics, private homes, sanitariums, and similar institutions.

# WAGES AND BENEFITS

#### **WAGES**

Non-Union/Collective	Low	High	Median
Bargaining			
New Hire, No Experience	\$10.00	\$17.00	\$13.50
New Hire, Experienced	\$11.00	\$17.00	\$13.50
Experienced, 3 Yrs w/firm	\$12.00	\$17.48	\$15.00

Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$11.78	\$14.25	\$13.55
New Hire, Experienced	\$13.16	\$14.50	\$13.55
Experienced, 3 Yrs w/firm	\$15.05	\$15.26	\$15.25

#### BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	46%	54%	0%	0%
Dental Insurance	38%	46%	0%	15%
Vision Insurance	31%	38%	0%	31%
Life Insurance	23%	46%	8%	23%
Sick Leave	69%	15%	8%	8%
Vacation	69%	15%	8%	8%
Retirement Plan	23%	38%	8%	31%
Child Care	0%	0%	8%	92%

# **SIZE OF OCCUPATION**

*RANGE* - Very large – More than 996 workers

GENDER - Male 9%, Female 91%

# SUPPLY AND DEMAND

Firms report it is very difficult to find qualified applicants who have prior experience. Applicants encounter little competition in their job search.

Firms report it is very difficult to find qualified applicants who have no prior experience. Applicants encounter little competition in their job search.

#### **HIRING METHODS**

Employee Referrals	60%
Colleges/Universities	20%
Internet	0%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	67%
Newspaper Ads	100%
Private Employment Agencies	0%
School/Program Referrals	13%
EDD	0%
In-house Promotion/Transfer	7%

# **PROJECTIONS**

GROWTH RATE - Average (3.6% annually)

# Licensed Vocational Nurses, cont.

15 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Skilled nursing care facilities	36.0%
Offices and clinics of medical doctor	23.6%
Home health care services	11.0%
Nursing and personal care	10.7%
General medical and surgical hospital	9.0%
Other	9.7%

# **OTHER INFORMATION**

#### **SHIFTS**

Day	93%
Swing	60%
Graveyard	60%
Other	7%

#### **HOURS**

Almost all employers offer work on a full time basis averaging 39 hours per week. Many employers offer work on a part time basis averaging 25 hours per week. Many employers offer work on a temporary/on call basis averaging 19 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 079.374-014 CA Occupational Guide # 313

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	70%	8%
No	30%	92%

## **QUALIFICATIONS**

Technical: Ability to complete and explain insurance forms. Ability to follow laboratory procedures. Ability to provide personal services to patients. Ability to administer an electrocardiograph (EKG) test. Ability to administer injections. Ability to apply transferring techniques moving patients. Ability to take vital signs. Ability to detect complications in patients. Ability to write effectively. Knowledge of medical terminology. Understanding of asepsis. Record keeping skills. Blood drawing skills. Inhalation therapy skills.

*Personal:* Ability to work independently. Ability to handle crisis situations. Willingness to work with close supervision.

Legally Mandated Requirements: LVN License

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



 $\blacksquare \mbox{High school}$  or equivalent - 40%

■ Associate degree - 60 %

# **Machinists**

OES Code 891080

# **DESCRIPTION**

Machinists set up and operate machine tools and fit and assemble parts to make or repair metal parts, mechanisms, tools or machines by applying their knowledge of mechanics, shop mathematics, metal properties, and layout machining procedures. They study specifications, such as blueprints, sketches, or descriptions of parts to be replaced, and they plan sequences of operations.

# WAGES AND BENEFITS

# **SUPPLY AND DEMAND**

#### WAGES

Non-Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$6.50	\$7.50	\$7.13
New Hire, Experienced	\$7.00	\$14.00	\$10.00
Experienced, 3 Yrs w/firm	\$7.75	\$20.00	\$15.00

## BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	59%	35%	0%	6%
Dental Insurance	24%	35%	6%	35%
Vision Insurance	12%	12%	0%	76%
Life Insurance	41%	0%	6%	53%
Sick Leave	47%	0%	0%	53%
Vacation	76%	0%	6%	18%
Retirement Plan	24%	6%	18%	53%
Child Care	0%	0%	0%	100%

Firms report it is moderately difficult to find qualified applicants who have prior experience. Applicants encounter some competition in their job search.

Firms report it is moderately difficult to find qualified applicants who have no prior experience. Applicants encounter some competition in their job search.

#### HIRING METHODS

Employee Referrals	71%
Colleges/Universities	0%
Internet	12%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	41%
Newspaper Ads	76%
Private Employment Agencies	12%
School/Program Referrals	12%
In-house Promotion/Transfer	12%
Other	6%

# SIZE OF OCCUPATION

*RANGE* - Medium – 230 to 459 workers

GENDER - Male 97%, Female 3%

# **PROJECTIONS**

GROWTH RATE - Much faster than average (6.6% annually)

# Machinists, cont.

17 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Industrial machinery	30.6%
Electronic components	14.5%
Hand and edge tools	13.7%
Railroad transportation	3.7%
Machine tool accessories	3.2%
Other	34.3%

# **OTHER INFORMATION**

#### **SHIFTS**

Day1	.00%
Swing	41%
Graveyard	0%

#### **HOURS**

All employers offer work on a full time basis averaging 42 hours per week. Few employers offer work on a part time basis averaging 25 hours per week. Few employers offer work on a temporary/on call basis averaging 20 hours per week. Few employers offer work on a seasonal basis averaging 40 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

*Wages:* Few employers offer a bonus ranging from \$.57 to \$.87 per hour.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 600.260-022 CA Occupational Guide # 9

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	87%	60%
No	13%	40%

## **QUALIFICATIONS**

numerically Technical: Ability to operate controlled (NC) machines. Ability to read blueprints. Ability to use hand tools. Ability to operate computer numerically controlled machines. Ability to use precision tools. Ability to write effectively. Understanding of military specifications. Shop math skills.

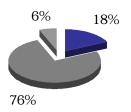
*Physical:* Ability to stand continuously for 2 or more hours. Ability to perform precision work. Ability to lift at least 50 lbs. repeatedly.

*Personal:* Ability to provide own hand tools. Ability to work independently. Willingness to work with close supervision.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



- Less than high school 18%
- High school or equivalent 76%
- Associate degree 6%

# Maids and Housekeeping Cleaners

OES Code 670020

# **DESCRIPTION**

Maids and Housekeeping Cleaners perform any combination of tasks to maintain rooms in commercial establishments, such as hotels, restaurants and hospitals, in a clean and orderly condition. Their duties include making beds, replenishing linens, cleaning rooms and halls, and arranging furniture.

Not

60%

80%

# WAGES AND BENEFITS

# **WAGES**

Retirement

Child Care

Plan

Non-Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$5.75	\$8.00	\$6.25
New Hire, Experienced	\$5.75	\$9.00	\$6.50
Experienced, 3 Yrs w/firm	\$5.75	\$10.50	\$7.50

Share

BENEFITS – Full-time Employment

# HIRING METHODS

search.

#### Employer *Employee* Pays All Cost Pays All Provided Medical 13% 47% 0% 20% Insurance Dental 40% 13% 0% 33% Insurance Vision 20% 0% 7% 60% Insurance Life 27% 27% 0% 33% Insurance 40% 0% 0% 40% Sick Leave 67% 0% 0% 13% Vacation

Employee Referrals	86%
Colleges/Universities	0%
Internet	0%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	64%
Newspaper Ads	79%
Private Employment Agencies	0%
School/Program Referrals	7%
In-house Promotion/Transfer	7%
Other	14%

**PROJECTIONS** 

SUPPLY AND DEMAND

Firms report it is moderately difficult to find qualified applicants who have no prior experience. Applicants encounter some competition in their job

# SIZE OF OCCUPATION

7%

0%

0%

0%

*RANGE* - Very Large – More than 996 workers

GENDER - Male 28%, Female 72%

20%

0%

**GROWTH RATE** - Slower than average

(3.2% annually)

# Maids and Housekeeping Cleaners, cont.

15 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Hotels and motels	54.9%
Skilled nursing care facilities	12.1%
General medical and surgical hospitals	7.4%
Building maintenance services	6.2%
Other	19.4%

# **OTHER INFORMATION**

#### **SHIFTS**

Day	93%
Swing	67%
Graveyard	7%

#### **HOURS**

Almost all employers offer work on a full time basis averaging 38 hours per week. Most employers offer work on a part time basis averaging 21 hours per week. Few employers offer work on a seasonal basis averaging 37 hours per week.

*Wages:* Some employers offer bonuses and tips ranging from \$.27 to \$.70 per hour.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 323.687-014 CA Occupational Guide # 531

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	0%	57%
No	100%	43%

## **QUALIFICATIONS**

*Technical:* Ability to operate commercial laundry machines. Ability to operate commercial vacuum cleaners. Ability to administer emergency first aid. Understanding of cleaning compounds and solutions. Bondable.

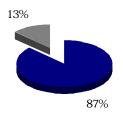
*Physical:* Ability to stand for prolonged periods. Ability to lift at least 50 lbs. repeatedly.

Personal: Ability to work independently. Willingness to work with close supervision. Possession of a reliable vehicle.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



 $\blacksquare Less than high school$  - 87%

■ High school or equivalent - 13%

# Maintenance Repairers – General Utility

OES Code 851320

# **DESCRIPTION**

Maintenance Repairers perform work involving two or more maintenance skills to keep the machines, mechanical equipment, and/or structure of an establishment in repair. This occupation is generally found in a small establishment where specialization in maintenance work is impractical. Their duties may involve pipefitting, boilermaking, insulating, welding, machining, machine and equipment repairing, carpentry, and electrical work, as well as planning and laying out of work relating to repairs; repairing electrical and/or mechanical equipment; installing, aligning and balancing new equipment; and repairing buildings, floors, or stairs.

## WAGES AND BENEFITS

#### WAGES

Non-Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$5.75	\$8.00	\$8.00
New Hire, Experienced	\$7.00	\$11.75	\$8.80
Experienced, 3 Yrs w/firm	\$10.50	\$15.00	\$11.56

Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$10.57	\$12.90	\$11.50
New Hire, Experienced	\$10.57	\$15.92	\$12.78
Experienced, 3 Yrs w/firm	\$12.56	\$18.99	\$14.28

## BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	76%	24%	0%	0%
Dental Insurance	65%	35%	0%	0%
Vision Insurance	65%	29%	0%	6%
Life Insurance	65%	0%	12%	24%
Sick Leave	94%	0%	0%	6%
Vacation	94%	0%	0%	6%
Retirement Plan	53%	35%	6%	6%
Child Care	0%	0%	0%	100%

# SIZE OF OCCUPATION

*RANGE* - Very Large – More than 996 workers

GENDER - Male 96%, Female 4%

# SUPPLY AND DEMAND

Firms report it is moderately difficult to find qualified applicants who have prior experience. Applicants encounter some competition in their job search.

Firms report it is not difficult to find qualified applicants who have no prior experience. Applicants encounter a very competitive job market.

#### HIRING METHODS

Employee Referrals	44%
Colleges/Universities	0%
Internet	0%
Trade Journals	13%
Union Hall Referrals	0%
Walk-in Applicants	63%
Newspaper Ads	94%
Private Employment Agencies	0%
School/Program Referrals	0%
EDD	0%
In-house Promotion/Transfer	63%

# **PROJECTIONS**

GROWTH RATE - Faster than average (4.4% annually)

# Maintenance Repairers, cont.

17 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Elementary and secondary schools	13.2%
Real estate agents and managers	7.4%
Single-family housing construction	6.0%
Local government	5.9%
Hotels and motels	5.8%
Other	61.7%

# **OTHER INFORMATION**

#### **SHIFTS**

Day	100%
Swing	12%
Graveyard	6%

#### **HOURS**

All employers offer work on a full time basis averaging 40 hours per week. Few employers offer work on a seasonal basis averaging 40 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Wages: Few employers offer overtime of \$15.90 per hour.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 899.261-014

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	82%	67%
No	18%	33%

## **QUALIFICATIONS**

Technical: Ability to read blueprints. Ability to operate power hand tools. Ability to repair and install heating and air conditioning systems. Ability to do cement work. Swimming pool maintenance skills. Record keeping skills. Arc welding skills. Gas welding skills. Painting skills. Carpentry skills. Electrical repair skills. Plumbing repair skills.

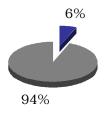
Physical: Ability to lift at least 50 lbs. repeatedly.

*Personal:* Ability to work independently. Ability to provide own hand tools. Willingness to work with close supervision.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



- Less than high school 6%
- High school or equivalent 94%

# Medical and Clinical Laboratory Assistants

OES Code 329050

# **DESCRIPTION**

Medical and Clinical Laboratory Assistants perform routine tasks in a medical laboratory. They may set up and operate automated equipment which does not require interpretation or judgment to read the results. They may label, centrifuge, and transfer specimens; transcribe results; and prepare culture media and reagents. They may also perform venipuncture if certified to do so. They work under the supervision of a Medical Laboratory Technologist.

# WAGES AND BENEFITS

# **SUPPLY AND DEMAND**

Firms report it is very difficult to find qualified applicants who have prior experience. Applicants encounter little competition in their job search.

Firms report it is moderately difficult to find qualified applicants who have no prior experience. Applicants encounter some competition in their job

#### **WAGES**

Non-Union/Collective	Low	High	Median
Bargaining			
New Hire,	\$7.50	\$10.66	\$9.10
No Experience	,	,	
New Hire,	\$8.00	\$11.19	\$10.00
Experienced	φο.υυ	Ψ11.19	\$10.00
Experienced, 3 Yrs w/firm	\$10.00	\$13.00	\$11.49

# search.

HIRING METHODS

BENEFITS -	- Full-time	<b>Employ</b>	nent
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	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	50%	38%	0%	0%
Dental Insurance	38%	38%	0%	13%
Vision Insurance	13%	38%	0%	38%
Life Insurance	38%	25%	0%	25%
Sick Leave	75%	0%	0%	13%
Vacation	88%	0%	0%	0%
Retirement Plan	50%	25%	0%	13%
Child Care	0%	0%	0%	88%

Employee Referrals	44%
Colleges/Universities	11%
Internet	0%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	56%
Newspaper Ads	89%
Private Employment Agencies	22%
School/Program Referrals	22%
EDD	11%
In-house Promotion/Transfer	0%

# SIZE OF OCCUPATION

**PROJECTIONS** 

*RANGE* - Small – Less than 230 workers

GROWTH RATE - Slower than average (2.9% annually)

GENDER - Male 22%, Female 78%

# Medical and Clinical Laboratory Assistants, cont.

9 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

General medical and surgical hospital	41.7%
Medical laboratories	26.7%
Offices and clinics of medical doctors	23.3%
Specialty outpatient clinics	5.0%
Other	3.3%

# **OTHER INFORMATION**

#### **SHIFTS**

Day	100%
Swing	22%
Graveyard	11%

#### **HOURS**

Most employers offer work on a full time basis averaging 40 hours per week. Some employers offer work on a part time basis averaging 20 hours per week. Few employers offer work on a temporary/on call basis averaging 4 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 079.362-010 CA Occupational Guide # 33

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a
		Experience
Yes	84%	
	16%	38%

## **QUALIFICATIONS**

Ability to operate precision laboratory equipment. Ability to apply sterilization techniques.

Ability to write effectively. Knowledge of medical

skills.

Physical:

time. Ability to sit continuously for 2 or more hours.

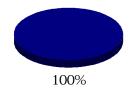
Possession of good color perception.

Ability to pay attention to detail. Ability to work independently. Willingness to work with

Legally Mandated Requirements:

#### **EDUCATION**

Surveyed employers reported the following



High school or equivalent - 100%

# Paralegal Personnel

OES Code 283050

# **DESCRIPTION**

Paralegal Personnel assist lawyers by doing research in the preparation of lawsuits and/or legal documents as a career professional, usually having either a four-year college degree or a degree from an institute specializing in the paralegal profession. They may gather research data for use as evidence to formulate defense or to initiate legal action.

# WAGES AND BENEFITS

#### WAGES

Non-Union/Collective	Low	High	Median
Bargaining			
New Hire, No Experience	\$8.00	\$11.00	\$9.61
New Hire, Experienced	\$8.50	\$14.38	\$11.99
Experienced, 3 Yrs w/firm	\$12.00	\$18.41	\$15.00

Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$10.61	\$10.61	\$10.61
New Hire, Experienced	\$11.48	\$22.99	\$13.69
Experienced, 3 Yrs w/firm	\$16.09	\$26.59	\$16.64

## BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	53%	20%	0%	27%
Dental Insurance	33%	13%	0%	53%
Vision Insurance	40%	0%	0%	60%
Life Insurance	27%	0%	0%	73%
Sick Leave	73%	0%	0%	27%
Vacation	93%	0%	0%	7%
Retirement Plan	33%	13%	0%	53%
Child Care	0%	7%	0%	93%

# SIZE OF OCCUPATION

RANGE - Small – less than 230 workers

GENDER - Male 20%, Female 80%

# SUPPLY AND DEMAND

Firms report it is very difficult to find qualified applicants who have prior experience. Applicants encounter little competition in their job search.

Firms report it is moderately difficult to find qualified applicants who have no prior experience. Applicants encounter a very competitive job market.

#### HIRING METHODS

Employee Referrals	29%
Colleges/Universities	7%
Internet	14%
Trade Journals	50%
Union Hall Referrals	0%
Walk-in Applicants	7%
Newspaper Ads	93%
Private Employment Agencies	0%
School/Program Referrals	14%
In-house Promotion/Transfer	21%
Other	7%

# **PROJECTIONS**

GROWTH RATE - Faster than average (4.8% annually)

# Paralegal Personnel, cont.

15 Firms Responding

Surveyed Summer 1999

# WHERE THE JOBS ARE

Local government	39.3%
Legal services	29.8%
Investment advice	19.0%
Title insurance	9.5%
Other	2.4%

# **OTHER INFORMATION**

#### **SHIFTS**

Day1	00%
Swing	0%
Graveyard	0%

#### **HOURS**

All employers offer work on a full time basis averaging 41 hours per week. Few employers offer work on a part time basis averaging 29 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

*Wages:* Some employers give a bonus ranging from \$.22 to \$2.40 per hour.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 119.267-026 CA Occupational Guide # 464

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	78%	38%
No	22%	62%

### **QUALIFICATIONS**

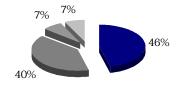
*Technical:* Ability to write effectively. Understanding of court proceedings. Understanding of legal terms. Investigative research skills. Record keeping skills. Problem solving skills.

*Personal:*. Ability to read and comprehend information quickly. Ability to work independently. Ability to work under pressure. Willingness to work with close supervision.

*Legally Mandated Requirements:* Four year degree or a Paralegal Certificate.

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



- High school or equivalent 46%
- Associate degree 40%
- Bachelor degree 7%
- Graduate study 7%

# Physical Therapists

OES Code 323080

#### **DESCRIPTION**

Physical Therapists apply techniques and treatments that help relieve pain, increase the patient's strength, and decrease or prevent deformity and crippling.

#### WAGES AND BENEFITS

#### **WAGES**

Non-Union/Collective	Low	High	Median
Bargaining			
New Hire, No Experience	\$19.18	\$20.00	\$19.50
New Hire, Experienced	\$16.78	\$30.00	\$22.00
Experienced, 3 Yrs w/firm	\$21.58	\$40.00	\$29.00

#### BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	19%	31%	0%	25%
Dental Insurance	25%	25%	0%	25%
Vision Insurance	13%	19%	0%	44%
Life Insurance	25%	13%	0%	38%
Sick Leave	56%	0%	0%	19%
Vacation	63%	0%	0%	13%
Retirement Plan	6%	44%	0%	25%
Child Care	0%	0%	6%	69%

# **SUPPLY AND DEMAND**

Firms report it is moderately difficult to find qualified applicants who have prior experience. Applicants encounter some competition in their job search.

Firms report it is not difficult to find qualified applicants who have no prior experience. Applicants encounter a very competitive job market.

#### HIRING METHODS

Employee Referrals	47%
Colleges/Universities	13%
Internet	13%
Trade Journals	27%
Union Hall Referrals	0%
Walk-in Applicants	40%
Newspaper Ads	40%
Private Employment Agencies	13%
School/Program Referrals	20%
EDD	0%
Other	27%

#### SIZE OF OCCUPATION

*RANGE* - Small – less than 230 workers

GENDER - Male 31%, Female 69%

#### **PROJECTIONS**

GROWTH RATE - Faster than average (4.8% annually)

# Physical Therapists, cont.

17 Firms Responding

Surveyed Summer 1999

#### WHERE THE JOBS ARE

Offices of health practitioners	46.7%
Home health care services	15.6%
Offices and clinics of medical doctors	12.6%
General medical and surgical hospitals	11.6%
Offices and clinics of chiropractor	7.5%
Other	6.0%

#### **OTHER INFORMATION**

#### **SHIFTS**

Day1	00%
Swing	0%
Graveyard	0%

#### **HOURS**

Most employers offer work on a full time basis averaging 39 hours per week. Many employers offer work on a part time basis averaging 24 hours per week. Many employers offer work on a temporary/on call basis averaging 8 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

*Wages:* Few employers offer a bonus ranging from \$.13 to \$.16 per hour.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 076.121-014 CA Occupational Guide # 117

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	100%	12%
No	0%	88%

#### **QUALIFICATIONS**

*Technical:* Ability to write effectively. Knowledge of geriatrics. Knowledge of pediatrics. Knowledge of sports medicine. Knowledge of cardiac rehabilitation. Record keeping skills. Problem solving skills.

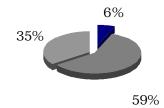
Physical: Manual dexterity.

*Personal:* Ability to work as part of a team. Ability to work independently. Willingness to work with close supervision. Possession of mechanical aptitude.

Legally Mandated Requirements: Physical Therapy License

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



- High school or equivalent 6%
- Bachelor degree 59%
- Graduate study 35%

# Sales Agents – Selected Business Services

OES Code 430170

#### **DESCRIPTION**

Selected Business Services Sales Agents sell selected services such as building maintenance, credit reporting, bookkeeping, security, printing, and storage space. Sales agents who primarily sell advertising, insurance, financial, and real estate services are not included.

#### WAGES AND BENEFITS

#### **WAGES**

Non-Union/Collective	Low	High	Median
Bargaining			
New Hire,	\$6.50	\$14.38	\$8.00
No Experience	·	·	
New Hire,	\$6.14	\$17.26	\$10.87
Experienced	7 313 1	7-7-3	7 - 0 - 0 - 1
Experienced, 3 Yrs	\$7.67	\$23.01	\$13.93
w/firm	Ψ1.01	Ψ23.01	Ψ13.73

#### BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	44%	19%	0%	38%
Dental Insurance	25%	25%	0%	50%
Vision Insurance	19%	13%	6%	63%
Life Insurance	31%	13%	0%	56%
Sick Leave	81%	0%	0%	19%
Vacation	88%	0%	0%	13%
Retirement Plan	25%	6%	19%	50%
Child Care	0%	0%	13%	88%

#### **SUPPLY AND DEMAND**

Firms report it is very difficult to find qualified applicants who have prior experience. Applicants encounter little competition in their job search.

Firms report it is very difficult to find qualified applicants who have no prior experience. Applicants encounter little competition in their job search.

#### HIRING METHODS

Employee Referrals	47%
Colleges/Universities	0%
Internet	7%
Trade Journals	13%
Union Hall Referrals	0%
Walk-in Applicants	27%
Newspaper Ads	67%
Private Employment Agencies	0%
School/Program Referrals	13%
In-house Promotion/Transfer	40%
Other	20%

#### SIZE OF OCCUPATION

*RANGE* - Medium – 230 to 459 workers

GENDER - Male 63%, Female 37%

**PROJECTIONS** 

GROWTH RATE - Faster than average (4.8% annually)

# Sales Agents, cont.

16 Firms Responding

Surveyed Summer 1999

#### WHERE THE JOBS ARE

Telephone communications	23.9%
Business services	13.8%
Employment agencies	8.0%
Hotels and motels	6.2%
Building maintenance services	6.2%
Other	41.9%

#### **OTHER INFORMATION**

#### **SHIFTS**

Day1	00%
Swing	6%
Graveyard	0%

#### **HOURS**

All employers offer work on a full time basis averaging 40 hours per week. Some employers offer work on part time basis averaging 18 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

*Wages:* Most employers offer a bonus or commission ranging from \$.29 to \$12.95 per hour.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 251.357-010

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	100%	25%
No	0%	75%

#### **QUALIFICATIONS**

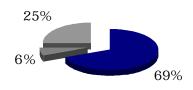
*Technical:* Ability to apply sales techniques. Ability to prepare and arrange sales contracts. Ability to write effectively. Ability to demonstrate knowledge of specific products. Understanding of inventory techniques. Business math skills. Report writing skills. Record keeping skills. Telephone sales skills. Verbal presentation skills.

*Personal:* Ability to work independently. Ability to work under pressure. Willingness to travel. Public contact skills. Possession of a reliable vehicle. Possession of a good DMV driving record.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



- High school or equivalent 69%
- Associate degree 6%
- ■Bachelor degree 25%

# Social Workers – Except Medical and Psychiatric

**OES Code 273050** 

#### **DESCRIPTION**

Social Workers, Except Medical and Psychiatric, counsel and aid individuals and families requiring social service assistance. Included are Community Organization Social Workers who plan, organize, and work with community groups to solve problems. Not included are Workers who are primarily Medical, Psychiatric, or Chemical Dependency Social Workers.

#### WAGES AND BENEFITS

# **SUPPLY AND DEMAND**

#### **WAGES**

Low	High	Median
\$9.00	\$14.61	\$13.46
,	, , , , ,	,
\$8.97	\$17.95	\$14.38
Ψ0.77	Ψ17.23	Ψ14.50
\$12.00	\$21.15	\$16.30
	\$9.00	\$9.00 \$14.61 \$8.97 \$17.95

applicants who have prior experience. Applicants encounter little competition in their job search.

Firms report it is very difficult to find qualified

Firms report it is moderately difficult to find qualified applicants who have no prior experience. Applicants encounter a very competitive job market.

#### BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	47%	33%	0%	7%
Dental Insurance	40%	27%	0%	20%
Vision Insurance	27%	20%	0%	40%
Life Insurance	33%	13%	0%	40%
Sick Leave	67%	7%	0%	13%
Vacation	80%	7%	0%	0%
Retirement Plan	20%	27%	13%	27%
Child Care	0%	13%	7%	67%

#### **HIRING METHODS**

Employee Referrals	67%
Colleges/Universities	47%
Internet	0%
Trade Journals	7%
Union Hall Referrals	0%
Walk-in Applicants	0%
Newspaper Ads	87%
School/Program Referrals	7%
EDD	7%
In-house Promotion/Transfer	20%
Other	7%

#### SIZE OF OCCUPATION

*RANGE* - Medium – 230 to 459 workers

GENDER - Male 24%, Female 76%

#### **PROJECTIONS**

GROWTH RATE - Slower than average (2.6% annually)

# Social Workers, cont.

15 Firms Responding

Surveyed Summer 1999

#### WHERE THE JOBS ARE

Individual and family services	39.0%
Local government	27.7%
Residential Care	8.3%
State government	7.2%
Other	17.8%

#### **OTHER INFORMATION**

#### **SHIFTS**

Day	93%
Swing	27%
Graveyard	7%

#### **HOURS**

Almost all employers offer work on a full time basis averaging 41 hours per week. Most employers offer work on a part time basis averaging 21 hours per week. Few employers offer work on a temporary/on call basis averaging 20 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 195.107-010 CA Occupational Guide # 122

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	89%	29%
No	11%	71%

#### **QUALIFICATIONS**

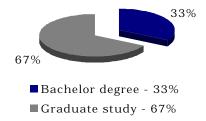
Technical: Ability to interview others information. **Ability** write effectively. to Knowledge of veterans services. Knowledge of protective services for children and adults. Knowledge of family social work. Understanding of proceedings. Record keeping Vocational counseling skills. Possession of a valid driver's license.

*Personal:* Ability to handle crisis situations. Ability to apply complex rules and regulations. Ability to work independently. Understanding of a variety of cultures. Willingness to work with close supervision. Leadership skills. Possession of a clean police record.

Legally Mandated Requirements: Clinical Social Worker License

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



# Software Engineers

OES Code 030062999

#### **DESCRIPTION**

Software Engineers research, design, and develop computer software systems in conjunction with hardware product development, applying principles and techniques of computer science, engineering, and mathematical analysis. They consult with hardware engineers and other engineering staff to evaluate interface between hardware and software, and operational and performance requirements of overall system. They formulate and design software systems to predict and measure outcome and consequences of design. They develop and direct software system testing procedures, programming, and documentation.

#### WAGES AND BENEFITS

#### SUPPLY AND DEMAND

#### WAGES

Non-Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$12.00	\$12.00	\$12.00
New Hire, Experienced	\$14.00	\$45.55	\$20.79
Experienced, 3 Yrs w/firm	\$19.18	\$45.31	\$28.77

#### BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	69%	31%	0%	0%
Dental Insurance	44%	25%	0%	31%
Vision Insurance	25%	25%	0%	50%
Life Insurance	50%	13%	6%	31%
Sick Leave	94%	6%	0%	0%
Vacation	94%	6%	0%	0%
Retirement Plan	25%	19%	25%	31%
Child Care	6%	0%	6%	88%

Firms report it is very difficult to find qualified applicants who have prior experience. Applicants encounter little competition in their job search.

Firms report it is very difficult to find qualified applicants who have no prior experience. Applicants encounter little competition in their job search.

#### HIRING METHODS

Employee Referrals	63%
Colleges/Universities	19%
Internet	38%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	19%
Newspaper Ads	50%
Private Employment Agencies	25%
School/Program Referrals	6%
In-house Promotion/Transfer	6%
Other	19%

#### SIZE OF OCCUPATION

*RANGE* - Large – 460 to 996 workers

GENDER - Male 95%, Female 5%

#### **PROJECTIONS**

GROWTH RATE - Much faster than average (17.4% annually)

# Software Engineers, cont.

16 Firms Responding

Surveyed Summer 1999

#### WHERE THE JOBS ARE

Electronic computers	44.5%
Computer peripheral equipment	27.0%
Prepackaged software	7.7%
Computer programming services	6.4%
Other	14.4%

#### **OTHER INFORMATION**

#### **SHIFTS**

Day10	00%
Swing	13%
Graveyard	0%

#### **HOURS**

All employers offer work on a full time basis averaging 43 hours per week. Few employers offer work on a temporary/on call basis averaging 4 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

*Wages:* Few employers offer a bonus ranging from \$.04 to \$9.59 per hour.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 030.062-010

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	94%	40% 60%
No	6%	60%

#### **QUALIFICATIONS**

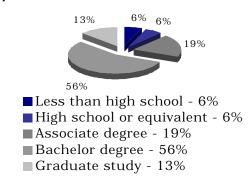
Technical: Ability to design programs. Ability to write software programs in real time environment. Ability to write software program specifications. Ability to fix bugs in software. Ability to develop automated test tools. Ability to use personal computer and assorted software. Ability to communicate technical material in written and verbal form. Knowledge of various programming languages and operating systems, including C, C++, UNIX, Windows platform, HTML, TCP/IP and GUI. Knowledge of computer engineering and electronics. Database software skills.

*Personal:* Ability to work with other engineers as a team member. Ability to work independently. Willingness to work with close supervision. Ability to work under pressure.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



# Stock Clerks - Stockroom, Warehouse, Storage Yard

OES Code 580230

#### **DESCRIPTION**

Stock Clerks receive, store, and issue materials, equipment, and other items from stockroom, warehouse, or storage yard, and keep records and compile stock reports. Not included are Stockroom Laborers and workers whose primary duties involve shipping, weighing, and checking.

#### WAGES AND BENEFITS

#### WAGES

Non-Union/Collective	Low	High	Median
New Hire, No Experience	\$5.75	\$8.50	\$6.00
New Hire, Experienced	\$6.25	\$9.00	\$7.50
Experienced, 3 Yrs w/firm	\$8.00	\$11.50	\$10.00

Union/Collective Bargaining	Low	High	Median
New Hire, No Experience	\$7.50	\$8.71	\$7.53
New Hire, Experienced	\$7.56	\$15.50	\$10.00
Experienced, 3 Yrs w/firm	\$13.00	\$16.96	\$16.50

#### BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	50%	50%	0%	0%
Dental Insurance	50%	36%	0%	14%
Vision Insurance	50%	29%	0%	21%
Life Insurance	50%	21%	0%	29%
Sick Leave	79%	7%	0%	14%
Vacation	86%	7%	0%	7%
Retirement Plan	50%	36%	0%	14%
Child Care	0%	0%	0%	100%

#### **SIZE OF OCCUPATION**

*RANGE* - Large – 460 to 996 workers

GENDER - Male 77%, Female 23%

#### SUPPLY AND DEMAND

Firms report it is moderately difficult to find qualified applicants who have prior experience. Applicants encounter some competition in their job search.

Firms report it is moderately difficult to find qualified applicants who have no prior experience. Applicants encounter some competition in their job search.

#### **HIRING METHODS**

Employee Referrals	66%
Colleges/Universities	0%
Internet	8%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	58%
Newspaper Ads	50%
Private Employment Agencies	0%
School/Program Referrals	0%
EDD	8%
In-house Promotion/Transfer	33%

#### **PROJECTIONS**

GROWTH RATE - Average (3.6% annually)

# Stock Clerks, cont.

15 Firms Responding

Surveyed Summer 1999

#### WHERE THE JOBS ARE

Grocery stores	9.0%
Lumber and other building materials	8.3%
General medical and surgical hospitals	5.9%
Computer terminals	4.2%
Other	72.6%

#### **OTHER INFORMATION**

#### **SHIFTS**

Day	80%
Swing	20%
Graveyard	33%

#### **HOURS**

All employers offer work on a full time basis averaging 40 hours per week. Many employers offer work on a part time basis averaging 18 hours per week. Few employers offer work on a seasonal basis averaging 3 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

*Wages:* Some employers offer a bonus of \$.05 per hour.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 922.687-058 CA Occupational Guide # 63

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	37%	45%
No	63%	55%

#### **QUALIFICATIONS**

*Technical:* Ability to operate a forklift. Ability to stock shelves. Understanding of inventory techniques. Record keeping skills. Labeling skills. Bondable. Possession of a valid Class B driver's license.

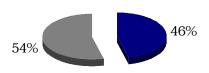
Physical: Ability to lift at least 50 lbs. repeatedly.

Personal: Ability to work independently. Willingness to work with close supervision. Public contact skills.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



- Less than high school 46%
- High school or equivalent 54%



OES Code 531020

#### **DESCRIPTION**

Tellers receive and pay out money, and keep records of money and negotiable instruments involved in various financial institutions' transactions.

#### WAGES AND BENEFITS

#### WHOLD HIND BEITEITIC

#### **WAGES**

Non-Union/Collective	Low	High	Median
Bargaining			
New Hire,	\$5.75	\$8.63	\$7.00
No Experience	Ψ3.73	ψ0.03	Ψ7.00
New Hire,	\$6.50	\$10.00	\$8.25
Experienced	φυ.50	\$10.00	Ψ6.23
Experienced, 3 Yrs	\$7.27	\$11.00	\$9.18
w/firm	Ψ1.21	Ψ11.00	Ψ2.16

#### BENEFITS – Full-time Employment

	Employer Pays All	Share Cost	Employee Pays All	Not Provided
Medical Insurance	20%	80%	0%	0%
Dental Insurance	27%	73%	7%	0%
Vision Insurance	27%	53%	13%	13%
Life Insurance	47%	40%	0%	13%
Sick Leave	67%	27%	0%	7%
Vacation	73%	27%	0%	0%
Retirement Plan	27%	47%	13%	13%
Child Care	0%	13%	0%	87%

#### **SUPPLY AND DEMAND**

Firms report it is very difficult to find qualified applicants who have prior experience. Applicants encounter little competition in their job search.

Firms report it is moderately difficult to find qualified applicants who have no prior experience. Applicants encounter some competition in their job search.

#### HIRING METHODS

Employee Referrals	73%
Colleges/Universities	20%
Internet	0%
Trade Journals	0%
Union Hall Referrals	0%
Walk-in Applicants	60%
Newspaper Ads	60%
Private Employment Agencies	0%
School/Program Referrals	20%
Other	7%
In-house Promotion/Transfer	40%

#### **SIZE OF OCCUPATION**

*RANGE* - Large – 460 to 996 workers

GENDER - Male 7%, Female 93%

#### **PROJECTIONS**

GROWTH RATE - Slow decline (-2.4% annually)

# Tellers, cont.

15 Firms Responding

Surveyed Summer 1999

#### WHERE THE JOBS ARE

National commercial banks	49.9%
State commercial banks	26.4%
Savings institutions	14.1%
Other	9.6%

#### **OTHER INFORMATION**

#### **SHIFTS**

Day1	00%
Swing	7%
Graveyard	0%

#### **HOURS**

All employers offer work on a full time basis averaging 40 hours per week. Almost all employers offer work on a part time basis averaging 26 hours per week. Some employers offer work on a temporary/on call basis averaging 26 hours per week. Few employers offer work on a seasonal basis averaging 40 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

*Wages:* Many employers offer a bonus or sales referral of \$.07 to \$1.44 per hour.

#### OTHER RELATED INFORMATION SOURCES

DOT Code # 211.362-018 CA Occupational Guide # 109

# **EMPLOYER REQUIREMENTS**

#### **EXPERIENCE**

	Work Experience Required	Training as a Substitute for Experience
Yes	29%	70%
No	71%	30%

#### **QUALIFICATIONS**

*Technical:* Ability to operate 10-key adding machine by touch. Ability to write effectively. Ability to type at least 30 wpm. Record keeping skills. Alphabetic and numeric filing skills. Cash handling skills. Bondable.

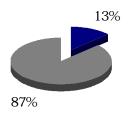
*Physical*: Ability to stand continuously for 2 or more hours.

*Personal:* Ability to perform routine, repetitive work. Ability to work independently. Willingness to work with close supervision. Customer service skills.

Legally Mandated Requirements: None identified

#### **EDUCATION**

Surveyed employers reported the following educational levels required for recent hires:



■Less than high school - 13%

■ High school or equivalent - 87%

# 1998 OCCUPATIONAL SUMMARIES

# **1998 Occupational Summaries**

**Accountants and Auditors** 

Bookkeeping, Accounting, and Auditing Clerks

**Carpenters** 

**Child Care Workers** 

Clergy

Cooks - Short Order

**Data Processing Equipment Repairers** 

**Dental Assistants** 

**Desktop Publishing – Graphic Designers** 

**Driver/Sales Workers** 

**Financial Managers** 

Heating, Air Conditioning, and Refrigeration Mechanics and Installers

Laborers, Landscaping and Groundskeeping

**Loan Officers and Counselors** 

**Lodging Managers** 

**Nurse Aides** 

**Sales Agents and Placers – Insurance** 

**Secretaries** 

**Surveyors** 

**Truck Drivers – Heavy or Tractor Trailer** 

# **ACCOUNTANTS AND AUDITORS**

**OES CODE 211140** 

#### **DESCRIPTION**

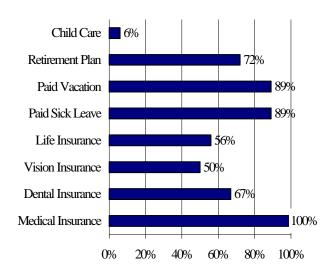
Accountants and Auditors examine, analyze, and interpret accounting records for the purpose of giving advice or preparing statements and installing or advising on systems of recording costs or other financial and budgetary data.

#### SIZE OF OCCUPATION

Large - 444 to 962 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$7.67	\$19.36	\$11.32
New Hire, Experienced	\$9.59	\$29.62	\$15.41
Experienced, 3 Yrs w/firm	\$11.99	\$32.73	\$18.86

#### **QUALIFICATIONS**

**Technical:** Ability to conduct an audit. Ability to use accounting software. Ability to write effectively. Business math skills. Government accounting skills. Cost accounting skills. Tax accounting skills. Estate planning skills. Financial planning skills. Verbal presentation skills. Problem solving skills. Bondable.

**Personal:** Ability to work independently. Ability to work under pressure. Willingness to work with close supervision. Customer service skills.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report some difficulty in finding inexperienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Accountants and Auditors** 

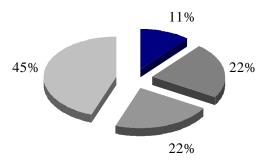
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	61%	0%
Usually	22%	6%
Sometimes	17%	77%
Never	0%	17%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent -11%
- Some college but no Degree 22%
- Associate (2 yr) Degree 22%
- Bachelor (4 yr) Degree 45%

#### **EMPLOYMENT TRENDS**

Faster than average growth rate (4.7 % annually)

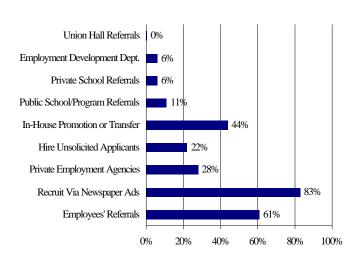
#### OTHER INFORMATION

**Hours:** Almost all employers offer work on a full time basis averaging 40 hours per week. Few employers offer work on a part time basis averaging 27 hours per week. Few employers offer work on a seasonal basis averaging 50 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 33% and Female 67%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 160.162-018. CA Occupational Guide # 1.

# BOOKKEEPING, ACCOUNTING, AND AUDITING CLERKS, INCLUDING BOOKKEEPERS

OES CODE 553380

#### DESCRIPTION

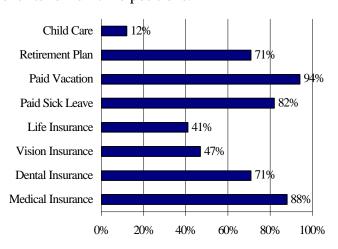
Bookkeeping, Accounting, and Auditing Clerks, including Bookkeepers, compute, classify, and record numerical data to keep sets of financial records complete. They perform any combination of routine calculating, posting, and verifying duties to obtain primary financial data for use in maintaining accounting records. They may also check the accuracy of figures, calculations, and postings pertaining to business transactions recorded by other workers. Does not include individuals whose primary duty is operating special office machines.

#### SIZE OF OCCUPATION

**Very Large -** More than 962 Workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.75	\$11.99	\$7.50
New Hire, Experienced	\$6.89	\$14.38	\$10.00
Experienced, 3 Yrs w/firm	\$8.50	\$15.58	\$12.60

#### **QUALIFICATIONS**

**Technical:** Ability to conduct an audit. Ability to operate 10-key adding machine by touch. Ability to use spreadsheet software. Ability to use word processing software. Ability to use database software. Ability to write effectively. Accounting skills. Bookkeeping skills. Payroll processing skills. Telephone answering skills. Bondable.

**Personal:** Ability to perform routine, repetitive work. Ability to pay attention to detail. Ability to work independently. Willingness to work with close supervision. Public contact skills.

#### SUPPLY AND DEMAND

**Experienced:** Firms report little difficulty in finding experienced applicants. Job market is competitive.

<u>Inexperienced:</u> Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

Bookkeeping, Accounting, and Auditing Clerks, including Bookkeepers

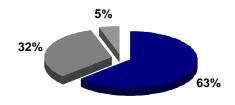
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	48%	0%
Usually	26%	16%
Sometimes	26%	68%
Never	0%	16%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent 63%
- Some college but no Degree 32%
- Associate (2 yr) Degree 5%

#### **EMPLOYMENT TRENDS**

**Slower** than average growth rate (1.9 % annually)

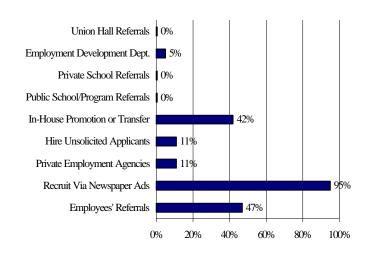
#### OTHER INFORMATION

**Hours:** Most employers offer work on a full time basis averaging 40 hours per week. Some employers offer work on a part time basis averaging 24 hours per week. Few employers offer work on a temporary/on call basis averaging 38 hours per week. Few employers offer work on a seasonal basis averaging 42 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 7% and Female 93%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 210.382-014. CA Occupational Guide # 26.

# **CARPENTERS**

OES CODE 871020

#### DESCRIPTION

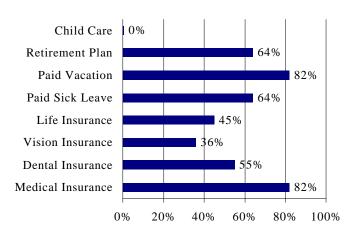
Carpenters perform the carpentry duties necessary to make or repair wooden structures, structural members, and fixtures and equipment using carpentry tools and woodworking machines. Does not include Cabinetmakers and Bench Carpenters.

#### SIZE OF OCCUPATION

**Very Large -** More than 962 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

#### WAGES

Non-Union	Low	High	Median
New Hire, No Experience	\$8.25	\$9.00	\$8.40
New Hire, Experienced	\$8.25	\$20.00	\$15.00
Experienced, 3 Yrs w/firm	\$11.00	\$30.00	\$20.00

Union	Low	High	Median
New Hire, No Experience	\$8.00	\$12.45	\$10.99
New Hire, Experienced	\$11.85	\$22.00	\$12.96
Experienced, 3 Yrs w/firm	\$13.72	\$25.00	\$14.96

#### **QUALIFICATIONS**

**Technical:** Ability to read blueprints. Ability to use drafting tools. Ability to provide own hand tools. Shop math skills. Cost estimating skills. Finish carpentry skills. Rough carpentry skills. Drywall installation and repair skills.

**Physical:** Ability to climb to high places. Ability to perform strenuous, physically demanding work. Ability to lift at least 50 lbs. repeatedly. Possession of agility and coordination.

**Personal:** Ability to work independently. Willingness to work with close supervision. Possession of a reliable vehicle. Possession of a good DMV driving record.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Carpenters** 

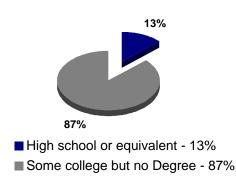
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	60%	0%
Usually	33%	13%
Sometimes	7%	33%
Never	0%	54%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



#### **EMPLOYMENT TRENDS**

**Much faster** than average growth rate (6.3 % annually)

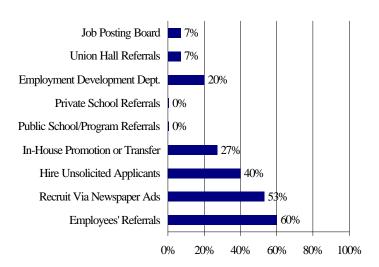
#### **OTHER INFORMATION**

**Hours:** All employers offer work on a full time basis averaging 40 hours per week. Few employers offer work on a temporary/on call basis averaging 25 hours per week. Few employers offer work on a seasonal basis averaging 40 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 99% and Female 1%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



Other Related Information Sources: DOT Code # 860.381-022. CA Occupational Guide # 169.

# CHILD CARE WORKERS

OES CODE 680380

#### DESCRIPTION

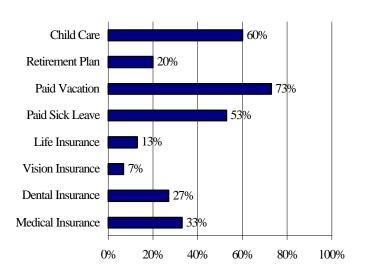
Child Care Workers attend children at school, businesses, and institutions, performing a variety of tasks, such as dressing, feeding, bathing, and overseeing play. Does not include workers whose primary function is to teach in a structured setting.

#### SIZE OF OCCUPATION

Medium - 222 to 443 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.75	\$6.65	\$5.75
New Hire, Experienced	\$5.75	\$8.25	\$6.75
Experienced, 3 Yrs w/firm	\$5.75	\$10.67	\$8.00

#### **QUALIFICATIONS**

**Technical:** Ability to administer emergency first aid. Ability to write effectively. Knowledge of early childhood development. Oral reading skills. Musical skills. Possession of 3 to 12 units of Early Childhood Education.

**Physical:** Ability to stand continuously for 2 or more hours. Ability to lift at least 40 lbs. repeatedly.

**Personal:** Ability to handle crisis situations. Ability to work independently. Ability to work under pressure. Ability to exercise patience. Understanding of a variety of cultures. Willingness to work with close supervision. Possession of a clean police record.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report some difficulty in finding inexperienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Child Care Workers** 

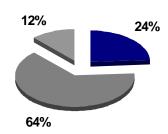
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	18%	6%
Usually	47%	12%
Sometimes	35%	70%
Never	0%	12%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent -24%
- Some college but no Degree 64%
- Associate (2 yr) Degree 12%

#### EMPLOYMENT TRENDS

**Slower** than average growth rate (3.2 % annually)

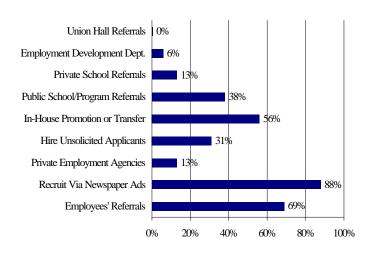
#### OTHER INFORMATION

**Hours:** Most employers offer work on a full time basis averaging 40 hours per week. Almost all employers offer work on a part time basis averaging 23 hours per week. Many employers offer work on a temporary/on call basis averaging 12 hours per week. Some employers offer work on a seasonal basis averaging 29 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 16% and Female 84%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 359.674-010. CA Occupational Guide # 505.

# **CLERGY**

**OES CODE 275020** 

#### DESCRIPTION

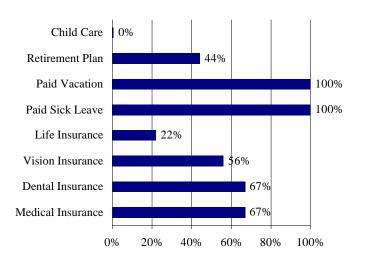
Clergy conduct religious worship and perform other spiritual functions associated with beliefs and practices of religious faith or denomination as delegated by ordinance, license, or other authorization and provide spiritual and moral guidance and assistance to members.

#### SIZE OF OCCUPATION

**Small** - less than 222 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.75	\$10.74	\$9.21
New Hire, Experienced	\$6.90	\$18.37	\$12.47
Experienced, 3 Yrs w/firm	\$8.88	\$21.60	\$15.34

#### **QUALIFICATIONS**

**Technical:** Ability to apply principles of confidentiality. Ability to comfort the dying and their families. Ability to lead congregation in worship. Verbal presentation skills. Ability to exercise patience. Ability to inspire confidence. Ability to motivate others. Interpersonal skills. Leadership skills. Listening skills. Tactfulness.

**Physical:** Ability to stand for prolonged periods.

**Personal:** Caring and sympathetic attitude. Diplomacy. Willingness to work irregular hours. Willingness to work nights, weekends, and holidays. Patience and understanding. Self motivation. Self confidence. Public contact skills. Empathetic.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report some difficulty in finding inexperienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Clergy** 

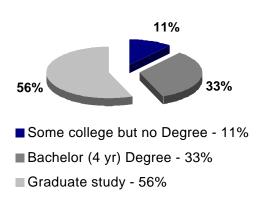
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	56%	0%
Usually	33%	11%
Sometimes	11%	67%
Never	0%	22%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



#### **EMPLOYMENT TRENDS**

**Average** growth rate (3.6 % annually)

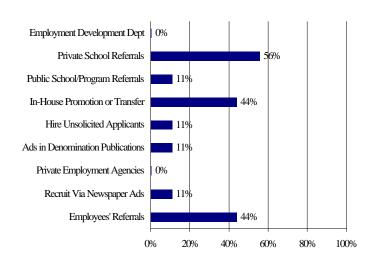
#### OTHER INFORMATION

**Hours:** Almost all employers offer work on a full time basis averaging 48 hours per week. Few employers offer work on a part time basis averaging 15 hours per week. Some employers offer work on a temporary/on call basis averaging 15 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 84% and Female 16%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 120.107-010.

# COOKS – SHORT ORDER

OES CODE 650350

#### **DESCRIPTION**

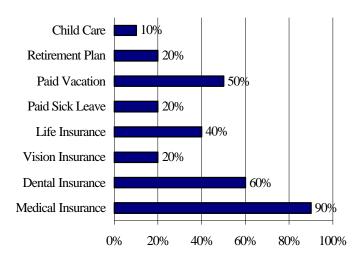
Short Order Cooks prepare and cook to order a variety of foods that require only a short preparation time. They may take orders from customers and serve patrons at counters or tables. Does not include cooks in fast foods establishments.

#### SIZE OF OCCUPATION

**Medium -** 222 to 443 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.75	\$8.57	\$6.62
New Hire, Experienced	\$6.00	\$9.00	\$7.50
Experienced, 3 Yrs w/firm	\$7.25	\$13.50	\$10.00

# **QUALIFICATIONS**

**Technical:** Ability to operate a cash register. Fry cooking skills. Food preparation skills.

**Physical:** Ability to pass a pre-employment medical examination. Ability to stand continuously for 2 or more hours. Ability to lift at least 30 lbs. repeatedly.

**Personal:** Ability to work independently. Ability to work under pressure. Willingness to work with close supervision. Public contact skills.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

Cooks - Short Order

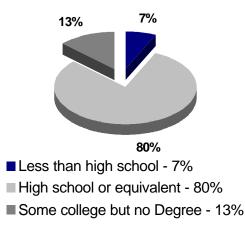
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	27%	7%
Usually	53%	20%
Sometimes	13%	53%
Never	7%	20%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



#### **EMPLOYMENT TRENDS**

**Slower** than average growth rate (3.4 % annually)

#### **OTHER INFORMATION**

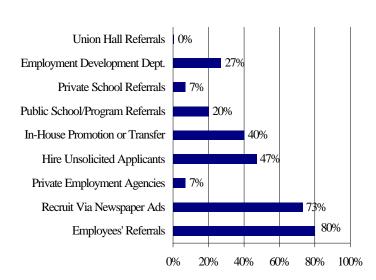
**Hours:** Almost all employers offer work on a full time basis averaging 39 hours per week. Many employers offer work on a part time basis averaging 27 hours per week. Few employers offer work on a seasonal basis averaging 30 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Wages:** Some employees receive tips ranging from \$.25 to \$1.14 per hour.

Employees in this occupation: Male 66% and Female 34%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 313.374-014. CA Occupational Guide # 366.

# DATA PROCESSING EQUIPMENT REPAIRERS

OES CODE 857050

#### DESCRIPTION

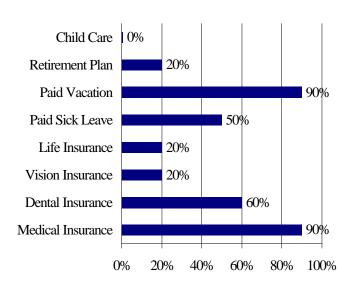
Data Processing Equipment Repairers repair, maintain, and install electronic computers (mainframes, minis, and micros); peripheral equipment; and word processing systems. Does not include Non-Data Processing Equipment Repairers.

#### SIZE OF OCCUPATION

**Medium -** 222 to 443 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.75	\$10.02	\$7.00
New Hire, Experienced	\$5.75	\$34.52	\$9.50
Experienced, 3 Yrs w/firm	\$5.75	\$40.28	\$14.00

#### **QUALIFICATIONS**

**Technical:** Ability to use analog computers. Ability to use digital computers. Ability to operate electronic testing equipment. Ability to use diagnostics programs. Ability to operate peripheral equipment. Ability to write effectively. Knowledge of EDP systems engineering. Knowledge of mainframe hardware and operating systems. Knowledge of microcomputer hardware and operating systems. Knowledge of minicomputer hardware and operating systems. Record keeping skills. Problem solving skills. Possession of a valid driver's license.

**Personal:** Ability to work independently. Willingness to work with close supervision. Public contact skills. Possession of a reliable vehicle.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report some difficulty in finding inexperienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Data Processing Equipment Repairers** 

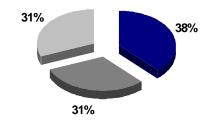
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	31%	0%
Usually	46%	0%
Sometimes	23%	85%
Never	0%	15%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent 38%
- Some college but no Degree 31%
- Associate (2 yr) Degree 31%

#### **EMPLOYMENT TRENDS**

**Much faster** than average growth rate (8.9 % annually)

#### OTHER INFORMATION

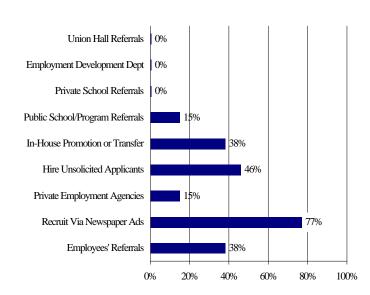
**Hours:** Almost all employers offer work on a full time basis averaging 41 hours per week. Many employers offer work on a part time basis averaging 19 hours per week. Few employers offer work on a temporary/on call basis averaging 10 hours per week. Few employers offer work on a seasonal basis averaging 20 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Wages:** Some employees receive commissions ranging from \$2.00 to \$6.94 per hour.

Employees in this occupation: Male 93% and Female 7%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 633.261-010, 828.261-022. CA Occupational Guide # 152.

# **DENTAL ASSISTANTS**

OES CODE 660020

#### **DESCRIPTION**

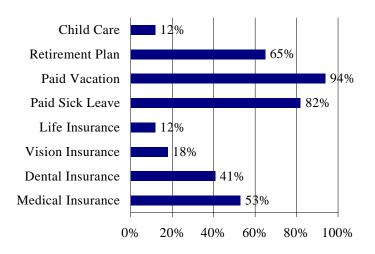
Dental Assistants assist the dentist at the chair by preparing patients and equipment, keeping records, and performing related duties as required.

#### SIZE OF OCCUPATION

Large - 444 to 962 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$6.00	\$10.00	\$8.25
New Hire, Experienced	\$10.00	\$15.00	\$11.49
Experienced, 3 Yrs w/firm	\$12.00	\$20.14	\$14.19

#### **QUALIFICATIONS**

**Technical:** Ability to do ultrasonic scaling. Ability to complete and explain insurance forms. Ability to perform or assist with dental procedures. Ability to billing procedures. follow Ability to write effectively. Knowledge of dental materials. Understanding of coronal polishing. Record keeping skills. Telephone answering skills. Completion of courses in biological sciences. Possession of a Radiation Safety Certificate. Possession of a Registered Dental Assistant (RDA) Certificate.

**Personal:** Ability to work independently. Willingness to work with close supervision. Public contact skills. Good grooming skills.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Dental Assistants** 

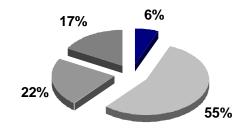
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	39%	0%
Usually	50%	6%
Sometimes	11%	77%
Never	0%	17%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- Less than high school 6%
- High school or equivalent 55%
- Some college but no Degree 22%
- Associate (2 yr) Degree 17%

#### **EMPLOYMENT TRENDS**

**Average** growth rate (3.9 % annually)

#### OTHER INFORMATION

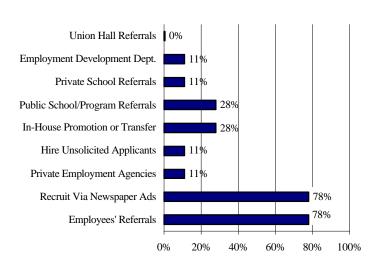
**Hours:** Almost all employers offer work on a full time basis averaging 36 hours per week. Some employers offer work on a part time basis averaging 20 hours per week. Few employers offer work on a temporary/on call basis averaging 12 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Wages:** Some employees receive tips of \$1.15 per hour.

Employees in this occupation: Male 1% and Female 99%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 079.361-018. CA Occupational Guide # 27.

# **DESKTOP PUBLISHING – GRAPHIC DESIGNERS**

OES CODE 979382999

#### **DESCRIPTION**

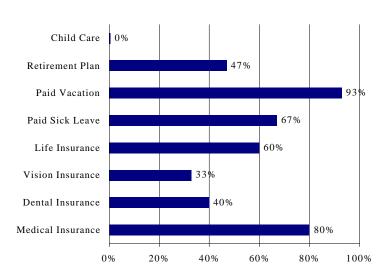
Desktop Publishing - Graphic Designers use desktop publishing software to lay out pages, select size and style of type, and enter text and graphics into computer to produce printed materials, such as advertisements, brochures, newsletters, and forms, applying knowledge of graphic arts techniques and typesetting.

#### SIZE OF OCCUPATION

Large - 444 to 962 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$6.00	\$9.00	\$7.50
New Hire, Experienced	\$6.50	\$14.38	\$10.00
Experienced, 3 Yrs w/firm	\$10.00	\$24.00	\$12.50

#### **QUALIFICATIONS**

**Technical:** Ability to submit portfolio of work. Ability to create cartoons. Ability to interview others for information. Ability to use graphics software. Ability to use desktop publishing software. Ability to write effectively. Graphic arts skills. Freehand drawing skills. Layout and detail skills. Lithographic camera work skills. Computer assisted design (CAD) skills.

**Physical:** Manual dexterity. Possession of good color perception.

**Personal:** Ability to work independently. Ability to meet deadlines. Ability to work under pressure. Willingness to work with close supervision. Imagination and creativity.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report some difficulty in finding inexperienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Desktop Publishing - Graphic Designers** 

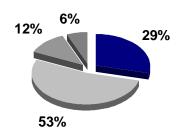
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	64%	0%
Usually	24%	6%
Sometimes	12%	70%
Never	0%	24%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent 29%
- Some college but no Degree 53%
- Assosicate (2 yr) Degree 12%
- Bachelor (4 yr) Degree 6%

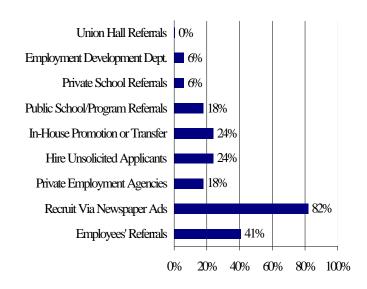
#### OTHER INFORMATION

**Hours:** Most employers offer work on a full time basis averaging 40 hours per week. Many employers offer work on a part time basis averaging 21 hours per week. Few employers offer work on a temporary/on call basis averaging 7 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 36% and Female 64%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 979,382-026.

#### **EMPLOYMENT TRENDS**

**Faster** than average growth rate (4.9 % annually)

# DRIVER/SALES WORKERS

**OES CODE 971170** 

#### DESCRIPTION

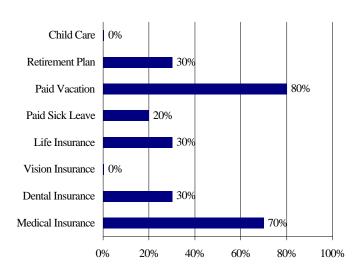
Driver/Sales Workers drive trucks or other vehicles over established routes to deliver and sell goods, such as food products; to collect and deliver items, such as laundry; or to collect coins, and to refill and service vending machines. Includes newspaper delivery drivers.

#### SIZE OF OCCUPATION

Medium - 222 to 443 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.75	\$10.00	\$6.00
New Hire, Experienced	\$5.75	\$15.00	\$6.00
Experienced, 3 Yrs w/firm	\$6.00	\$16.40	\$7.25

#### **QUALIFICATIONS**

Technical: Ability to read invoices. Knowledge of Understanding local streets. of inventory techniques. Business math skills. Record keeping skills. Cash handling skills. Automotive maintenance and minor repair skills. Map reading skills. Bondable. Possession of a valid Class A driver's license. Possession of a valid Class B driver's license.

**Physical:** Ability to pass a pre-employment medical examination. Ability to lift at least 50 lbs. repeatedly.

**Personal:** Ability to work independently. Good grooming skills. Customer service skills. Possession of a good DMV driving record.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Driver/Sales Workers** 

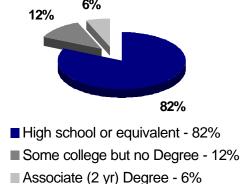
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	24%	18%
Usually	6%	12%
Sometimes	35%	58%
Never	35%	12%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



#### **EMPLOYMENT TRENDS**

**Average** growth rate (3.8 % annually)

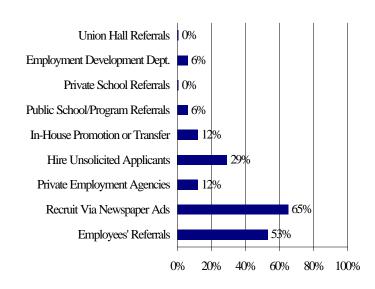
#### OTHER INFORMATION

**Hours:** Many employers offer work on a full time basis averaging 40 hours per week. Most employers offer work on a part time basis averaging 20 hours per week. Few employers offer work on a temporary/on call basis averaging 12 hours per week. Few employers offer work on a seasonal basis averaging 27 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 67% and Female 23%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 292.353-010.

# FINANCIAL MANAGERS

**OES CODE 130020** 

#### **DESCRIPTION**

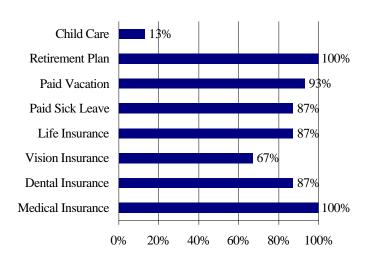
Financial Managers plan, organize, direct, control, or coordinate the financial activities of an organization. Includes managers in banks or similar financial institutions who advise on credit and investment policy or negotiate general policy with financial or other institutions.

#### SIZE OF OCCUPATION

**Very Large -** more than 962 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$7.55	\$14.38	\$10.77
New Hire, Experienced	\$7.55	\$34.56	\$17.98
Experienced, 3 Yrs w/firm	\$8.26	\$39.74	\$23.97

#### **QUALIFICATIONS**

**Technical:** Ability to plan and organize the work of others. Ability to apply techniques of statistical analysis. Ability to analyze securities. Ability to hire and assign personnel. Ability to interpret actuarial and probability of loss tables. Ability to use computers in accounting applications. Ability to perform advanced mathematical computations. Business math skills. Report writing skills. Cost accounting skills. Financial planning skills. Budget analysis skills. Cost analysis skills. Verbal presentation skills.

**Personal:** Ability to read and comprehend information quickly. Ability to work independently.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report some difficulty in finding inexperienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Financial Managers** 

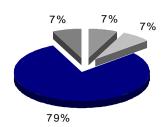
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	73%	0%
Usually	20%	0%
Sometimes	7%	33%
Never	0%	67%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- ■Some college but no Degree 7%
- Associate (2 yr) Degree 7%
- ■Bachelor (4 yr) Degree 79%
- Graduate study 7%

#### OTHER INFORMATION

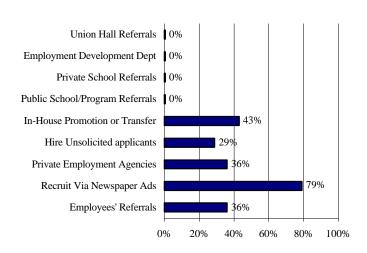
**Hours:** All employers offer work on a full time basis averaging 43 hours per week. Few employers offer work on a part time basis averaging 30 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Wages:** Some employees receive commissions ranging from \$1.15 to \$42.62 per hour. A base wage may or may not accompany a commission.

Employees in this occupation: Male 42% and Female 58%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



#### **EMPLOYMENT TRENDS**

Faster than average growth rate (5.7 % annually)

Other Related Information Sources: DOT Code # 186.167-086.

# HEATING, AIR CONDITIONING, AND REFRIGERATION MECHANICS AND INSTALLERS

OES CODE 859020

#### DESCRIPTION

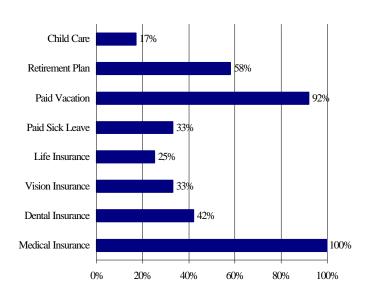
Heating, Air Conditioning, and Refrigeration Mechanics and Installers install and repair heating, air conditioning, and refrigeration systems. Their duties may include installation and repair of oil burners, hot-air furnaces, heating stoves, and similar equipment in homes and commercial establishments using hand and pipe threading tools. They may also install and repair cooling and central air conditioning systems. Does not include workers who do only plumbing and pipefitting work.

#### SIZE OF OCCUPATION

Small - Less than 222 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Non-Union	Low	High	Median
New Hire, No Experience	\$7.00	\$10.00	\$8.00
New Hire, Experienced	\$10.00	\$21.79	\$12.00
Experienced, 3 Yrs w/firm	\$12.00	\$22.00	\$16.88

Union	Low	High	Median
New Hire, No Experience	\$8.00	\$12.40	\$10.20
New Hire, Experienced	\$12.00	\$14.39	\$13.90
Experienced, 3 Yrs w/firm	\$15.09	\$18.00	\$16.94

## **QUALIFICATIONS**

**Technical:** Ability to read blueprints. Understanding of circuit design. Cost estimating skills. Sheet metal working skills. Plumbing skills. Pipefitting skills. Soldering skills. Welding skills. Problem solving skills. Bondable. Possession of a valid driver's license.

**Physical:** Lift at least 100 lbs. repeatedly.

**Personal:** Ability to provide own hand tools. Ability to work independently. Public contact skills. Possession of a good DMV driving record.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

Heating, Air Conditioning, and Refrigeration Mechanics and Installers

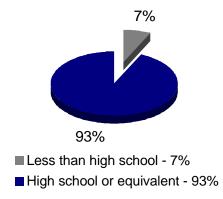
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	53%	0%
Usually	40%	20%
Sometimes	7%	60%
Never	0%	20%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



#### **EMPLOYMENT TRENDS**

**Much faster** than average growth rate (7.1 % annually)

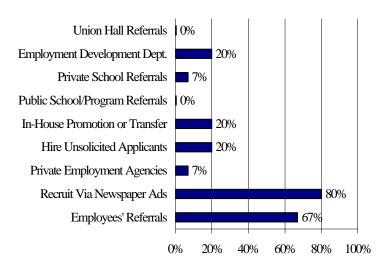
#### OTHER INFORMATION

**Hours:** All employers offer work on a full time basis averaging 40 hours per week. Few employers offer work on a part time basis averaging 27 hours per week. Few employers offer work on a seasonal basis averaging 35 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 93% and Female 7%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 637.261-014. CA Occupational Guide # 32.

# LABORERS, LANDSCAPING AND GROUNDSKEEPING

OES CODE 790410

#### DESCRIPTION

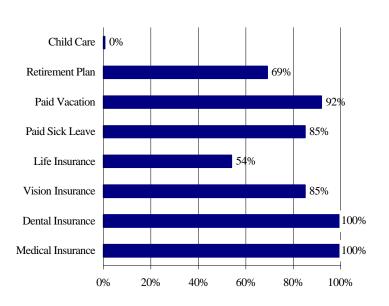
Landscaping and Groundskeeping Laborers landscape and/or maintain grounds of property using hand or power tools or equipment. May work in nursery facility or at customer location. Workers typically perform a variety of tasks, which may include any combination of the following: sod laying, mowing, trimming, planting, watering, fertilizing, digging, raking, and sprinkler Workers may help brick and stone installation. masons.

#### SIZE OF OCCUPATION

Very Large - More than 962 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Non-Union	Low	High	Median
New Hire, No Experience	\$5.75	\$7.62	\$6.74
New Hire, Experienced	\$6.50	\$7.98	\$7.55
Experienced, 3 Yrs w/firm	\$8.06	\$10.50	\$8.86

Union	Low	High	Median
New Hire, No Experience	\$8.78	\$13.43	\$10.68
New Hire, Experienced	\$9.04	\$13.99	\$11.32
Experienced, 3 Yrs w/firm	\$10.46	\$14.41	\$12.70

#### **QUALIFICATIONS**

**Technical:** Ability to operate tractors. Knowledge of horticulture. Knowledge of gardening tools. Knowledge of pesticides and herbicides. Lawn and garden care skills. Pruning skills. Plumbing repair skills. Sprinkler installation skills. Sprinkler repair skills. Possession of a valid driver license.

**Physical:** Lift at least 75 lbs. repeatedly.

**Personal:** Ability to work independently. Willingness to work with close supervision. Public contact skills. Possession of a reliable vehicle.

#### SUPPLY AND DEMAND

**Experienced:** Firms report little difficulty in finding experienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

Laborers, Landscaping and Groundskeeping

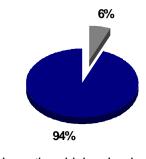
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	25%	0%
Usually	43%	6%
Sometimes	13%	69%
Never	19%	25%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- Less than high school 6%
- High school or equivalent 94%

#### **EMPLOYMENT TRENDS**

**Slower** than average growth rate (2.6 % annually)

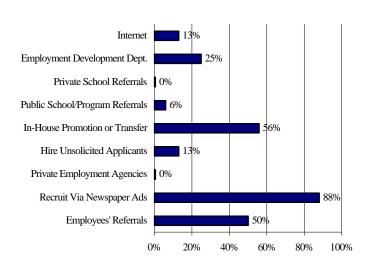
# **OTHER INFORMATION**

**Hours:** Almost all employers offer work on a full time basis averaging 40 hours per week. Few employers offer work on a part time basis averaging 40 hours per week. Few employers offer work on a temporary/on call basis averaging 40 hours per week. Some employers offer work on a seasonal basis averaging 27 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 89% and Female 11%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 408.687-014.

# LOAN OFFICERS AND COUNSELORS

**OES CODE 211080** 

#### **DESCRIPTION**

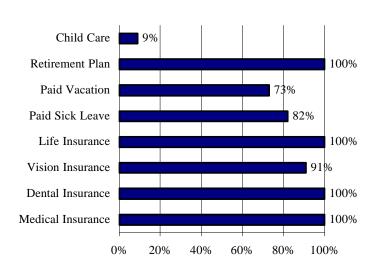
Loan Officers and Counselors evaluate, authorize, or recommend approval of commercial or real estate loans and credit loans or advise borrowers on financial status and methods of payments. Includes such occupations as Mortgage Loan Officers or Agents, Collection Analysts, and Loan Servicing Officers.

#### SIZE OF OCCUPATION

**Medium -** 222 to 443 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$6.90	\$11.99	\$8.49
New Hire, Experienced	\$8.06	\$23.25	\$9.59
Experienced, 3 Yrs w/firm	\$9.00	\$25.41	\$13.11

# **QUALIFICATIONS**

Technical: Ability to apply sales techniques. Ability to handle credit and collections. Ability to interview others for information. Ability to write effectively. Knowledge of government procedures. Understanding of regulations affecting Understanding financial institutions. conventional loans. Business math skills. Possession of California real estate sales license.

**Personal:** Ability to work independently. Willingness to work with close supervision. Public contact skills. Customer service skills.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Loan Officers and Counselors** 

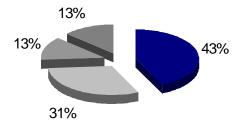
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	38%	0%
Usually	49%	13%
Sometimes	13%	74%
Never	0%	13%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent 43%
- Some college but no Degree 31%
- Associate (2 yr) Degree 13%
- Bachelor (4 yr) Degree 13%

#### **EMPLOYMENT TRENDS**

Average growth rate (3.7 % annually)

#### OTHER INFORMATION

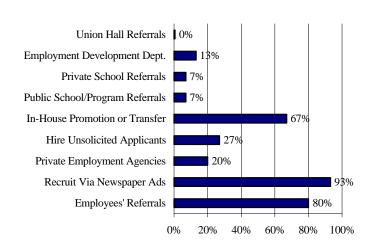
**Hours:** All employers offer work on a full time basis averaging 42 hours per week. Some employers offer work on a part time basis averaging 29 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Wages:** Some employees receive commissions ranging from \$1.27 to \$48.91 per hour. A base wage may or may not accompany a commission.

Employees in this occupation: Male 40% and Female 60%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 186.267-018

# LODGING MANAGERS

**OES CODE 150262** 

#### **DESCRIPTION**

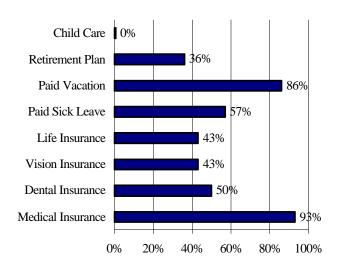
Lodging Managers plan, organize, direct, control, or coordinate activities of an organization or department that provides lodging such as hotels, motels, or tourist courts.

#### SIZE OF OCCUPATION

Large - 444 to 962 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.75	\$18.27	\$9.59
New Hire, Experienced	\$7.50	\$28.77	\$10.13
Experienced, 3 Yrs w/firm	\$8.00	\$33.56	\$13.90

# **QUALIFICATIONS**

**Technical:** Ability to maintain financial records. Ability to manage an activity or department. Ability to plan and organize the work of others. Ability to follow purchasing procedures. Ability to hire and assign personnel. Ability to write effectively. Understanding of inventory techniques. Business math skills. Record keeping skills. Catering skills. Problem solving skills.

**Personal:** Ability to work independently. Ability to work under pressure. Willingness to work with close supervision. Public contact skills. Customer service skills.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Lodging Managers** 

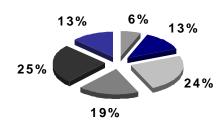
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	19%	0%
Usually	56%	6%
Sometimes	25%	63%
Never	0%	31%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- ■Less than high school 6%
- High school or equivalent 13%
- ■Some college but no Degree 24%
- Associate (2 yr) Degree 19%
- ■Bachelor (4 yr) Degree 25%
- ■Graduate study 13%

#### EMPLOYMENT TRENDS

**Average** growth rate (3.2 % annually)

#### OTHER INFORMATION

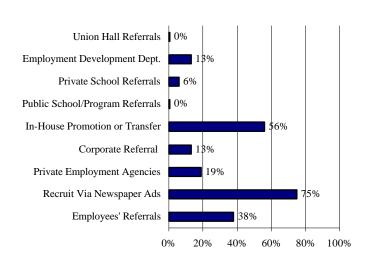
**Hours:** Almost all employers offer work on a full time basis averaging 44 hours per week. Few employers offer work on a part time basis averaging 38 hours per week. Few employers offer work on a seasonal basis averaging 40 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Wages:** Some employees receive tips ranging from \$1.15 to \$5.32 per hour.

Employees in this occupation: Male 28% and Female 72%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 187.117-038, 187.167-122. CA Occupational Guide # 114.

# **NURSE AIDES**

OES CODE 660080

#### DESCRIPTION

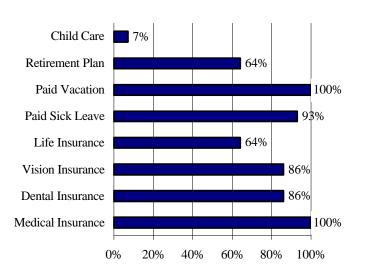
Nurse Aides work under the direction of nursing or medical staff to provide auxiliary services in the care of patients. They perform duties such as answering patients' call bells, serving and collecting food trays, and feeding patients. Nurse Aides may be called Assistants, Attendants, or Orderlies. Orderlies are primarily concerned with the care of male patients, setting up equipment, and relieving nurses of heavier work. Does not include Psychiatric Aides and Home Health Aides.

# SIZE OF OCCUPATION

Very Large - More than 962 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Non-Union	Low	High	Median
New Hire, No Experience	\$6.00	\$9.74	\$6.30
New Hire, Experienced	\$7.00	\$14.38	\$7.50
Experienced, 3 Yrs w/firm	\$8.00	\$16.78	\$8.42

Union	Low	High	Median
New Hire, No Experience	\$5.75	\$7.63	\$5.95
New Hire, Experienced	\$6.50	\$9.60	\$7.63
Experienced, 3 Yrs w/firm	\$6.90	\$11.14	\$8.50

# **QUALIFICATIONS**

**Technical:** Ability to provide personal services to patients. Ability to administer emergency first aid. Ability to apply dressings and compresses. Ability to apply transferring techniques moving patients. Ability to perform CPR. Knowledge of orthopedic care. Knowledge of surgical preparation procedures. Understanding of asepsis. Record keeping skills. Post surgical care skills. Possession of Nurses Aide's Certification.

**Personal:** Ability to handle crisis situations. Ability to work independently. Willingness to work with close supervision.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Nurse Aides** 

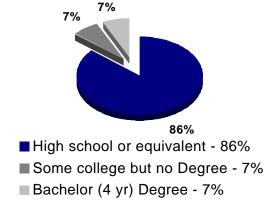
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	7%	7%
Usually	33%	27%
Sometimes	40%	46%
Never	20%	20%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



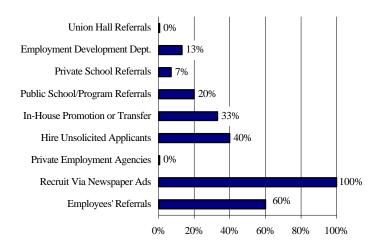
## OTHER INFORMATION

**Hours:** All employers offer work on a full time basis averaging 39 hours per week. Most employers offer work on a part time basis averaging 24 hours per week. Many employers offer work on a temporary/on call basis averaging 18 hours per week. Few employers offer work on a seasonal basis averaging 16 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 10% and Female 90%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



#### **EMPLOYMENT TRENDS**

**Average** growth rate (4.0 % annually)

**Other Related Information Sources:** DOT Code # 355.674-014, 355.674-018. CA Occupational Guide # 442.

# SALES AGENTS AND PLACERS - INSURANCE

OES CODE 430020

#### **DESCRIPTION**

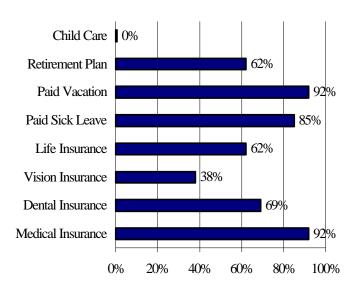
Sales Agents and Placers sell or advise clients on life insurance, endowments, fire, accident, and other types of insurance. They may refer clients to independent brokers, work as an independent broker, or be employed by an insurance company.

#### SIZE OF OCCUPATION

**Medium -** 222 to 443 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$6.33	\$12.00	\$8.60
New Hire, Experienced	\$6.33	\$13.23	\$10.03
Experienced, 3 Yrs w/firm	\$10.36	\$15.54	\$12.08

# **QUALIFICATIONS**

**Technical:** Ability to apply sales techniques. Ability to interpret policy coverage. Ability to assess life insurance policies. Ability to appraise real and personal property. Ability to write effectively. Understanding of casualty insurance. Financial planning skills. Insurance sales skills. Verbal presentation skills. Bondable. Possession of an insurance broker's license. Possession of an insurance agent's license.

**Personal:** Ability to work independently. Willingness to work with close supervision. Possession of a reliable vehicle.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

Sales Agents and Placers – Insurance

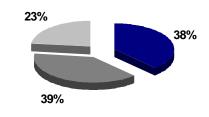
**Surveyed - Summer 1998** 

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	31%	8%
Usually	15%	15%
Sometimes	39%	69%
Never	15%	8%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent 38%
- Some college but no Degree 39%
- Associate (2 yr) Degree 23%

#### **EMPLOYMENT TRENDS**

**Slower** than average growth rate (2.4 % annually)

#### OTHER INFORMATION

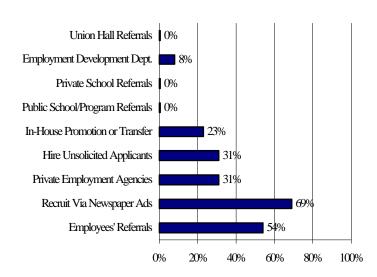
**Hours:** All employers offer work on a full time basis averaging 41 hours per week. Some employers offer work on a part time basis averaging 27 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Wages:** Some employees receive commissions ranging from \$.58 to \$47.95 per hour. A basic wage may or may not accompany a commission.

Employees in this occupation: Male 63% and Female 37%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 239.267-010, 250.257-010.

# SECRETARIES, EXCEPT LEGAL AND MEDICAL

OES CODE 551080

#### DESCRIPTION

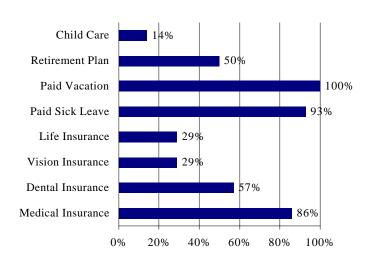
Secretaries, except Legal and Medical, relieve officials of clerical work and minor administrative and business detail by scheduling appointments, giving information to callers, taking dictation, composing and typing routine correspondence, reading and routing incoming mail, and filing correspondence and other records. They may perform various other assigned clerical duties. Does not include Medical and Legal Secretaries.

#### SIZE OF OCCUPATION

**Very Large -** More than 962 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Non-Union	Low	High	Median
New Hire, No Experience	\$5.75	\$9.14	\$7.00
New Hire, Experienced	\$5.75	\$12.00	\$8.85
Experienced, 3 Yrs w/firm	\$8.00	\$16.00	\$10.00

Union	Low	High	Median
New Hire, No Experience	\$9.55	\$11.04	\$10.82
New Hire,	\$10.51	\$12.19	\$11.21
Experienced Experienced, 3 Yrs	¢11.50	¢12.15	¢12.40
w/firm	\$11.58	\$13.15	\$12.48

# **QUALIFICATIONS**

**Technical:** Ability to operate a transcribing machine. Ability to follow billing procedures. Ability to use spreadsheet software. Ability to use word processing software. Ability to write effectively. Ability to maintain an appointment calendar. Ability to take dictation at 100 wpm or more. Ability to type at least 60 words per minute. Alphabetic and numeric filing skills. Proofreading skills. English grammar, spelling, and punctuation skills. Telephone answering skills.

**Personal:** Ability to work independently. Willingness to work with close supervision.

#### SUPPLY AND DEMAND

**Experienced:** Firms report little difficulty in finding experienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

Secretaries, except Legal and Medical

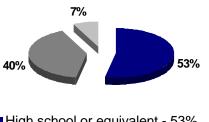
**Surveyed - Summer 1998** 

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	40%	0%
Usually	33%	20%
Sometimes	27%	73%
Never	0%	7%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent 53%
- Some college but no Degree 40%
- Bachelor (4 yr) Degree 7%

#### **EMPLOYMENT TRENDS**

**Slower** than average growth rate (3.3 % annually)

#### OTHER INFORMATION

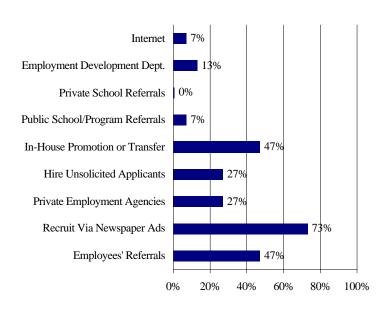
**Hours:** All employers offer work on a full time basis averaging 40 hours per week. Some employers offer work on a part time basis averaging 21 hours per week. Some employers offer work on a temporary/on call basis averaging 24 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Wages:** Some employees receive tips of \$1.15 per hour.

Employees in this occupation: Male 5% and Female 95%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 201.362-022, 201.362-030. CA Occupational Guide # 128.

# SURVEYING AND MAPPING TECHNICIANS AND TECHNOLOGISTS

**OES CODE 225210** 

#### DESCRIPTION

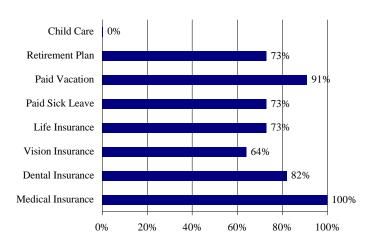
**Technicians** Surveying and Mapping and Technologists perform surveying and mapping to obtain data pertaining to angles, duties points. elevations. and contours used for construction, map making, mining, or other purposes. They calculate information for map making from field notes, using reference tables, and draw maps of geographical areas to show natural and constructed features, political boundaries, and other features from source data, such as surveying notes, aerial photography, or other maps. They also draw topographical maps from aerial photographs verify accuracy and completeness topographical not include maps. Does Cartographers.

#### SIZE OF OCCUPATION

Small - less than 222 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Non-Union	Low	High	Median
New Hire , No Experience	\$8.00	\$12.00	\$10.00
New Hire, Experienced	\$10.00	\$20.00	\$16.00
Experienced, 3 Yrs w/firm	\$13.00	\$25.00	\$18.00

Union	Low	High	Median
New Hire, No Experience	\$9.89	\$19.77	\$13.07
New Hire, Experienced	\$12.69	\$24.00	\$16.12
Experienced, 3 Yrs w/firm	\$15.45	\$28.13	\$19.24

#### **QUALIFICATIONS**

**Technical:** Ability to write effectively. Knowledge of algebra. Knowledge of geometry. Knowledge of trigonometry. Map reading skills. Computer assisted design (CAD) skills. Possession of a Surveyor's license.

**Physical:** Ability to stand continuously for 2 or more hours. Good vision. Good hearing. Good physical condition.

**Personal:** Ability to work independently. Ability to provide own drafting tools. Willingness to work with close supervision. Possession of a reliable vehicle.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

Surveying and Mapping Technicians and Technologists

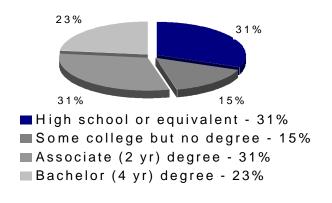
**Surveyed - Summer 1998** 

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	69%	8%
Usually	8%	0%
Sometimes	15%	69%
Never	8%	23%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



#### **EMPLOYMENT TRENDS**

**Slower** than average growth rate (2.4 % annually)

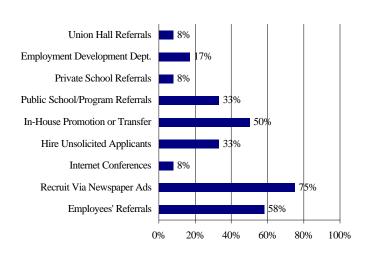
#### OTHER INFORMATION

**Hours:** Almost all employers offer work on a full time basis averaging 40 hours per week. Some employers offer work on a part time basis averaging 28 hours per week. Few employers offer work on a temporary/on call basis averaging 10 hours per week. Few employers offer work on a seasonal basis averaging 40 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 92% and Female 8%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 160.162-018. CA Occupational Guide # 1.

# TRUCK DRIVERS – HEAVY OR TRACTOR TRAILER

OES CODE 971020

#### DESCRIPTION

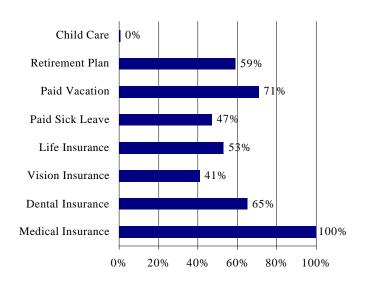
Heavy or Tractor Trailer Truck Drivers drive tractor-trailer combinations or trucks with a capacity of more than three tons to transport and deliver goods, livestock, or materials in liquid, loose or packaged form. They may be required to unload trucks.

#### SIZE OF OCCUPATION

**Very Large -** More than 962 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$6.38	\$11.00	\$10.00
New Hire, Experienced	\$7.50	\$15.00	\$12.00
Experienced, 3 Yrs w/firm	\$10.50	\$19.00	\$14.00

# **QUALIFICATIONS**

**Technical:** Ability to operate a fork lift. Ability to read invoices. Ability to meet ICC requirements. Ability to drive trucks long distances. Ability to load and unload freight. Knowledge of local streets. Record keeping skills. Automotive maintenance and minor repair skills. Map reading skills. Possession of a valid Class A driver's license. Possession of a valid Class B driver's license.

**Physical:** Ability to pass a pre-employment medical examination. Lift at least 75 lbs. repeatedly.

**Personal:** Ability to work independently. Possession of a good DMV driving record.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Truck Drivers – Heavy or Tractor Trailer** 

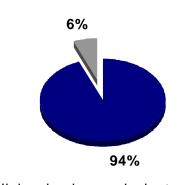
Surveyed - Summer 1998

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	52%	0%
Usually	24%	6%
Sometimes	24%	65%
Never	0%	29%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent 94%
- Some college but no Degree 6%

#### **EMPLOYMENT TRENDS**

**Average** growth rate (3.6 % annually)

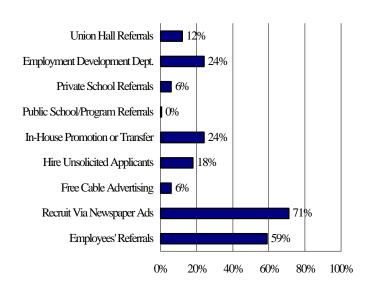
# **OTHER INFORMATION**

**Hours:** Most employers offer work on a full time basis averaging 42 hours per week. Few employers offer work on a part time basis averaging 30 hours per week. Some employers offer work on a seasonal basis averaging 47 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

Employees in this occupation: Male 98% and Female 2%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 905.663-014. CA Occupational Guide #225.

# 1997 OCCUPATIONAL SUMMARIES

# **1997 Occupational Summaries**

**Bakers – Bread and Pastry** 

**Computer Engineers** 

**Computer Support Specialists** 

**Electrical and Electronic Assemblers** 

**Excavating and Loading Machine Operators** 

**Firefighters** 

First Line Supervisors and Manager/Supervisors

**Food Service Managers** 

**Hotel Desk Clerks** 

**Interior Designers** 

**LAN/WAN Network Managers** 

**Medical Assistants** 

**Nursery Workers** 

**Optometric Assistants** 

**Registered Nurses** 

Secretaries, Legal

**Teachers-Elementary School** 

**Teachers-SecondarySchool** 

Traffic, Shipping, and Receiving Clerks

**Welders and Cutters** 

# **BAKERS-BREAD AND PASTRY**

**OES CODE 650210** 

#### DESCRIPTION

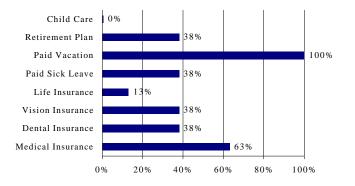
Bread and Pastry Bakers mix and bake ingredients according to recipes to produce breads, pastries, and other baked goods. They produce goods in smaller quantities for consumption on premises or for sale as specialty baked goods.

#### SIZE OF OCCUPATION

**Medium -** 200 to 400 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### **SUPPLY AND DEMAND**

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report some difficulty in finding inexperienced applicants. Job market is good.

#### WAGES

Non-Union	Low	High	Median
New Hire, No Experience	\$5.00	\$8.00	\$6.00
New Hire, Experienced	\$6.00	\$12.00	\$7.50
Experienced, 3 Yrs w/firm	\$8.00	\$13.50	\$9.75

Union	Low	High	Median
New Hire, No Experience	\$6.29	\$6.62	\$6.36
New Hire, Experienced	\$6.29	\$6.62	\$6.36
Experienced, 3 Yrs w/firm	\$10.00	\$10.45	\$10.06

# **QUALIFICATIONS**

**Technical:** Mastery of baking equipment. Pastry making skills. Pastry decorating skills.

**Physical:** Ability to pass a pre-employment medical examination. Ability to stand continuously for 2 or more hours. Ability to lift at least 25 pounds repeatedly.

**Personal:** Ability to work independently. Ability to work under pressure. Willingness to work with close supervision.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Bakers-Bread and Pastry** 

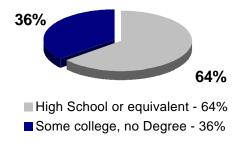
**Surveyed - Summer 1997** 

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	27%	18%
Usually	9%	27%
Sometimes	27%	46%
Never	37%	9%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



#### **EMPLOYMENT TRENDS**

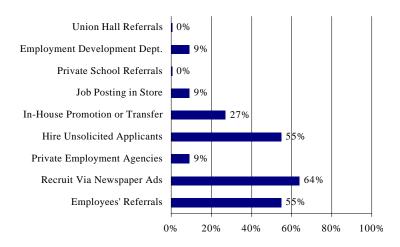
Faster than average growth rate (3.8 % annually)

# **OTHER INFORMATION**

**Hours:** Many employers offer work on a full time basis averaging 40 hours per week. Many employers offer work on a part time basis averaging 27 hours per week. Few employers offer work on a temporary basis averaging 5 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



Other Related Information Sources: DOT Code # 526.381-010.

# **COMPUTER ENGINEERS**

OES CODE 221270

#### DESCRIPTION

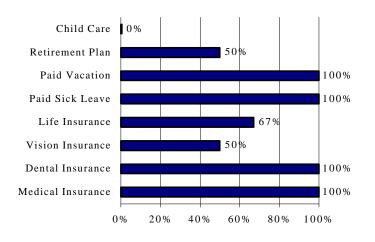
Computer Engineers analyze data processing requirements to plan EDP systems to provide capabilities system required for projected They plan layout and installation of workloads. new systems or modification of existing systems. They may set up and control analog or hybrid computer systems to solve scientific engineering problems.

#### SIZE OF OCCUPATION

**Large -** 401 to 868 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$6.00	\$18.50	\$10.00
New Hire, Experienced	\$11.00	\$24.00	\$14.86
Experienced, 3 Yrs w/firm	\$12.50	\$27.25	\$17.63

#### **QUALIFICATIONS**

Technical: Ability to write documentation of computer procedures. Ability to apply marketing techniques. Ability to write detailed technical instructions. Ability to analyze data to solve problems. Ability to perform advanced mathematical computations. Ability to write effectively. Ability to demonstrate knowledge of specific products. Completion of computer science courses.

**Personal:** Ability to work as part of a team. Ability to work independently. Ability to interact well with others. Ability to maintain good customer relations. Willingness to work with close supervision. Willingness to work nights, weekends, and holidays. Willingness to travel.

#### SUPPLY AND DEMAND

**Experienced:** Firms report little difficulty in finding experienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Computer Engineers** 

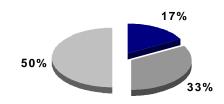
**Surveyed - Summer 1997** 

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	50%	17%
Usually	17%	17%
Sometimes	33%	49%
Never	0%	17%

# **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- Some college but no Degree 17%
- Associate (2 yr) Degree 33%
- Bachelor (4 yr) Degree 50%

# **EMPLOYMENT TRENDS**

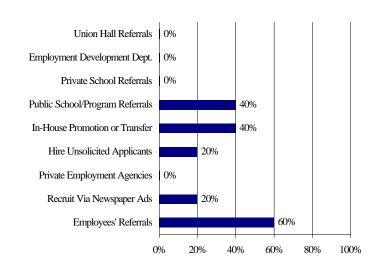
**Much faster** than average growth rate (28.6 % annually)

#### **OTHER INFORMATION**

**Hours:** All employers offer work on a full time basis averaging 41 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 033.167-010. CA Occupational Guide # 488.

# COMPUTER SUPPORT SPECIALISTS

MODIFIED DOT CODE 031.264-999

#### DESCRIPTION

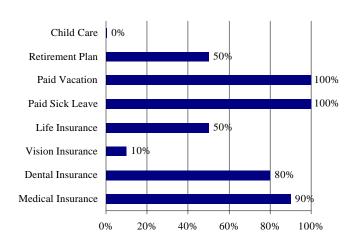
Computer Support Specialists install, modify, and make minor repairs to computer hardware and software systems and peripheral components. They instruct users in the use of equipment, software, and manuals. They provide technical assistance either in person or via telephone concerning systems operations. They diagnose system hardware, software, and operator problems and recommend or perform minor remedial actions to correct problems.

#### SIZE OF OCCUPATION

Very Large - more than 868 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.00	\$12.50	\$7.00
New Hire, Experienced	\$5.25	\$19.00	\$11.00
Experienced, 3 Yrs w/firm	\$8.25	\$23.00	\$15.82

#### **QUALIFICATIONS**

**Technical:** Ability to use operating manuals. Ability to write effectively. Ability to troubleshoot. Ability to utilize good teaching techniques. Knowledge of software applications. Knowledge of microcomputer hardware and operating systems. Understanding of local area networks (LAN). Understanding of wide area networks (WAN).

**Personal:** Ability to work independently. Ability to work under pressure. Ability to communicate with computer-literate staff. Ability to communicate technical information to non-technical staff. Willingness to work with close supervision. Customer service skills.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Computer Support Specialists** 

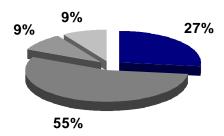
**Surveyed - Summer 1997** 

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	55%	9%
Usually	9%	18%
Sometimes	36%	64%
Never	0%	9%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



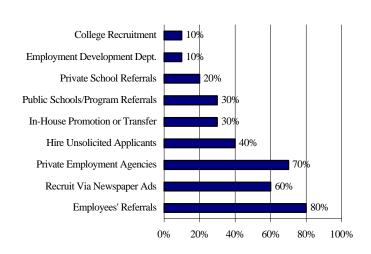
- High school or equivalent 27%
- Some college, no Degree 55%
- Associate (2 yr) Degree 9%
- Bachelor (4 yr) Degree 9%

#### OTHER INFORMATION

**Hours:** Almost all employers offer work on a full time basis averaging 41 hours per week. Few employers offer work on a part time basis averaging 16 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 039.264-010.

#### **EMPLOYMENT TRENDS**

**Much faster** than average growth rate (10.3 % annually)

# **ELECTRICAL AND ELECTRONIC ASSEMBLERS**

OES CODE 939050

#### DESCRIPTION

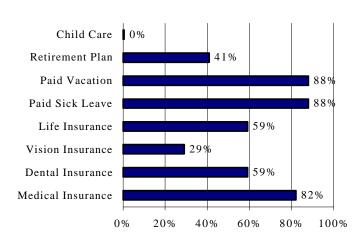
Electrical and Electronic Assemblers include assemblers who perform work at a level not requiring a high degree of precision. The occupation includes such occupations as Electronic Wirers, Armature Connectors, Electric Motor Winders, Skein Winders, Carbon Brush Assemblers, Battery and Battery Parts Assemblers, Electric Sign Assemblers, and Electrical and Electronic Subassemblers.

#### SIZE OF OCCUPATION

**Medium -** 200 to 400 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.00	\$10.00	\$6.00
New Hire, Experienced	\$6.00	\$14.50	\$7.50
Experienced, 3 Yrs w/firm	\$8.00	\$16.00	\$9.83

# **QUALIFICATIONS**

**Technical:** Ability to read blueprints. Ability to read schematics. Ability to use hand tools. Knowledge of electronic circuitry. Understanding of electrical circuitry. Understanding of military specifications. Electronic component and product assembly skills. Soldering skills.

**Physical:** Ability to stand continuously for 2 or more hours. Ability to sit continuously for 2 or more hours. Ability to work rapidly. Possession of good color perception. Manual dexterity. Good eyehand coordination. Good vision.

**Personal:** Ability to work independently. Ability to perform routine, repetitive work. Willingness to work with close supervision.

#### SUPPLY AND DEMAND

**Experienced:** Firms report little difficulty in finding experienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Electrical and Electronic Assemblers** 

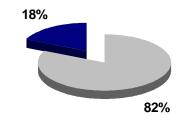
Surveyed - Summer 1997

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	24%	12%
Usually	35%	29%
Sometimes	29%	53%
Never	12%	6%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- $\blacksquare$  High school or equivalent 82%
- Some college, no Degree 18%

#### **EMPLOYMENT TRENDS**

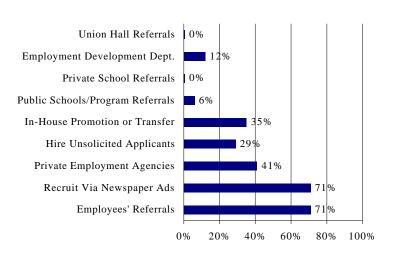
**Slower** than average growth rate (2.5 % annually)

#### OTHER INFORMATION

**Hours:** Most employers offer work on a full time basis averaging 40 hours per week. Few employers offer work on a part time basis averaging 22 hours per week. Some employers offer work on a temporary basis averaging 27 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 726.684-018. CA Occupational Guide # 47.

# EXCAVATING AND LOADING MACHINE OPERATORS

OES CODE 979230

#### **DESCRIPTION**

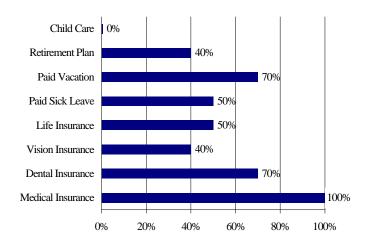
Excavating and Loading Machine operators operate or tend machinery, except dredges or draglines, equipped with scoop, shovels, or buckets to excavate and load loose materials.

#### SIZE OF OCCUPATION

**Small -** Less than 200

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report some difficulty in finding inexperienced applicants. Job market is good.

#### WAGES

Non-Union	Low	High	Median
New Hire, No Experience	\$7.00	\$15.00	\$9.50
New Hire, Experienced	\$10.00	\$17.00	\$12.00
Experienced, 3 Yrs w/firm	\$12.00	\$20.00	\$15.00

Union	Low	High	Median
New Hire, No Experience	\$25.83	\$25.83	\$25.83
New Hire, Experienced	\$12.00	\$27.18	\$20.92
Experienced, 3 Yrs w/firm	\$16.00	\$28.62	\$24.57

## **QUALIFICATIONS**

**Technical:** Ability to maintain equipment.

**Physical:** Ability to work outdoors in all weather conditions. Ability to tolerate noise, dust, and fumes. Good vision. Good physical condition. Good eye/hand/foot coordination. Good sense of balance.

**Personal:** Ability to work independently. Possession of mechanical aptitude. Willingness to work with close supervision.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Excavating and Loading Machine Operators** 

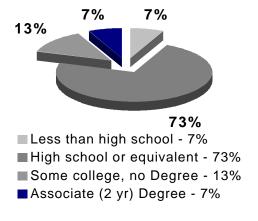
Surveyed - Summer 1997

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	33%	0%
Usually	33%	20%
Sometimes	34%	67%
Never	0%	13%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



#### **EMPLOYMENT TRENDS**

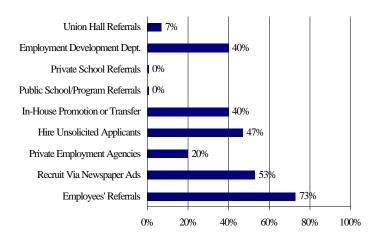
**Slower** than average growth rate (2.4 % annually)

#### OTHER INFORMATION

**Hours:** Most employers offer work on a full time basis averaging 43 hours per week. Few employers offer work on a part time basis averaging 10 hours per week. Few employers offer work on a temporary basis averaging 32 hours per week. Few employers offer work on a seasonal basis averaging 36 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code #850.684-010, 932.683-014. CA Occupational Guide #147.

# **FIREFIGHTERS**

**OES CODE 630080** 

#### DESCRIPTION

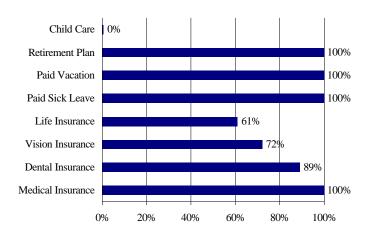
Firefighters control and extinguish fires, protect life and property, and maintain equipment as paid volunteers or employees of city, township, state, or federal government.

#### SIZE OF OCCUPATION

Large - 401 to 868 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### SUPPLY AND DEMAND

**Experienced:** Firms report no difficulty in finding experienced applicants. Job market is very competitive.

<u>Inexperienced:</u> Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

#### WAGES

Non-Union	Low	High	Median
New Hire,	\$5.50	\$13.00	\$10.86
No Experience	Ψ5.50	Ψ15.00	Ψ10.00
New Hire,	\$7.75	\$13.50	\$10.53
Experienced	\$1.13	\$13.30	\$10.55
Experienced, 3 Yrs	\$9.00	\$16.25	\$12.94
w/firm	\$9.00	\$10.23	φ12.9 <del>4</del>

Union	Low	High	Median
New Hire,	\$5.00	\$11.03	\$7.48
No Experience	\$3.00	\$11.03	φ1. <del>4</del> 0
New Hire,	\$5.27	\$13.19	\$9.78
Experienced	\$5.27	\$15.19	\$9.78
Experienced, 3 Yrs	¢0.00	¢15 00	¢12.00
w/firm	\$8.00	\$15.00	\$12.08

# **QUALIFICATIONS**

**Technical:** Ability to apply principles of hazardous and toxic waste disposal. Ability to administer emergency first aid. Ability to take vital signs. Ability to write effectively. Knowledge of medical terminology. Knowledge of local streets. Possession of a valid Class A driver's license. Emergency Medical Technician Certificate.

**Physical:** Ability to climb to high places. Ability to pass a pre-employment medical examination. Ability to pass a physical performance test. Good vision. Good hearing. Possession of agility and coordination.

**Personal:** Ability to work independently. Possession of a clean police record. Willingness to work with close supervision. Public contact skills.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Firefighters** 

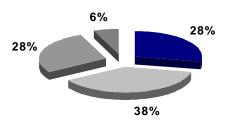
**Surveyed - Summer 1997** 

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	45%	11%
Usually	22%	28%
Sometimes	11%	55%
Never	22%	6%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent 28%
- Some college, no Degree 38%
- Associate (2 yr) Degree 28%
- Bachelor (4 yr) Degree 6%

#### **EMPLOYMENT TRENDS**

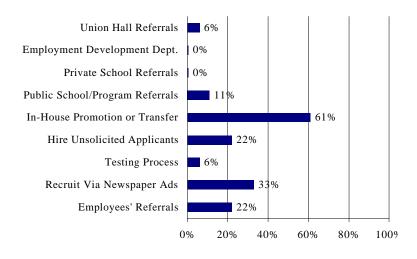
**Slower** than average growth rate (2.8% annually)

#### OTHER INFORMATION

**Hours:** Many employers offer work on a full time basis averaging 52 hours per week. Few employers offer work on a part time basis averaging 20 hours per week. Some employers offer work on a temporary basis averaging 6 hours per week. Some employers offer work on a seasonal basis averaging 46 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code #373.364-010. CA Occupational Guide #241.

# FIRST LINE SUPERVISORS AND MANAGER/SUPERVISORS

**OES CODE 510020** 

#### **DESCRIPTION**

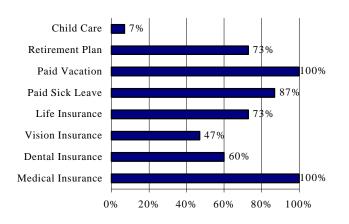
First Line Clerical Manager/Supervisors directly supervise and coordinate activities of clerical and administrative support workers. They are generally found in smaller establishments where they perform both supervisory and management functions, such as accounting, marketing, and personnel work. Some Manager/Supervisors may also engage, in part, in the same clerical work as the workers they supervise.

#### SIZE OF OCCUPATION

**Very Large -** more than 868 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.25	\$12.00	\$7.75
New Hire, Experienced	\$5.25	\$21.50	\$9.79
Experienced, 3 Yrs w/firm	\$6.00	\$24.75	\$11.33

## **QUALIFICATIONS**

**Technical:** Ability to manage an activity or department. Ability to plan and organize the work of others. Ability to hire and assign personnel. Ability to use word processing software. Ability to write effectively. Ability to type at least 45 wpm. Office management skills. Report writing skills. Supervisory skills. Record keeping skills. Proofreading skills. Problem solving skills.

**Personal:** Ability to pay attention to detail. Ability to work independently. Customer service skills. Willingness to work with close supervision.

#### SUPPLY AND DEMAND

**Experienced:** Firms report little difficulty in finding experienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

First Line Supervisors and Manager/Supervisors-Clerical and Administrative Support Occupations

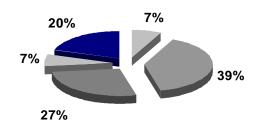
Surveyed - Summer 1997

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	40%	0%
Usually	53%	7%
Sometimes	7%	66%
Never	0%	27%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- Less than high school 7%
- High school or equivalent 39%
- Some college no Degree 27%
- Associate (2 yr) Degree 7%
- Bachelor (4 yr) Degree 20%

# **EMPLOYMENT TRENDS**

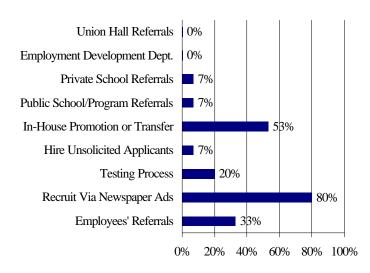
Slower than average growth rate (3.0 % annually)

#### OTHER INFORMATION

**Hours:** Most employers offer work on a full time basis averaging 40 hours per week. Some employers offer work on a part time basis averaging 17 hours per week. Few employers offer work on a seasonal basis averaging 45 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 169.167-010, 169.167-034.

# FOOD SERVICE MANAGERS

**OES CODE 150261** 

#### DESCRIPTION

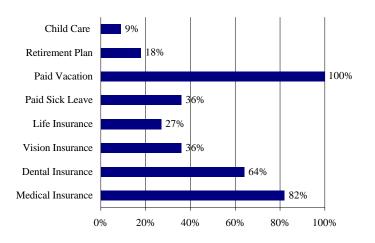
Food Service Managers plan, organize, direct, control, or coordinate activities of an organization or department that serves food and/or beverages. Includes Food and Beverage Directors.

#### SIZE OF OCCUPATION

Large - 401 to 868 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.00	\$11.50	\$6.44
New Hire, Experienced	\$5.00	\$15.25	\$9.00
Experienced, 3 Yrs w/firm	\$6.00	\$19.25	\$11.00

## **QUALIFICATIONS**

**Technical:** Ability to maintain financial records. Ability to manage an activity or department. Ability to plan and organize the work of others. Ability to follow purchasing procedures. Ability to hire and assign personnel. Ability to write effectively. Understanding of inventory techniques. Business math skills. Record keeping skills. Food preparation skills. Catering skills. Problem solving skills.

**Personal:** Ability to work independently. Ability to work under pressure. Willingness to work with close supervision. Public contact skills. Customer service skills.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Food Service Managers** 

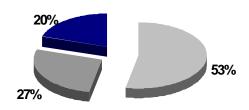
**Surveyed - Summer 1997** 

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	40%	0%
Usually	33%	27%
Sometimes	27%	60%
Never	0%	13%

#### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent 53%
- Some college, no Degree 27%
- Bachelor (4 yr) Degree 20%

#### **EMPLOYMENT TRENDS**

Average growth rate (3.5% annually)

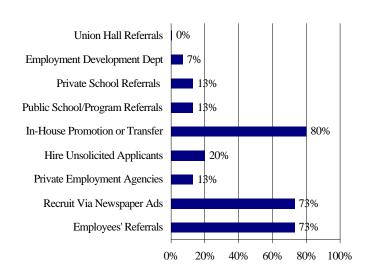
#### OTHER INFORMATION

**Hours:** Most employers offer work on a full time basis averaging 44 hours per week. Some employers offer work on a part time basis averaging 28 hours per week. Few employers offer work on a temporary and seasonal basis averaging 10 and 16 hours per week respectively.

**Wages:** Some employees receive tips ranging from 58 cents to \$10.00 per hour depending on their length of employment.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 319.137-010. CA Occupational Guide # 503.

## HOTEL DESK CLERKS

**OES CODE 538080** 

### **DESCRIPTION**

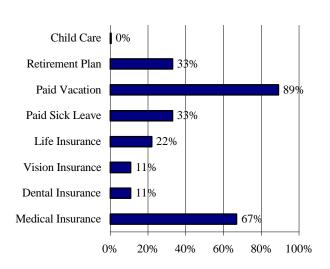
Hotel Desk Clerks accommodate hotel patrons by registering and assigning rooms to guests, issuing room keys, transmitting and receiving messages, keeping records of rooms occupied and guests' accounts, making and confirming reservations, and presenting statements to and collecting payments from departing guests.

## SIZE OF OCCUPATION

Medium - 200 to 400 workers

### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.25	\$7.50	\$6.00
New Hire, Experienced	\$5.50	\$8.00	\$6.50
Experienced, 3 Yrs w/firm	\$6.50	\$10.00	\$8.50

## **QUALIFICATIONS**

**Technical:** Ability to follow billing procedures. Ability to write effectively. Record keeping skills. Cash handling skills.

**Personal:** Ability to work independently. Ability to work under pressure. Willingness to work with close supervision. Good grooming skills. Public contact skills. Customer service skills.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report some difficulty in finding inexperienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Hotel Desk Clerks** 

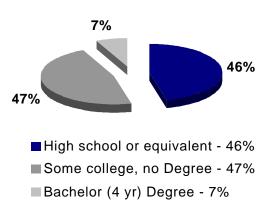
**Surveyed - Summer 1997** 

## TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	0%	7%
Usually	33%	53%
Sometimes	54%	40%
Never	13%	0%

## **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



## **EMPLOYMENT TRENDS**

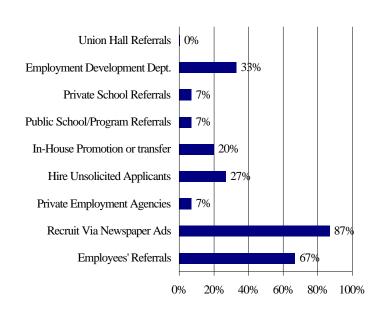
**Much faster** than average growth rate (5.6% annually)

## OTHER INFORMATION

**Hours:** Many employers offer work on a full time basis averaging 40 hours per week. Some employers offer work on a part time basis averaging 21 hours per week. Few employers offer work on a temporary basis averaging 11 hours per week. Few employers offer work on a seasonal basis averaging 23 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 238.367-038. CA Occupational Guide # 70.

## INTERIOR DESIGNERS

OES CODE 340410

#### DESCRIPTION

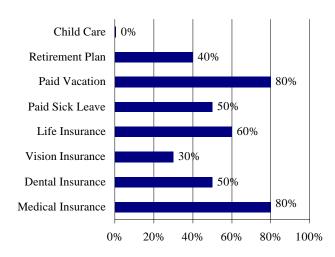
Interior Designers plan, design, and furnish interior environments of residential, commercial, or industrial buildings. They formulate designs to be practical, aesthetic, and conducive to intended purposes, such as raising productivity, selling merchandise, or improving life style. Interior Designers may specialize in a particular field, style, or phase of interior design. Does not include Merchandise Display Designers.

#### SIZE OF OCCUPATION

Small - less than 200 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$6.00	\$13.25	\$8.00
New Hire, Experienced	\$7.00	\$15.25	\$11.99
Experienced, 3 Yrs w/firm	\$10.00	\$21.50	\$14.41

## **QUALIFICATIONS**

**Technical:** Ability to read working drawings. Ability to write effectively. Understanding of building codes. Freehand drawing skills. Record keeping skills. Cost estimating skills. Drafting skills. Layout and detail skills. Computer assisted design (CAD) skills. Verbal presentation skills. Artistic skills.

**Physical:** Possession of good color perception.

**Personal:** Ability to work independently. Willingness to work with close supervision. Willingness to work nights, weekends, and holidays. Public contact skills.

## SUPPLY AND DEMAND

**Experienced:** Firms report little difficulty in finding experienced applicants. Job market is competitive.

<u>Inexperienced:</u> Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Interior Designers** 

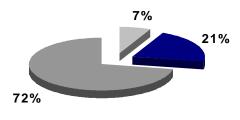
Surveyed - Summer 1997

## TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	29%	0%
Usually	57%	14%
Sometimes	14%	72%
Never	0%	14%

## **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent 7%
- Associate (2 yr) Degree 21%
- Bachelor (4 yr) Degree 72%

## **EMPLOYMENT TRENDS**

**Stable** growth rate (0.0% annually)

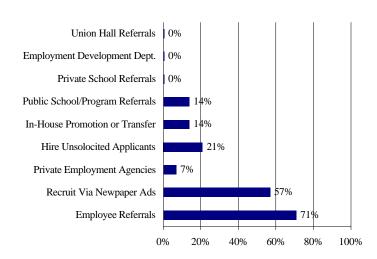
## OTHER INFORMATION

**Hours:** Almost all employers offer work on a full time basis averaging 38 hours per week. Few employers offer work on a part time basis averaging 22 hours per week. Few employers offer work on a temporary basis averaging 30 hours per week.

**Wages:** Some employees receive commission ranging from \$7.67 to \$25.89 per hour depending on their length of employment.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 142.051-014. CA Occupational Guide # 189.

## LAN/WAN NETWORK MANAGERS

MODIFIED DOT CODE 031.262-999

### DESCRIPTION

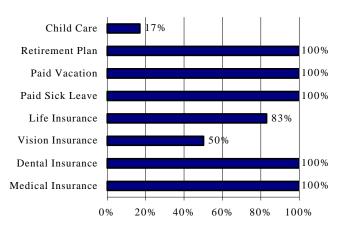
LAN/WAN Managers direct a firm's network and its related computing environment, including computer hardware, systems software, applications software, and all configurations. They make recommendations regarding the purchase of equipment and report the fiscal impact to company managers. They often manage a team consisting of analysts and technicians; however, some managers of smaller companies may work independently or with just one technician. They monitor data communications networks to ensure that networks are available to all system users and resolve data communications problems. They may train staff to use equipment and coordinate installation of or install communications lines. They often plan and track projects, write proposals, and troubleshoot both operating system software and hardware.

#### SIZE OF OCCUPATION

**Very Large -** more than 868 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$6.00	\$18.25	\$12.17
New Hire, Experienced	\$11.00	\$25.75	\$19.43
Experienced, 3 Yrs w/firm	\$14.50	\$31.50	\$20.87

## **QUALIFICATIONS**

**Technical:** Ability to plan and organize training Ability to use operating manuals. programs. Ability to analyze data to solve problems. Ability to write effectively. Ability to operate video Ability to conduct training programs. cameras. Ability to troubleshoot. Ability to conduct cost analysis and propose recommendations. Ability to develop proposals. Ability to evaluate customers' system needs. Knowledge of microcomputer hardware and operating systems. Knowledge of software applications. Knowledge of lease line procedures for WANs. Understanding of local area networks (LAN). Understanding of wide area networks (WAN). Supervisory skills. Sales skills.

**Personal:** Ability to work independently. Ability to communicate with computer-literate staff. Ability to communicate technical information to non-technical staff. Ability to coordinate multiple activities. Willingness to work with close supervision.

#### **EMPLOYMENT TRENDS**

Much faster than average growth rate (10.3% annually)

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

LAN/WAN (Local/Wide Area) Network Managers

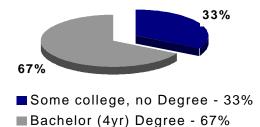
Surveyed - Summer 1997

### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	66%	0%
Usually	17%	33%
Sometimes	17%	67%
Never	0%	0%

## **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



## SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

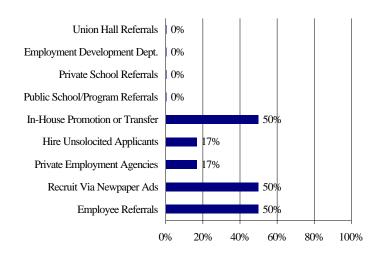
<u>Inexperienced</u>: Firms report some difficulty in finding inexperienced applicants. Job market is good.

## **OTHER INFORMATION**

**Hours:** Almost all employers offer work on a full time basis averaging 40 hours per week. Few employers offer work on a temporary basis averaging 5 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 031.262-014. CA Occupational Guide # 2001A.

## **MEDICAL ASSISTANTS**

OES CODE 660050

#### DESCRIPTION

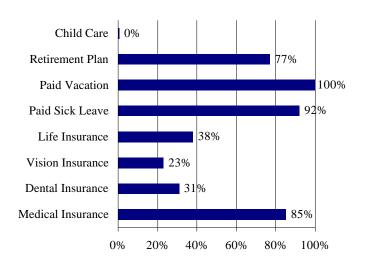
Medical Assistants perform various duties under the direction of physicians in the examination and treatment of patients. They prepare treatment rooms, inventory supplies and instruments, and set up patients for attention of physician, handing instruments and materials to physician as directed. They may schedule appointments, keep medical records, or perform other clerical duties.

## SIZE OF OCCUPATION

**Medium -** 200 to 400 workers

## **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$6.50	\$9.00	\$7.50
New Hire, Experienced	\$7.00	\$14.00	\$9.00
Experienced, 3 Yrs w/firm	\$8.50	\$15.00	\$10.88

## **QUALIFICATIONS**

Technical: Ability to complete and explain medical insurance forms. Ability to transcribe medical records and reports. Ability to administer an electro-cardiograph (EKG) test. Ability to administer injections. Ability to apply sterilization techniques. Ability to follow billing procedures. Ability to use word processing software. Ability to write effectively. Ability to type at least 45 wpm. Knowledge of medical terminology. Understanding of inventory techniques. Blood drawing skills. Telephone answering skills. Possession of Medical Assistant Certificate.

**Personal:** Ability to handle crisis situations. Ability to work independently. Willingness to work with close supervision.

#### SUPPLY AND DEMAND

**Experienced:** Firms report little difficulty in finding experienced applicants. Job market is competitive.

<u>Inexperienced:</u> Firms report some difficulty in finding inexperienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Medical Assistants** 

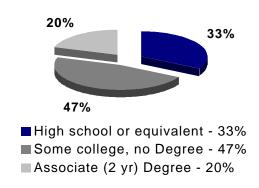
Surveyed - Summer 1997

## TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	40%	13%
Usually	47%	20%
Sometimes	13%	54%
Never	0%	13%

## **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



### **EMPLOYMENT TRENDS**

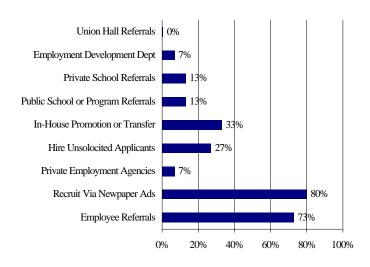
**Slower** than average growth rate (2.6 % annually)

### OTHER INFORMATION

**Hours:** Most employers offer work on a full time basis averaging 38 hours per week. Some employers offer work on a part time basis averaging 25 hours per week. Few employers offer work on a temporary basis averaging 19 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 079.362-010. CA Occupational Guide # 513.

## **NURSERY WORKERS**

OES CODE 790050

## **DESCRIPTION**

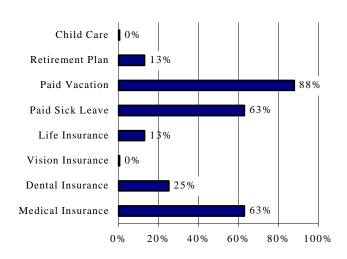
Nursery Workers work in nursery facilities planting, cultivating, harvesting, and transplanting trees, shrubs, or plants. Does not include workers whose primary duties involve sales or cashiering.

#### SIZE OF OCCUPATION

Small - less than 200 workers

#### BENEFITS

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.00	\$7.50	\$5.20
New Hire, Experienced	\$5.50	\$9.00	\$6.50
Experienced, 3 Yrs w/firm	\$6.50	\$12.50	\$7.75

## **QUALIFICATIONS**

**Technical:** Ability to apply sales techniques. Knowledge of horticulture. Knowledge of gardening tools. Knowledge of pesticides and herbicides. Pruning skills. Possession of a valid driver license.

**Physical:** Ability to lift at least 100 lbs. repeatedly.

**Personal:** Ability to work independently. Willingness to work with close supervision. Public contact skills.

## SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced</u>: Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Nursery Workers** 

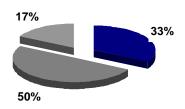
Surveyed - Summer 1997

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	0%	17%
Usually	33%	50%
Sometimes	42%	33%
Never	25%	0%

## **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- Less than high school 33%
- High school or equivalent 50%
- Some college, no Degree 17%

#### **EMPLOYMENT TRENDS**

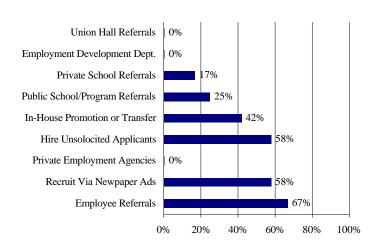
**Much faster** than average growth rate (5.4% annually)

## OTHER INFORMATION

**Hours:** Many employers offer work on a full time basis averaging 43 hours per week. Some employers offer work on a part time basis averaging 22 hours per week. Few employers offer work on a temporary basis averaging 19 hours per week. Some employers offer work on a seasonal basis averaging 35 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 405.687-014. CA Occupational Guide # 520.

## **OPTOMETRIC ASSISTANTS**

MODIFIED DOT CODE 079.364-999

#### DESCRIPTION

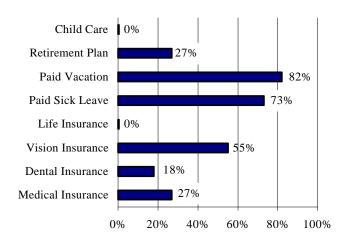
Optometric Assistants maintain records, schedule appointments; perform bookkeeping, filing and correspondence; and obtain and record patients' preliminary case histories. They prepare patients for vision examination, assist with examination, and work with patients in vision therapy. They may assist patients with frame selection.

### SIZE OF OCCUPATION

Medium - 200 to 400 workers

### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.00	\$10.00	\$7.00
New Hire, Experienced	\$6.50	\$10.50	\$8.28
Experienced, 3 Yrs w/firm	\$8.00	\$15.00	\$10.00

## **QUALIFICATIONS**

**Technical:** Ability to use a computer terminal. Knowledge of billing procedures. Knowledge of bookkeeping procedures. Knowledge of ocular anatomy. Knowledge of optometric instruments. Record keeping skills. Telephone answering skills.

**Personal:** Willingness to work with close supervision.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced</u>: Firms report some difficulty in finding inexperienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Optometric Assistants** 

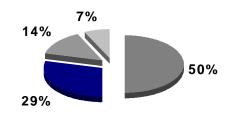
Surveyed - Summer 1997

## TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	7%	0%
Usually	36%	29%
Sometimes	43%	71%
Never	14%	0%

## **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- High school or equivalent 50%
- ■Some college, no Degree 29%
- Associate (2 yr) Degree 14%
- Bachelor (4 yr) Degree 7%

## **EMPLOYMENT TRENDS**

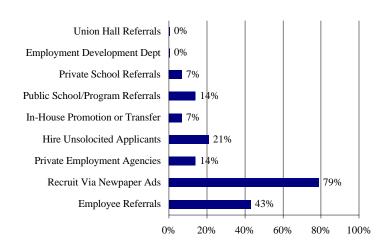
Average growth rate (3.2% annually)

## **OTHER INFORMATION**

**Hours:** Many employers offer work on a full time basis averaging 40 hours per week. Many employers offer work on a part time basis averaging 26 hours per week. Few employers offer work on a temporary basis averaging 15 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 079.364-014. CA Occupational Guide # 470.

## REGISTERED NURSES

**OES CODE 325020** 

## **DESCRIPTION**

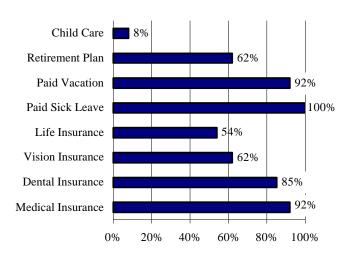
Registered Nurses administer nursing care to ill or injured persons. This group includes administrative, public health, industrial, private duty, and surgical nurses. Licensing or registration is required. Does not include Nursing Instructors and Teachers.

### SIZE OF OCCUPATION

Very Large - more than 868 workers

### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$12.00	\$19.00	\$16.00
New Hire, Experienced	\$13.00	\$30.00	\$18.00
Experienced, 3 Yrs w/firm	\$15.00	\$30.00	\$20.30

## **QUALIFICATIONS**

**Technical:** Ability to complete and explain insurance forms. Ability to plan and organize the work of others. Ability to provide personal services to patients. Ability to administer an electrocardiograph (EKG) test. Ability to apply transferring techniques moving patients. Ability to write effectively. Intensive care treatment skills. Record keeping skills.

**Personal:** Ability to work independently. Ability to work under pressure. Willingness to work with close supervision. Public contact skills.

## SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced</u>: Firms report some difficulty in finding inexperienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Registered Nurses** 

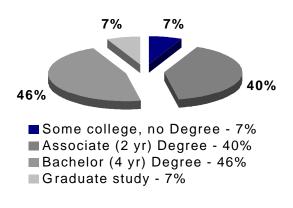
**Surveyed - Summer 1997** 

## TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	53%	0%
Usually	40%	20%
Sometimes	7%	47%
Never	0%	33%

### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



## **EMPLOYMENT TRENDS**

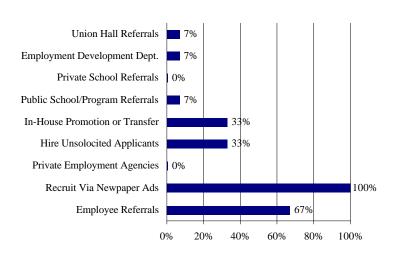
**Slower** than average growth rate (2.0% annually)

## **OTHER INFORMATION**

**Hours:** Many employers offer work on a full time basis averaging 38 hours per week. Few employers offer work on a part time basis averaging 20 hours per week. Some employers offer work on a temporary basis averaging 15 hours per week. Few employers offer work on a seasonal basis averaging 31 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 079.374-014. CA Occupational Guide # 29.

# SECRETARIES, LEGAL

**OES CODE 551020** 

#### DESCRIPTION

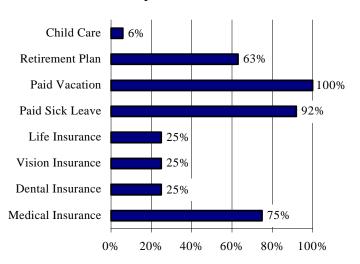
Legal Secretaries prepare legal papers and correspondence of a legal nature, such as summonses, complaints, motions, and subpoenas. They must be familiar with legal terminology, procedures and documents, as well as research, and may review law journals and other legal publications to identify court decisions pertinent to pending cases and submit articles to company officials.

### SIZE OF OCCUPATION

Small - less than 200 workers

## **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



## WAGES

Experience	Low	High	Median
New Hire, No Experience	\$6.00	\$13.00	\$8.00
New Hire, Experienced	\$7.50	\$15.00	\$10.00
Experienced, 3 Yrs w/firm	\$11.50	\$19.50	\$13.81

## **QUALIFICATIONS**

**Technical:** Ability to follow law office methods and procedures. Ability to operate a transcribing machine. Ability to follow billing procedures. Ability to use spreadsheet software. Ability to use word processing software. Ability to write effectively. Ability to maintain an appointment calendar. Ability to take dictation at 100 wpm or more. Ability to type at least 60 wpm. Understanding of court proceedings. Understanding of legal terms. Record keeping skills. Alphabetic and numeric filing skills. Proofreading skills. Telephone answering skills.

**Personal:** Ability to work independently. Willingness to work with close supervision.

## SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced</u>: Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

Secretaries, Legal

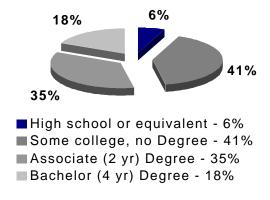
Surveyed - Summer 1997

## TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	52%	0%
Usually	24%	12%
Sometimes	24%	82%
Never	0%	6%

### **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



## **EMPLOYMENT TRENDS**

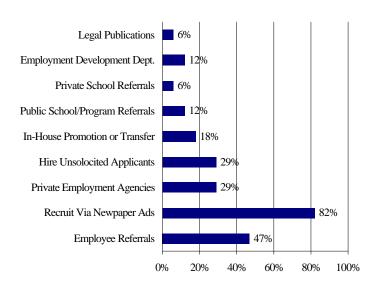
Faster than average growth rate (4.8% annually)

#### OTHER INFORMATION

**Hours:** Almost all employers offer work on a full time basis averaging 39 hours per week. Few employers offer work on a part time basis averaging 23 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 201.362-010. CA Occupational Guide # 172.

## TEACHERS-ELEMENTARY SCHOOL

**OES CODE 313050** 

### DESCRIPTION

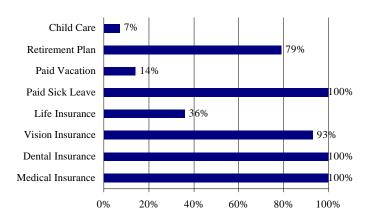
Elementary School Teachers teach elementary (kindergarten through eighth grade) pupils in public or private schools basic academic, social, and other formative skills. Does not include special education teachers who teach only handicapped pupils.

## SIZE OF OCCUPATION

Very Large - more than 868 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### SUPPLY AND DEMAND

**Experienced:** Firms report little difficulty in finding experienced applicants. Job market is competitive.

<u>Inexperienced:</u> Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

### WAGES

Non-Union	Low	High	Median
New Hire, No Experience	\$9.00	\$14.50	\$11.77
New Hire, Experienced	\$7.00	\$17.25	\$9.11
Experienced, 3 Yrs w/firm	\$7.00	\$18.50	\$9.11

Union	Low	High	Median
New Hire, No Experience	\$11.23	\$17.93	\$13.08
New Hire, Experienced	\$11.75	\$22.38	\$15.76
Experienced, 3 Yrs w/firm	\$12.28	\$20.46	\$16.02

## **QUALIFICATIONS**

**Technical:** Ability to administer emergency first aid. Ability to write effectively. Knowledge of algebra. Possession of a state teacher's certificate. Audiovisual teaching skills. Artistic skills. Musical skills. Supervisory skills. Classroom management skills. Record keeping skills. Problem solving skills.

**Personal:** Ability to work independently. Ability to work under pressure. Ability to exercise patience. Understanding of a variety of cultures. Possession of a clean police record. Willingness to work with close supervision.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Teachers – Elementary School** 

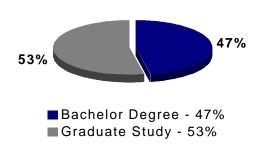
Surveyed - Summer 1997

#### TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	7%	0%
Usually	27%	20%
Sometimes	33%	73%
Never	33%	7%

## **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



#### **EMPLOYMENT TRENDS**

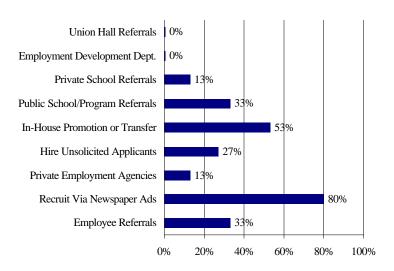
**Slower** than average growth rate (2.8% annually)

## **OTHER INFORMATION**

**Hours:** Almost all employers offer work on a full time basis averaging 37 hours per week. Few employers offer work on a part time basis averaging 18 hours per week. Few employers offer work on a temporary basis averaging 13 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 092.227-010. CA Occupational Guide #10.

## TEACHERS-SECONDARY SCHOOL

**OES CODE 313080** 

### DESCRIPTION

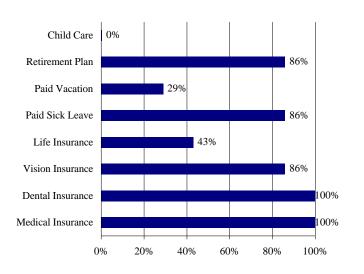
Secondary School Teachers instruct students in public or private high schools in one or more subjects, such as English, mathematics, or social studies. Includes vocational high school teachers. Does not include special education teachers who teach only students with disabilities.

### SIZE OF OCCUPATION

Very Large - More than 868 workers

## **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$12.75	\$21.00	\$14.37
New Hire, Experienced	\$13.50	\$20.50	\$16.30
Experienced, 3 Yrs w/firm	\$15.50	\$24.25	\$15.82

## **QUALIFICATIONS**

**Technical:** Ability to administer emergency first aid. Ability to perform advanced mathematical computations. Ability to write effectively. Possession of a state teacher's certificate. Audiovisual teaching skills. Supervisory skills. Classroom management skills. Record keeping skills. Problem solving skills.

**Personal:** Ability to work independently. Ability to work under pressure. Ability to exercise patience. Understanding of a variety of cultures. Possession of a clean police record. Willingness to work with close supervision. Public contact skills.

#### SUPPLY AND DEMAND

**Experienced:** Firms report little difficulty in finding experienced applicants. Job market is competitive.

<u>Inexperienced:</u> Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Teachers-Secondary School** 

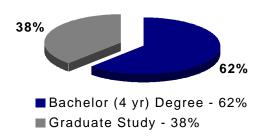
**Surveyed - Summer 1997** 

## TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	13%	38%
Usually	25%	13%
Sometimes	13%	49%
Never	49%	0%

## **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



#### **EMPLOYMENT TRENDS**

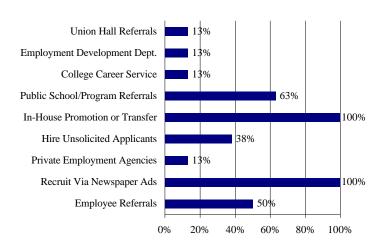
**Faster** than average growth rate (3.9 % annually)

## OTHER INFORMATION

**Hours:** Almost all employers offer work on a full time basis averaging 39 hours per week. Few employers offer work on a part time basis averaging 24 hours per week. Some employers offer work on a temporary basis averaging 26 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 091.227-010. CA Occupational Guide # 57.

## TRAFFIC, SHIPPING, AND RECEIVING CLERKS

OES CODE 580280

## **DESCRIPTION**

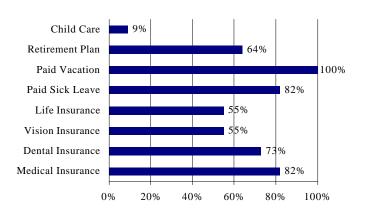
Traffic, Shipping, and Receiving Clerks verify and keep records on incoming and outgoing shipments and prepare items for shipment. Duties include assembling, addressing, stamping, and shipping merchandise or material; receiving, unpacking, verifying, and recording incoming merchandise or material; and arranging for the transportation of products. Does not include Stock Clerks, and workers whose primary duties involve weighing and checking.

### SIZE OF OCCUPATION

Large - 401 to 868 workers

#### **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



#### WAGES

Experience	Low	High	Median
New Hire, No Experience	\$5.00	\$11.00	\$6.50
New Hire, Experienced	\$5.00	\$16.25	\$7.50
Experienced, 3 Yrs w/firm	\$7.00	\$16.25	\$9.00

## **QUALIFICATIONS**

**Technical:** Ability to operate a forklift. Ability to plan and organize the work of others. Ability to use the US and private parcel post service. Ability to write effectively. Ability to type at least 30 wpm. Understanding of inventory techniques. Possession of a valid driver's license. Record keeping skills.

**Physical:** Ability to stand continuously for 2 or more hours. Ability to lift at least 60 lbs.

**Personal:** Ability to work independently. Ability to work under pressure. Willingness to work with close supervision.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report little difficulty in finding inexperienced applicants. Job market is competitive.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

Traffic, Shipping, and Receiving Clerks

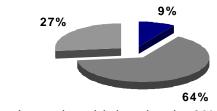
**Surveyed - Summer 1997** 

## TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	18%	9%
Usually	9%	36%
Sometimes	27%	37%
Never	46%	18%

## **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



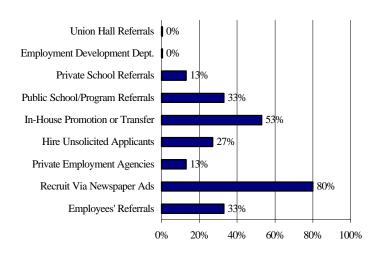
- Less than high school 9%
- High school or equivalent 64%
- Some college, no Degree 27%

## OTHER INFORMATION

**Hours:** Most employers offer work on a full time basis averaging 40 hours per week. Few employers offer work on a part time basis averaging 17 hours per week. Few employers offer work on a temporary basis averaging 20 hours per week. Few employers offer work on a seasonal basis averaging 40 hours per week.

**All** = 100%, **Almost All** = 80% to 99%, **Most** = 60% to 79%, **Many** = 40% to 59%, **Some** = 20% to 39%, **Few** = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 222.387-050. CA Occupational Guide #63.

## **EMPLOYMENT TRENDS**

**Slower** than average growth rate (2.2 % annually)

## WELDERS AND CUTTERS

OES CODE 939140

#### DESCRIPTION

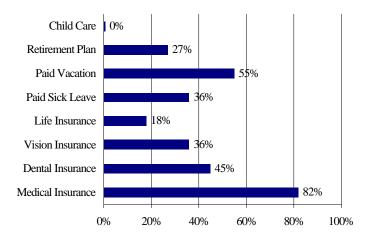
Welders and Cutters use flamecutting; hand, arc, and gas welding equipment; and gas torches to weld together metal components of such products as pipelines, automobiles, boilers, and ships. They join together components of fabricated sheet metal assemblies or cut, trim, or scarf metal objects to dimensions as specified by layout, work orders, or blueprints.

## SIZE OF OCCUPATION

Small - less than 200 workers

## **BENEFITS**

% of employers surveyed who offered the following benefits for full time positions:



### WAGES

#### UNION AND NON-UNION

Experience	Low	High	Median
New Hire, No Experience	\$5.50	\$12.75	\$7.00
New Hire, Experienced	\$7.50	\$15.00	\$10.00
Experienced, 3 Yrs w/firm	\$9.00	\$16.50	\$14.50

Unions tend to pay at top end of wage range

## **QUALIFICATIONS**

**Technical:** Ability to operate inspection equipment. Ability to read blueprints. Ability to read working drawings. Ability to use precision tools. Ability to pass a work performance test. Arc welding skills. Gas welding skills. Certified structural welder. Certified pressure vessel and pipe welder.

**Physical:** Ability to work in awkward positions. Ability to work from ladders and scaffolds. Ability to stand continuously for 2 or more hours.

**Personal:** Ability to work independently. Possession of mechanical aptitude. Willingness to work with close supervision.

#### SUPPLY AND DEMAND

**Experienced:** Firms report some difficulty in finding experienced applicants. Job market is good.

<u>Inexperienced:</u> Firms report some difficulty in finding inexperienced applicants. Job market is good.

Alpine, El Dorado, Nevada, Placer, and Sierra Counties

**Welders and Cutters** 

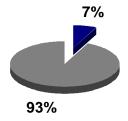
**Surveyed - Summer 1997** 

## TRAINING AND EXPERIENCE

	Work Experience Required	Training as Substitute for Experience
Always	43%	0%
Usually	43%	21%
Sometimes	14%	72%
Never	0%	7%

## **EDUCATION**

Surveyed employers reported the following educational levels for recent hires:



- Less than high school 7%
- High school or equivalent 93%

## **EMPLOYMENT TRENDS**

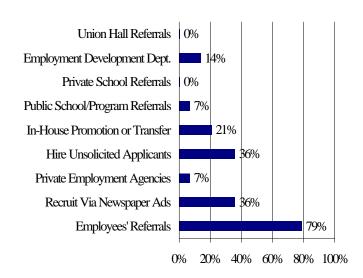
**Faster** than average growth rate (3.9 % annually)

#### OTHER INFORMATION

**Hours:** Almost all employers offer work on a full time basis averaging 40 hours per week. Few employers offer work on a part time basis averaging 20 hours per week. Few employers offer work on a seasonal basis averaging 40 hours per week.

All = 100%, Almost All = 80% to 99%, Most = 60% to 79%, Many = 40% to 59%, Some = 20% to 39%, Few = less than 20%.

**Hiring Methods:** Surveyed employers reported the following methods of recruitment:



**Other Related Information Sources:** DOT Code # 819.384-010. CA Occupational Guide #84.



# **COMMUNITY COLLEGES**

Cosumnes River College

Lake Tahoe Community College

Sierra College, Nevada County Campus

Sierra College, Rocklin Campus

## Cosumnes River College

6699 Campus Drive Placerville, CA 95667 (530) 642-5644 Fax (530) 642-5652 www.crc.losrios.cc.ca.us

**Programs Offered:** Accounting

Administrative Assistant Administration of Justice

Art Business

Computer Information Science Early Childhood Education

Human Services Journalism

Available Services: Career counseling

Career/vocational assessment

Financial aid/assistance

Access to public transportation

Time to Complete Program: 2 - 3 years
Cost: \$11.00/unit
Other Fees: Books

Entrance Requirements: 18 years or older

**Received upon Completion:** Associate degree or certificate of completion

## Lake Tahoe Community College

One College Drive So. Lake Tahoe, CA 96150-4524 (530) 541-4660 Ext. 225 Fax (530) 541-7852 www.ltcc.cc.ca.us

**Programs Offered:** Addiction Studies

Art

**Business** 

**Business Office Administration** 

Computer Studies Criminal Justice Culinary Arts

Early Childhood Education

Fire Science Legal Assistant

Medical Office Assistant

Photography Real Estate

Available Services: Access to public transportation

Career counseling

Career/vocational assessment Financial aid/assistance Job placement assistance

*Time to Complete Program:* 1 - 2 years *Cost:* \$7.00/unit

Other Fees: Book/material fees or deposits Entrance Requirements: Adults or high school graduates

**Received upon Completion:** Associate degree or certificate of completion

## Sierra College, Nevada County Campus

250 Sierra College Drive Grass Valley, CA 95945 (530) 274-5300 Fax (530) 274-5324 www.sierra.cc.ca.us

**Programs Offered:** Accounting

Business Administration Business – Office Technology

**Communication Studies** 

Computer Integrated Electronics

**Computer Studies** 

Drafting

Early Childhood Education

Health Careers – Office Technology

Management Marketing

Available Services: Access to public transportation

Career counseling

Career/vocational assessment Financial aid/assistance

*Time to Complete Program:* 1 - 2 years *Cost:* \$11.00/unit

*Other Fees:* \$11.00 health fee, \$6.00 student fee, books

**Entrance Requirements:** Adults or high school graduates

Received upon Completion: Associate degree or certificate of completion

## Sierra College, Rocklin Campus

5000 Rocklin Road Rocklin, CA 95677 (916) 624-3333 Fax (916) 781-0455 www.sierra.cc.ca.us

**Programs Offered:** Accounting Fashion Merchandising

Agricultural, General, Suburban Fire Science
Animal Husbandry Forestry
Apparel Design & Production Geology

Automotive Analysis Health Sciences

Business Administration Horticulture, Environmental Business – Office Technology Industrial Technology, General

Communication Studies Management
Computer Integrated Electronics Marketing

Computer Studies Metals/Manufacturing Technology

Construction Technology Mining

Drafting Nursing, Registered Early Childhood Education Nursing, Vocational

Engineering Photography
Equine Studies Real Estate
Teacher's Aide

Available Services: Access to public transportation

Career counseling

Career/vocational assessment Financial aid/assistance

*Time to Complete Program:* 1 - 2 years *Cost:* \$11.00/unit

*Other Fees:* \$11.00 health fee, \$6.00 student fee, books

**Entrance Requirements:** Adults or high school graduates

**Received upon Completion:** Associate degree or certificate of completion

# REGIONAL OCCUPATIONAL PROGRAMS (ROP)

Central Sierra ROP

49er ROP

## Central Sierra Regional Occupational Program

El Dorado County

4675 Missouri Flat Road Mailing Address Placerville, CA 95667 P.O. Box 1450

(530) 621-0123 Diamond Springs, CA 95619

Fax (530) 642-0287 <u>www.otan.dni.us/gsierra/central/index.htm</u>

**Programs Offered:** Animal Health Electronics

Architect – CAD Drafting Fire Control Technician

Automotive Services, Body Floricultural

Automotive Services, Engine Graphic Arts/Printing

Computer Studies Law Enforcement Video Production

Computer Technician, Mini Manicuring

Cosmetology Medical Assisting

Culinary Arts Metal Fabrication/Welding

Dental Assistant Photography
Early Childhood Education Video Production

Available Services: Access to Public Transportation

**Career Counseling** 

Career/Vocational Assessment

Veteran Approved

*Time to Complete Program:* 2 – 18 months

Cost: \$20.00 - \$80.00/semester
Other Fees: Books/material fees or deposit

Entrance Requirements: 16 years or older

**Received upon Completion:** Certificate of completion

## 49er Regional Occupational Program

Nevada and Placer County

360 Nevada Street Auburn, CA 95603 (530) 889-5949 Fax (530) 887-1704

www.otan.dni.us/gsierra/49er/index.htm

**Programs Offered:** Animal and Veterinary Careers

Automotive Services Automotive Technologies

Business Careers Computer Studies

Computer Systems Management

Construction Technologies

Cosmetology Dental Assistant

Early Childhood Education

Electronics, Basic

Electronics, Advanced Financial Services Careers Graphic Communications Graphic Arts/Printing

Health Careers

Marketing and Sales Careers Sports Medicine Careers

Video Production

Available Services: Access to public transportation

Apprenticeship programs

Career counseling

Career/vocational assessment Disabled student access Job placement assistance

Veteran approved

*Time to Complete Program:* 1 - 2 semesters

Cost: \$50.00/semester plus class registration fee

Other Fees: Books/material fees or deposit

Entrance Requirements: 16 years or older

**Received upon Completion:** Certificate of completion

# **ADULT EDUCATION**

**Nevada Union Adult Education** 

**Placer School for Adults** 

**Roseville Adult School** 

## Nevada Union Adult Education

Nevada County

340 Buena Vista Grass Valley, CA 95945 (530) 272-2643 Fax (530) 272-3422

**Programs Offered:** Accounting, Beginning

Accounting, Advanced Auto Body & Painting

Basic Computer Skills and Applications

Computers

Computer Aided Drafting Emergency Medical Technician Furniture/Cabinet Making

Welding

Available Services: Access to public transportation

*Time to Complete Program:* 1-8 months *Cost:* \$25.00 - \$110.00

Other Fees: Books/material fees or deposit

Entrance Requirements: Computer classes require keyboard knowledge, otherwise no

prerequisites

Received upon Completion: Certificate of completion

## Placer School for Adults

Placer County

390 Finley Street Auburn, CA 95603 (530) 885-8585 Fax (530) 823-1406 www.puhs.k12.ca.us

**Programs Offered:** Accounting I

Automated Accounting/Quickbooks

Business Applications Hazardous Waste Operating Systems

Special Interest - Internet Software Packages/Desktop Understanding MSDS

Welding Woodworking

Available Services: Access to public transportation

Career counseling

Counseling services for GED Financial aid/assistance Job placement assistance

Time to Complete Program: 8 hours - 3 months
Cost: \$20.00 - \$100.00
Other Fees: Material fees/lab fees
Entrance Requirements: 18 years or older

Received upon Completion: Certificate of completion

# Training Provider

# Roseville Adult School

Placer County

200 Branstetter Street Roseville, CA 95678 (916) 782-3952 Fax (916) 782-4361 www.rjuhsd.k12.ca.us

**Programs Offered:** Accounting, Clerk, Computerized

Administrative Clerk Cosmetologist/Esthetician Small Business Owner

Available Services: Access to public transportation

Career counseling Job placement

*Time to Complete Program:* 2 weeks - 1 year *Cost:* \$20.00 - \$65.00

Other Fees: Books/material fees or deposit

Entrance Requirements: Keyboard knowledge. For Cosmetologist/Esthetician – check with

school

**Received upon Completion:** Certificate of completion

Cosmetologist/Esthetician; Licensed cosmetologist after passing

State Board

# **PRIVATE SCHOOLS**

**Aviation and Electronic Schools of America** 

The Body Institute

California College of Ayurveda

**California Motel Training** 

California Paralegal College

**Foothills Massage School** 

**Healing Arts Institute** 

Jerry Lee Beauty College

Lake Tahoe Massage School

**Phillips School of Massage** 

Sierra Family Services

**Truckee Tahoe Training** 

## Aviation & Electronic Schools of America

P.O. Box 1810 Colfax, CA 95713 (530) 346-6792 Fax (530) 346-8466 www.aesa.com

**Programs Offered:** Aviation

Computers

**Telecommunications** 

Available Services: Job placement assistance

Distance learning

*Time to Complete Program:* 5 – 9 weeks

*Cost:* \$5,030.00 - \$7,475.00

Other Fees: None

Entrance Requirements: High school diploma or GED Received upon Completion: Certificate of completion

*Open-entry/Open-exit*: No

## The Body Institute

8331 Sierra College Blvd., Suite 210 Granite Bay, CA 95746 (916) 791-1951 Fax (916) 791-0119 www.bodyinstitute.com

**Programs Offered**: Massage

Available Services: Job placement assistance

Career development

Counseling

*Time to Complete Program:* 20 weeks − 1 ½ years *Cost:* \$1,399.00 - \$3,080.00

Other Fees: None Entrance Requirements: None

**Received upon Completion:** Certificate of completion

## California College of Ayurveda

135 Argall Way Nevada City, CA 95959 (530) 265-4300 Fax (530) 265-4003 www.ayurveda-college.com

**Programs Offered:** Clinical Ayurvedic Specialist

Available Services: Access to public transportation

Career/vocational assessment

*Time to Complete Program:* 2 years *Cost:* \$6,250.00

Other Fees: Book/material fees
Entrance Requirements: High school diploma
Received upon Completion: Certificate of completion

*Open-entry/Open-exit*: No

# California Motel Training

801 Riverside Ave., Suite 104 Roseville, CA 95678 (916) 791-8250 Fax (916) 791-8269

**Programs Offered**: Hotel/Motel Management Training

Available Services: Access to public transportation

Job placement assistance

Resume

Time to Complete Program: 5 weeks
Cost: \$3,068.00
Other Fees: None

**Entrance Requirements:** ATB exam, math test, interview

**Received upon Completion:** Certificate of completion

## California Paralegal College

461 Grass Valley Hwy., Suite 18 Auburn, CA 95603 (530) 272-5768 (Fax also)

**Programs Offered:** Legal Assistant

Paralegal

Available Services: Access to public transportation

Career counseling

Career/vocational assessment

Financial aid/assistance
Job placement assistance

*Time to Complete Program:* 10 – 18 months

Cost: Approximately \$5,392.00

Other Fees: Computer lab time

**Entrance Requirements:** High school diploma or GED, successful completion of PAR Apptitude

test, tour of school, and personal interview with director

Received upon Completion: Certificate of completion

*Open-entry/Open-exit*: Yes

Foothills Massage School

P.O. Box 826 North San Juan, CA 95960 (530) 292-3123 Fax (530) 292-0106

**Programs Offered**: Massage Therapy Training

Available Services: None

*Time to Complete Program:* 10 weeks *Cost:* \$520.00

**Other Fees:** Book/material fees

Entrance Requirements: 18 years, high school graduate Received upon Completion: Certificate of completion

## Healing Arts Institute

112 Douglas Boulevard Roseville, CA 95678 (916) 782-1275 Fax (916) 783-4258 www.abundanthealth.com

**Programs Offered:** Accupressure Massage Training

Massage Therapy Training

Available Services: Access to public transportation

Payment plans available

*Time to Complete Program:* 1-4 months

*Cost:* \$950.00 – \$1075.00

Other Fees: Book/material fees or deposits Entrance Requirements: 18 years, high school graduate

Received upon Completion: Diploma Open-entry/Open-exit: No

## Jerry Lee Beauty College

200 Whyte Avenue Roseville, CA 95661 (916) 726-5577 Fax (916) 726-3213

**Programs Offered**: Cosmetology

Manicuring

Available Services: Access to public transportation

Career/vocational assessment

Counseling services Financial aid/assistance

Time to Complete Program: 10 weeks - 1 year

Cost: \$1,225.00 - \$3,000.00

Other Fees: Book/material fees

Entrance Requirements: 16 years, school entrance exam

Received upon Completion: Diploma Open-entry/Open-exit: Yes

## Lake Tahoe Massage School

P.O. Box 9927

South Lake Tahoe, CA 96158

(530) 544-1227

www.gorge.net/casiera/ltms.htm

**Programs Offered:** Massage Practitioner Program

Available Services: Access to public transportation

Financial aid/assistance
Job placement assistance

*Time to Complete Program:* 3 months *Cost:* \$1,250.00

Other Fees: Book/registration fees: \$65.00

Entrance Requirements: None

**Received upon Completion:** Ability to obtain business license

Open-entry/Open-exit: No

## Phillips School of Massage

101 Broad Street Nevada City, CA 95959 (530) 265-4645 Fax (530) 265-9485 www.jps.net/psm

**Programs Offered**: Massage Therapy

**CMT** 

Available Services: Access to public transportation

Time to Complete Program: 7 weeks
Cost: \$1,700.00
Other Fees: None

**Entrance Requirements:** Ability to learn massage therapy **Received upon Completion:** CMT certificate of completion

## Sierra Family Services

1240 High Street, Suite 14 Auburn, CA 95603 (530) 885-4632 Fax (530) 885-4669 www.foothill.net/

**Programs Offered:** Office Skills and Computer Training

Available Services: Access to public transportation

Career counseling

Career/vocational assessment Job placement assistance

Time to Complete Program: 9 weeks
Cost: \$4,359.00
Other Fees: None

**Entrance Requirements:** Keyboard familiarity, aptitude to work with computers, motivation and

availability for employment

Received upon Completion: Certificate of completion

Open-entry/Open-exit: No

Truckee Tahoe Training

10015 Palisades Dr., Suite 3 Truckee, CA 96161 (530) 582-0361 Fax (530) 587-3827

**Programs Offered**: Computer Information Classes

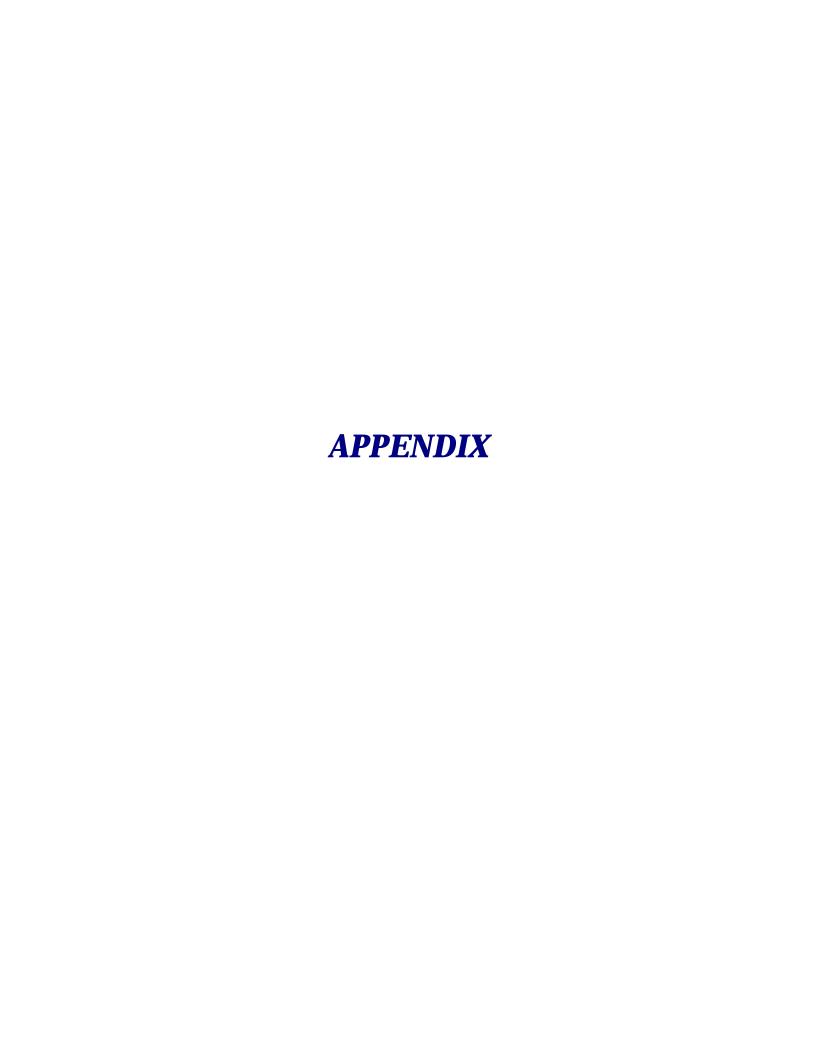
Available Services: Computer Training

*Time to Complete Program:* 12 – 60 hours

Cost: \$45.00 - \$150.00/class
Other Fees: Books and supplies

Entrance Requirements: High school diploma or GED Received upon Completion: Certificate of completion

*Open-entry/Open-exit*: Yes



## **DEFINITIONS AND TERMINOLOGY**

## **Occupational Title and Definition**

Occupations are listed alphabetically by their Occupational Employment Statistics (OES) titles or Dictionary of Occupational Titles (DOT). The occupations were selected for survey based on the needs of local users of occupational information.

## **Wages and Benefits**

years with firm

The wage data enable comparison of salaries across occupations expressed in salary ranges and median wage. The data are not intended to represent official prevailing wages. Although wages are shown to the nearest cent for ease of comparison, the reader should not interpret this as an indication of precision. The ranges are based primarily on employer surveys and contacts with unions. Wages included in this report are those paid by the employers participating in the survey for employees at three levels of experience. The report does not include extreme wages. For the years 1997 and 1998, employers were asked if their employees were members of a union. In 1999, employers were asked if their employees wages were subject to collective bargaining or union agreement.

Data collection was conducted in the summer of 1997, the summer of 1998, and the summer of 1999. The 1997 data reflects wages after the minimum wage increase March 1, 1997 to \$5.00 per hour. The 1998 data reflects wages after the March 1, 1998 minimum wage increase to \$5.75 per hour.

Wage data reflect the following definitions:

New Hires, no experience - The wages of persons trained but with no paid

experience in the occupation.

New Hires, experienced - The wages paid to journey-level or experienced

persons just starting at the firm.

Experienced after three - The wages generally paid to persons with three years

journey-level experience at the firm.

Benefits surveyed include Medical Insurance, Dental Insurance, Vision Insurance, Life Insurance, Paid Sick Leave, Paid Vacation, Retirement Plan, Child Care and Other (not shown). In 1999, employers were asked if they offered benefits and, if so, who paid for the benefits.

# **Projections**

The following standard terms describe the expected growth rate for all occupations within Golden Sierra's five county area. The growth rate for 1997 surveyed occupations was obtained from the 1993 through 2000 projections and was determined to be 23.1% (3.3% annually). The growth rate for 1998 and 1999 surveyed occupations was obtained from the 1995 through 2002 projections and was determined to be 27.7% (4% annually). Growth rates determined were from Projections and Planning Information, Golden Sierra Consortium, published by the State of California, Employment Development Department, Labor Market Information Division. Employment trends are subject to many unforeseen factors, and it is important not to overemphasize growth in an occupation. The percentage shown below are for the 1995 through 2002 projections:

Much Faster Than Average - 1.50 times average or more, 34.7% or

greater

Faster Than Average - 1.10 to but not including 1.50, 25.4% to

34.6%

Average - 0.90 to but not including 1.10 times

average, 20.8% to 25.3%

Slower than Average - 0 to 0.90 times average, 0.1% to 20.7%

Remain Stable - Zero

Slow Decline - Less than zero

For most occupations, more openings are the result of workers leaving the labor force (attrition) or changing occupations than of industry growth. Replacement openings are numerous in occupations with relatively low training.

# **Size of Occupation**

This term is used to describe the size of a particular occupation as it relates to the estimated total number of workers in the Golden Sierra area (Alpine, El Dorado, Nevada, Placer, and Sierra Counties). Occupational size for this report is measured using the following scale:

### 1997 Size of Occupation

## 1998 Size of Occupation

Small	-	less than 200 workers	Small	-	less than 222
Medium	-	200 to 400	Medium	-	222 to 443
Large	-	401 to 868 workers	Large	-	444 to 962

Very Large - more than 868 workers Very Large - more than 962 workers

### 1999 Size of Occupation

 Small
 less than 230

 Medium
 230 to 459

 Large
 460 to 996

Very Large - more than 996 workers

Also shown are the percentages of males and females reported to be employed in this occupation.

## **Supply/Demand Assessment**

The terms presented in this section of the summary refer to the relative difficulty employers experience in locating qualified applicants for entry-level and experienced positions in the occupation. The terms used to describe the supply/demand situation found in the area are currently defined as follows:

## 1997 and 1998 Supply/Demand Terminology

Great Difficulty Demand is considerably greater than supply of qualified applicants.

Employers often cannot find qualified applicants when an opening

exists. Job market is very good.

Some Difficulty Demand is somewhat greater than the supply of qualified applicants.

Employers may have some difficulty finding qualified applicants at

times. Job market is good.

Little Difficulty Supply is somewhat greater than demand for qualified applicants, and

applicants may experience competition in job seeking. Job market is

competitive.

No Difficulty Supply of qualified applicants is considerably greater than demand,

creating a very competitive job market for applicants. Job market is

very competitive.

## 1999 Supply/Demand Terminology

Very Difficult Employer demand is considerably greater than supply of qualified

applicants. Employers often cannot find qualified applicants when an opening exists. Qualified applicants encounter little competition in

their job search.

Moderately Difficult Employer demand is somewhat greater than the supply of qualified

applicants. Employers may have some difficulty finding qualified applicants at times. Applicants encounter some competition in their

job search.

Not Difficult Supply of qualified applicants is considerably greater than demand,

creating a very competitive job market for applicant.

Hiring Methods surveyed include In-house Promotions or Transfers, Newspaper Ads, Internet, EDD, Walk-in Applicants, Colleges/Universities, School/Program Referrals, Union Hall Referrals, Employee Referrals, Private Employment Agencies, Trade Journals, and Other. When Other had a response, the Other category was included in the responses by replacing another hiring method category having no responses.

### Where the Jobs Are

Information on the major industries employing each occupation is based on the Golden Sierra "Projections for Employment" provided by EDD/LMID. The terms used in this section are taken from the Standard Industrial Classification (SIC) Manual. Usually, the top four or five industries are reported, in addition to the Other category. The Other category includes all the other industries too numerous to identify.

### Other Information

This section shows survey information regarding the shifts (shown only for 1999), hours worked, and any additional wage information from the employers responding to the survey. Other sources of information include CA Occupational Guide # from the January 1996 edition of the California Occupational Guide and DOT Code # from the Dictionary Occupational Titles, Revised 4<sup>th</sup> Edition.

When reference is made to "most," "many," or "some," the following guidelines apply:

All Employers - 100%

Almost All Employers - 80% up to but not including 100%

Most Employers - 60% up to but not including 80%

Many Employers - 40% up to but not including 60%

Some Employers - 20% up to but not including 40%

Few Employers - Less than 20%

# **Employer Requirements**

# **Training and Experience**

This section presents the percentages of employers surveyed who require work experience as a prerequisite for employment and accept training as a substitute for required experience.

## **Qualifications**

Skills for the occupations in this report are grouped into three categories: Technical, Physical, and Personal. Information in this section was collected from the CCOIS Skills by Occupation Report.

## Licensing

When licensing is required for an occupation, the requirements are included in the Qualifications section of the occupational summary.

### **Education**

While minimum educational requirements have been shown as employers expressed them, these educational requirements are not always essential for the performance of job duties. Because the lack of education will create a barrier with some employers, employers' educational statements have been included in this report. In 1997 and 1998, employers were asked if employees had some college but no degree. In 1999, employers were not asked if the employees had some college but no degree.

## **PROGRAM METHODS**

## **Occupational Selection**

A multi-step process was used to select the occupations for the 1997, 1998, and 1999 projects.

To narrow the list of potential occupations to be surveyed, Golden Sierra and Labor Market Information Division of the State of California established criteria which an occupation had to meet:

- Training should be required for entry into the occupation.
- Occupations should provide needed occupational information for potential users.
- Occupations should be defined by the OES classification system and/or Dictionary of Occupational Titles. Exceptions may be approved by the Labor Market Information Division.

Using the above criteria, Golden Sierra staff was able to put together a preliminary list of occupations. This preliminary list was sent to community members who are potential users of labor market information. These individuals were asked to supply comments and recommendations. Valuable input was received from the community members.

Using the local input from potential users in conjunction with the established guidelines, Golden Sierra staff selected the occupations for inclusion in the 1997, 1998, and 1999 surveys.

# **Definitions of Occupations**

An occupation has a name or title and a description of the job that identifies the various activities and functions of a worker. In other words, occupations represent what workers do. Job Classifications used in this program are derived from the Occupational Employment Statistics (OES) classification system and the Dictionary of Occupational Titles (DOT) developed by the U. S. Department of Labor's Bureau of Labor Statistics (BLS). Labor market information users find these occupational data sources comprehensive and economically useful. If a DOT code definition does not describe an

occupation accurately, the DOT definition may be modified slightly to more closely represent the occupation. This new definition is considered to be a Modified DOT Code. The last three digits of a Modified DOT code are always 999.

## **Survey Sample Selection**

After the occupations were selected and defined, an employer sample was developed for each occupation.

An important consideration in determining the sample was to accurately represent both businesses and workers. To accomplish this, businesses are assigned to one or more of nine major industry groups (agriculture, retail sales, manufacturing, construction, etc.), utilizing the Standard Industrial Classification (SIC) Codes. Assignments to the industrial groups are determined by examining the economic activity (products or services produced) in which the business is engaged. The businesses in the sample should reflect the incidence of workers within the industry group.

Employment Development Department staff of Labor Market Information Division, using detailed data bases on employers and occupational staffing within industries, chose a representative sample of employers for each of the occupations. Each occupation sample was assigned 40 active employers; however, some occupations had fewer. This sample was carefully reviewed by Golden Sierra staff, and employers were added and deleted as appropriate.

# **Questionnaire Development**

Separate questionnaires were developed for each of the occupations. The Employment Development Department developed the framework of questions to be asked. Some questions, which were reviewed by the Golden Sierra staff, were asked for all occupations.

## **Survey Procedures**

Golden Sierra used the following survey procedures:

- Golden Sierra called the employers of a sample to ask if they would be willing to participate in this survey process.
- A cover letter introducing the survey, and a survey were then sent to each active employer in the sample. The letter explained the purpose and methods of the survey. The confidentiality of the information was clearly expressed to the employers.
- If an employer did not respond to the mailing, Golden Sierra staff would again contact them by phone to request their cooperation in this survey.
- If a sufficient number of responses (50%) could not be obtained in a reasonable time with the employers in the active sample, employers from the inactive list could be contacted or staff could use their own knowledge of local firms, yellow pages, or local Chambers of Commerce to add to the list.
- All surveys were reviewed by the Golden Sierra staff to monitor for accuracy and completeness. Employers were contacted if the answers to the survey questions were unclear or conflicted with other answers or information.
- To acquire additional information about the occupations, Golden Sierra contacted training providers and schools.

### **Tabulation and Results**

The survey responses were entered into a data base and tabulations were prepared. From those tabulations the data was analyzed and final occupational summaries were prepared by Golden Sierra staff. Each occupational summary provides information on training and hiring requirements, size of occupation, employment trends, supply/demand assessment, wages and fringe benefits, and other information. Specific employer information is and will remain confidential.



### Please return completed questionnaire to:

Golden Sierra Job Training Agency 117 New Mohawk Rd., Ste. E Nevada City CA 95959

Phone: (530) 265-3201 Fax: (530) 265-5297

Please complete this questionnaire for the occupation described below. If your county. Please call the number above if you have questions.  BOOKKEEPING, ACCOUNTING, AND BOOKKEEPING, ACCOUNTING, ACCOUNTI	O AUDITING CLERKS, INCLUDING E	FAX: your answers to locations in	  
Please complete this questionnaire for the occupation described below. If your county. Please call the number above if you have questions.  BOOKKEEPING, ACCOUNTING, AND BOOKKEEPING, ACCOUNTING, and Auditing Clerks, including Bookkeepers, comperform any combination of routine calculating, posting, and verifying duties to check the accuracy of figures, calculations, and postings pertaining to busine	ou have multiple locations, please confine  O AUDITING CLERKS, INCLUDING E  pute, classify, and record numerical data	your answers to locations in	  
Please complete this questionnaire for the occupation described below. If your county. Please call the number above if you have questions.	ou have multiple locations, please confine  O AUDITING CLERKS, INCLUDING E  pute, classify, and record numerical data	your answers to locations in	<u> </u>
BOOKKEEPING, ACCOUNTING, AND Bookkeeping, Accounting, and Auditing Clerks, including Bookkeepers, comperform any combination of routine calculating, posting, and verifying duties to check the accuracy of figures, calculations, and postings pertaining to busine	O AUDITING CLERKS, INCLUDING E	•	_
Bookkeeping, Accounting, and Auditing Clerks, including Bookkeepers, comportorm any combination of routine calculating, posting, and verifying duties the the accuracy of figures, calculations, and postings pertaining to busine	pute, classify, and record numerical data	BOOKKEEPERS	
perform any combination of routine calculating, posting, and verifying duties to sheck the accuracy of figures, calculations, and postings pertaining to busine	pute, classify, and record numerical data	JOONNELLI LING	
		maintaining accounting records. They may a	also
What job title(s) do <b>you</b> use for these duties		005	
2. How many employees do you <b>currently</b> have in this occupation?  How many of these fall within each of the following categories, and how	many hours per <b>week</b> do they work, on a	verage?	
N	NUMBER OF EMPLOYEES	AVERAGE WEEKLY HOURS	
Regular, Full Time:	590	591	
Regular, Part Time:	650	651	
Temporary Or On-Call:	630	631	
Seasonal:	610	611	
<ol> <li>Of the people you have hired into this occupation over the last 12 months</li> </ol>	s. how many were hired to fill:		
vacancies resulting from promotions within your firm?	•	031	
vacancies resulting from people in permanent positions leaving yo	ur firm?		
new permanent positions resulting from growth?	our minis	032	
temporary or seasonal positions?		033	
Of the employees you currently have in this occupation, how many are:	MALE? 060	FEMALE? 06	
. Of the employees you currently have in this occupation, now many are.	MALE?       060	FEMALE?       06	1
5. During the last year, did your firm's employment in this occupation: (Plea	,	_	
DECLINE  480 3 REMAIN STABLE	☐ 480 2 GROW	480 1	
Why?		48	1
Over the next three years, do you expect your firm's employment in this or	occupation to: (Please Check One)		
DECLINE  740 3 REMAIN STABLE	740 2 GROW	740 1	
Why?		74	·1 ————
7. Are your employees in this occupation members of a union? (Please Change)	eck One) YES 🗖	300 1 NO 🗖 300	00 2
3. For the people you hire into this occupation, is previous experience requi	ired? (Please Check One)		
NEVER ☐ 390 4 SOMETIMES ☐ 390 3	USUALLY 🗖 3	90 2 ALWAYS 🗖 390	90 1
If you require previous experience, what jobs can it be in and how many	months of experience meet your qualifica	tions?	
414	416	415 41	7
	710	713 41.	
(Job Title) (Months of Experience		(Months of Experience)	

10.	ow difficult is it to find fully experienced and qualified applicants? (Please Check One)					
	OT DIFFICULT  A LITTLE DIFFICULT  721 2 SOMEWHAT DIFFICULT  721 3 VERY DIFFICULT  721 4					
11.	you ever hire inexperienced applicants (trained or untrained), how difficult is it to find applicants who meet your hiring standards? (Please Check One)					
	OT DIFFICULT 🗖 731 1 A LITTLE DIFFICULT 🗖 731 2 SOMEWHAT DIFFICULT 🗖 731 3 VERY DIFFICULT 🗖 731 4					
12.	training acceptable as a substitute for experience? (Please Check One)					
	EVER 🗆 391 4 SOMETIMES 🗇 391 3 USUALLY 🗇 391 2 ALWAYS 🗇 391 1					
13.	training or certification is required prior to employment, please describe what is needed and how much.					
14.	hat level of formal education do most of your recently hired employees in this occupation have? (Please Check One)					
	LESS THAN HIGH SCHOOL					
15.	hat type of computer software skills, if any, do you seek in applicants for this occupation? (Please check all that apply)					
	ORD PROCESSING 🗖 051 SPREADSHEET 🗖 050 DATABASE 🗇 052 DESKTOP PUBLISHING 🗖 053					
	ther (Please Specify): 054 055					
16.	ver the next three years, what new skills are needed to perform the functions of this occupation and what skills are becoming obsolete?  EW SKILLS:  OBSOLETE SKILLS:  460  462  461  463					
17.	That is the usual income earned by your employees in this occupation at the following levels of skill and experience? Please separate the base age or salary from tips and commissions, if applicable.  BASE WAGE OR SALARY  TIPS OR COMMISSIONS  New Hires With No Experience (Trained or Untrained):  New Hires Who Are Experienced:  Experienced Employees After Three Years With Your Firm:  State of Skill and experience?  BASE WAGE OR SALARY  TIPS OR COMMISSIONS  State of Sta					
	Per: (Please Check One) HOUR					
	Other(Please specify)					
18.	pes your firm offer benefits to employees in this occupation? (Please Check One)  YES   589 1  NO   589 2  yes, please specify: (Please Check All That Apply)					
	FULL-TIME PART-TIME FULL-TIME PART-TIME					
	EDICAL INSURANCE         573         583         PAID SICK LEAVE         571         581           ENTAL INSURANCE         574         584         PAID VACATION         570         580           ISION INSURANCE         575         585         RETIREMENT PLAN         572         582           FE INSURANCE         576         586         CHILD CARE         577         587					
	ther (Please Specify): 558 588					
19.	o you ever promote employees from this occupation to higher level position? (Please Check One)  YES  514 1  NO  514 2  510					
 20.	/hen you recruit employees for this occupation, which of the following methods do you <i>primarily</i> use? (Check all that apply)					
	IMPLOYEES' REFERRALS					
	THANK YOU FOR YOUR COOPERATION !					
	Would you like to receive the outlook summary for this or any other occupation? (Please check one)  YES  382 1  NO  382 2					

553380 172 GOLDEN SIERRA 1998



### Please return completed questionnaire to:

Golden Sierra Job Training Agency 117 New Mohawk Rd., Ste. E Phone (530) 265-3201 Nevada City, CA 95959 Fax (530) 265-5297

### ALL RESPONSES ARE KEPT STRICTLY CONFIDENTIAL

Whom should we contact with any further questions?

Position:												
	4' C 1000 CI	•				F	Phone:		Fax:			
	cupation: General Office Cle		ty of tacke	Clerical	luties max	, he	acciand in	accordance	with the office prod	redures of individual		
General Office Clerks perform a wide variety of tasks. Clerical duties may be assignd in accordance with the office procedures of individual establishments and may include a combination of bookkeeping, typing, stenography, office machine operation, and filing. Please do not include workers whose duties are narrowly defined.												
Doe	Does your firm employ any individual performing the duties in the occupation described above?											
	If yes, please complete to											
If no, please return this questionnaire to the above address.  If your firm has multiple locations, please confine your answers to locations in your county.												
1.												
2.	a. How many employees does	your firn	n currently h	ave in th	is occupa	tion	?		Number of Emp	Number of Employees:		
	b. In this occupation, how m	any are:				Nu	Number of Males: Number of Feb			ales:		
	c. In this occupation, how m	any curre	nt employee	s are ther	e and on a	vera	age how m	any weekly	hours do they work	?		
	Regular, Full Time:	Number	of Employe	es:			Average Weekly Hours Worked:					
	Regular, Part Time:	Number	of Employe	es:			Average Weekly Hours Worked:					
	Temporary/On Call:	Number	of Employe	es:			Average	Weekly Hou	ırs Worked:			
	Seasonal:	Number	of Employe	es:			Average	Weekly Hou	ırs Worked:			
3.	3. In your firm, what shifts are available for <b>this occupation</b> ? (check all that apply)						□ Day □ Swing □ Graveyard □ Other: Please specify					
4. Has your firm hired <b>in this occupation</b> within the last 12 months? ☐ Yes ☐ No												
If yes, how many were hired to fill: vacancies resulting from promoti						tions within your firm?						
vacancies resulting from people in permanent positions leaving your firm?												
new permanent positions resulting from growth?												
			temporary,	on call, o	r seasonal	pos	itions?					
5.	5. a. During the last 12 months, did your firm's employment in this occupation: ( <i>Check one</i> )					□ Decline □ Remain Stable □ Grow						
	b. Over the next 24 months, do you expect your firm's employment in this occupation to: (Check one)						□ Decline □ Remain Stable □ Grow					
6.						☐ Yes ☐ No ☐ Not required, but preferred						
this occupation required?					( months)							
If <b>yes</b> or <b>preferred</b> , how much experience <b>in this occupation</b> is required/preferred?					1	☐ Yes ☐ No Please specify below:						
	Is experience in other occupations accepted?						Occupation: (months)					
7.	7. If prior experience is required when you hire applicants <b>for this occupation</b> , please indicate how difficult it is for your firm to find fully qualified applicants. (Circle one)											
	Not Difficult	1	2	3	4		Difficult					
8.	If prior experience is <u>not</u> requ qualified applicants. (Circle		n you hire a	pplicants	for this o	ccuj	pation, p	lease indica	te how difficult it is	for your firm to find		
	Not Difficult	1	2	3	4		Difficult					

Does your firm accept training as a substitute for how many months of training can generally be su	□ Ye	es	□ No _ (months)							
10. Is technical or vocational training required prior to in this occupation? If yes or preferred, what k is required?	□ No	☐ Not required, but preferred(months)								
11. What is the minimum level of education your firm <b>requires</b> when hiring an applicant <b>in this occupation</b> ? (Check one).										
☐ Less than high school diploma	n □ High scl	hool diplom	a or equivalen	t	iate De	egree (2 year)				
☐ Bachelor Degree (4 year)	☐ Gradua	te Study	-							
12. What is the usual income earned by your firm's employees in <b>this</b> occupation at the following levels of skills and experience?  For other compensation, please indicate the average overal earnings and types(s) of compensation.										
	Base Wage or	<u>Salary</u>	Other Compe	ensation_	Type of Compensation					
New hires, no experience (trained or untrained):	\$		\$		□ Commission					
New hires who are experienced:	\$		\$		□ Tips					
Experienced employees after 3 years with your	\$		\$		□ Bonus					
firm:	□ Hour □	Week	□ Hour	□ Week	☐ Piece Rate					
(Please check one)	□ Month □	Year	□ Month □	□ Year	☐ Other Specify					
13. Are the wages for employees in this occupation agreement? If yes, what is the name of the union						0				
14. Please check which benefits your firm offers full-time ( <b>FT</b> ) and part-time ( <b>PT</b> ) employees <b>in this occupation</b> and which best describes who pays for them:										
<u>Employ</u>	ver Pays All	<u>Share</u>	Cost	Employee Pay	s All	Not Prov	<u>rided</u>			
FT	PT	FT	PT		PT	FT	PT			
Medical Insurance     Dental Insurance					] ]					
Dental Insurance □ Vision Insurance □					_ ]					
Life Insurance		- i			_ 					
Sick Leave □					]					
Vacation					]					
Retirement Plan					]					
Child Care					] ]					
Other (Please Specify):						<u> </u>				
15. a. Does your firm ever promote employees <b>in this</b> If yes, what are the titles of the positive	<del>-</del>	_		□ Yes		No				
b. What skills are important for career advancem	1	y may be pr	- Indicated .							
^		icants for t	his occupation	n) (Plaasa cha	ck all t	hat annly)				
16. What computer software skills, if any, does your firm seek in applicants <b>for this occupation</b> ? ( <i>Please check all that apply</i> )  Specify software names: □ None										
□ Word Processing □ Spreadsheet □ Database □ Desktop Publishing □ Other:										
17. What other new skills are needed to perform the duties of this occupation?										
18. When your firm hires employees <b>for this occupation</b> , which are the top <b>three</b> most successful recruitment methods?										
☐ In-house promotions or transfers	□ Newsp	aper ads			Inte	rnet				
□ EDD	□ Walk-i	n applicant				olleges/Universities				
☐ School/program referrals		hall referro	uls			Employee referrals				
☐ Private employment agencies	$\square$ Trade	journals			Oth	er (Please spec	ify): -			
19. Are you aware of any new, changing, or emerging occupations in your industry? Please specify:	g	'es	□ No							
Would you like to receive a complimentary copy of the	e survey results f	or this occu	pation?			□ Yes	□ No			

### GOLDEN SIERRA'S OCCUPATIONS SURVEYED 1990 - 1999

Accountants and Auditors – 93 - 98 Drywall Installers - 91

Animal Health Technician - 96 Electrical/Electronic Engineering Technicians - 90 - 93 -96

Appraisers - Real Estate - 95 Electrical and Electronic Assemblers - 93 - 97

Assemblers and Fabricators - 93 - 96 Electricians - 92 - 96

Automotive Body Repair - 92 - 96 Electronic and Electrical Engineers - 91

Automotive Mechanics - 92 - 96 Electronic Home Entertainment Equipment Repairs - 90

Bakers - Bread and Pastry - 92 - 97 Emergency Medical Technician / Paramedic - 91

Bartenders - 92 - 96 Excavating and Loading Machine Operators - 97

Billing, Cost & Rate Clerks - 96 Financial Managers – 93 - 98

Bookkeeping/Accounting/Auditing Clerks – 90 - 94 - 98 Firefighters - 92 - 97

Bus and Truck and Diesel Engine Specialists - 93 First Line Supervisors – 97

Butchers and Meat Cutters - 93 Forklift Operators - 99

Cabinetmakers and Bench Carpenters -90 Food Preparation Workers - 92 - 96

Carpenters - 90 – 93 - 98 Food Service Managers - 93 - 97

Cashiers - 91 – 95 - 99 Gardeners, Groundskeepers - Except Farm - 95

Child Care Workers - 90 – 94 – 98 General Office Clerks - 91 – 95 - 99

Clergy - 98 Guards and Watch Guards - 93

Computer Aided Design Technicians - 96 Hairdressers, Hair stylists and Cosmetologists - 91

Computer Engineers - 97 Heating/Refrig./ Air Conditioning Mechanics – 92 - 98

Computer Operators - Except Peripheral Equipment - 90 Home Health Aides - 92 – 95 - 99

Computer Support Specialist - 97 Hotel Desk Clerks - 90 - 97

Concrete and Terrazzo Finishers - 93 Human Services Worker - 94

Construction Manager - 94 Instructional Aides - 92 - 96

Cook - Short Order – 94 - 98 Instructors & Coaches – Sports & Physical Training – 95

Cooks - Restaurants - 90 – 95 - 99 Internet Web Sit Designers/Developers - 99

Counter and Rental Clerks – 94 - 99 Interior Designers - 97

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Data Entry Keyers – 91

Data Processing Equipment Repairers - 98

Laborers, Landscaping and Groundskeeping – 91 - 98

Janitors and Cleaners - Except Maids - 91 – 95 - 99

Dental Assistants – 95 - 98 Lan/Wan Network Managers - 97

Dental Hygienists - 92 - 96 Laundry and Dry-Cleaning Machine Operators - 95

Dental Lab Technician, precision - 94 Legal Secretaries - 93 - 97

Desktop Publishing – 90 - 98 Licensed Vocational Nurses - 90 – 95 - 99

Drafters – 91 Loan and Credit Clerks - 92

Driver/Sales Workers - 98 Loan Officers and Counselors – 93 - 98

Lodging Managers – 94 - 98 Machinists - 90 – 94 - 99

Maids and Housekeeping Cleaners – 91 - 99

Maintenance Repairers, General Utility – 90 - 99

Marketing, Advertising, Public Relations Manager – 94

Medical and Clinical Lab Assistants - 99

Medical and Clinical Lab Technicians - 93

Medical Assistants - 90 - 93 - 97

Medical Secretaries - 91

Nursery Worker - 94 - 97

Nurse's Aides - 91 - 94 - 98

Operating Engineer - 94

Optemetric Assistant - 97

Painters and Paperhangers - 90

Paralegal Personnel - 91 – 95 - 99

Personnel, Training, Labor Relations Specialists - 95

Pest Controllers and Assistants - 95

Pharmacy Technicians - 95

Physical Therapist Aide - 96

Physical Therapist Assistant - 96

Physical Therapists – 94 - 99

Police Patrol Officers - 94

Precision Assemblers – Electronic/Electrical Repair- 90

Preschool Teachers - 91 - 96

Printing Press Operators and Tenders - 95

Property and Real Estate Managers - 93

Radiological Technologists, Diagnostic - 94

Receptionists and Information Clerks - 96 - 91

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Sales Agents and Placers – Insurance – 98

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Secretaries, General - 90 – 93 - 98

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Title Examiners and Abstractors - 93

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Travel Agents - 92

Truck Drivers, Heavy or Tractor Trailer – 90 - 98

Truck Drivers - Light - 91 - 95

Typists, Word Processors - 90

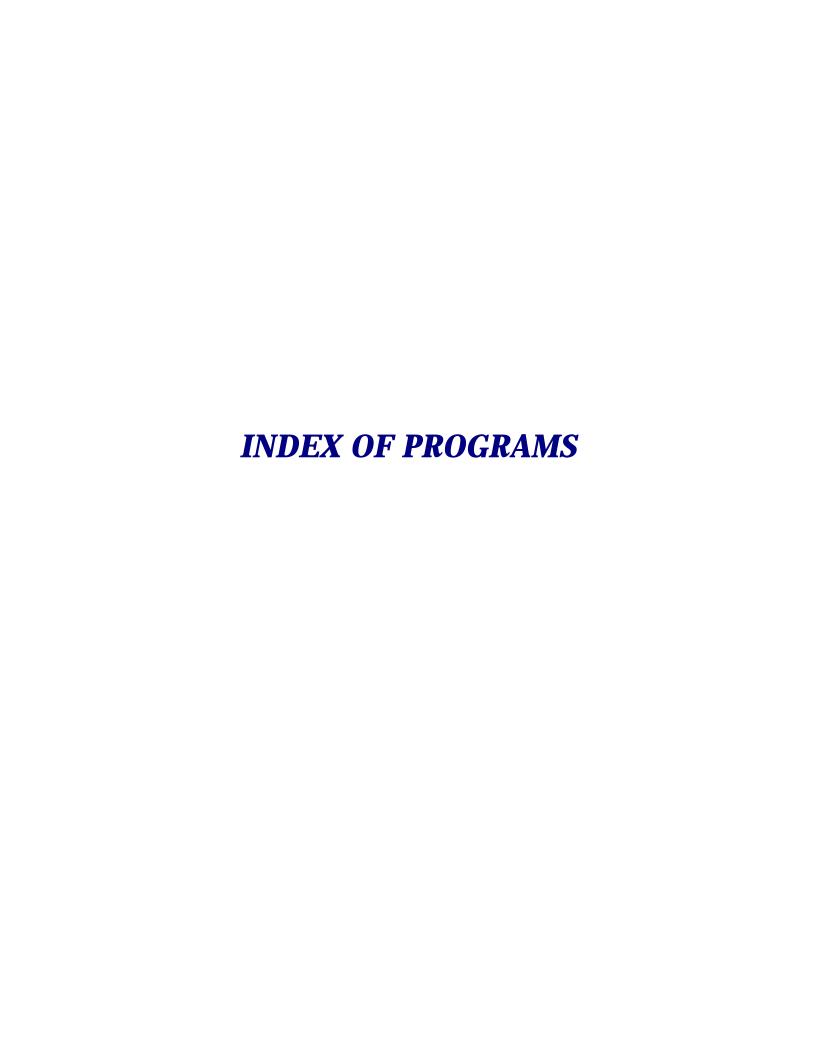
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